

Ontario Library Statistics Summary Comparisons

General Information	2018	2019	Change	Holdings	2018	2019	Change
Number of Organized Municipalities in Ontario	444	444	0	Total Number of Streaming and Downloading Services	447	462	15
Number of Contracting Municipalities	54	68	14	Number of Circulating and Reference Titles Held (non electronic)	17,883,091	17,226,196	-656,895
Number of Library Boards in Ontario	259	262	3	Total Circulating and Reference Volumes Held (non electronic)	30,097,021	29,536,927	-560,094
Number of Organized Municipalities under Public Library By-Laws	413	413	0	Number of E-book and E-audio book titles	21,639,671	19,963,871	-1,675,800
Number of First Nation Public Libraries in Ontario	47	44	-3	Number of E-book and E-audio book volumes	36,212,989	33,953,817	-2,259,172
Population Served	14,089,543	14,345,395	255,852	Total CD and DVD Titles Held	2,776,756	2,375,753	-401,003
Percentage of Population Served	97.77	99.3	1.53	Non-Electronic French Circulating and Reference Titles Held as Percentage of Circulating and Reference Titles	4.9	4.85	-0.05
Number of Active Cardholders	4,537,325	4,656,422	119,097	Non-Electronic Multilingual Circulating and Reference Titles Held as Percentage of Circulating and Reference Titles	2.96	2.91	-0.05
Number of Service Points	1,218	1,193	-25	Total Databases and Database Subscriptions	4,960	9,082	4,122
Number of Public Computer Workstations	12,139	11,821	-318	Total Individual Electronic Periodical Titles	2,055,719	1,362,020	-693,699
Number of Public Computer Workstations with Internet Access	10,279	10,016	-263	Number of e-learning services provided	282	325	43
Number of 3D Printers	247	278	31	Activities	2018	2019	Change
Number of Maker Spaces	353	290	-63	Direct Circulation	122,370,682	123,998,960	1,628,278
Number of Circulating Wireless Hot Spots	1,608	2,313	705	Items Lent Via Inter Library Loan	407,702	253,967	-153,735
Personnel FTEs (Full Time Equivalents)	2018	2019	Change	Reference Transactions (standard + electronic)	4,410,500	4,395,600	-14,900
Professional Librarians (FTEs)	1,478.4558	1,484.3775	5.9217	Electronic Reference Transactions	373,750	375,400	1,650
Library technicians (FTEs)	715.8473	752.6477	36.8004	In-Library Materials Use	20,028,000	17,576,300	-2,451,700
Excel Graduates (FTEs)	227.0446	219.7558	-7.2888	Library Visits Made in Person	72,974,600	72,588,650	-385,950
Other Specialized Professional Staff	531.1876	603.4479	72.2603	Electronic Visits to the Library Website	112,283,860	97,349,616	-14,934,244
All other staff (FTEs) (1999 includes Excel Graduates)	3,922.6934	3,911.4451	-11.2483	Social Media visits	48,752,184	50,773,684	2,021,500
Total Paid Staff (FTEs)	6,875.2432	6,971.6888	96.4456	Annual Program Attendance	4,861,890	5,008,099	146,209
Number of Volunteers (FTEs)	1,936.5767	867.6147	-1,068.962	Number of Programs Held	272,555	284,450	11,895
Number of People Employed by Libraries	10,598	9,963	-635	Cardholders who took e-learning courses	284,028	322,837	38,809
Number of People Volunteering at Libraries	13,002	11,299	-1,703	E-learning courses taken in total by cardholders	709,020	800,947	91,927
Number of Students, Co-op Students, and Interns hired for a specific length of time	562	590	28	Service visits provided to residence-bound residents and people-at-risk	59,257	61,594	2,337

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Financial - Revenues	2018	2019	Change	Financial - Expenditures	2018	2019	Change
Total Operating Revenues	741,382,416.00	766,348,937.00	24,966,521.00	Total Operating Expenditures	740,436,611.00	754,804,405.00	14,367,794.00
Provincial Operating Funding	22,748,834.00	22,688,173.00	-60,661.00	Library Materials Expenditure	80,170,151.00	81,133,149.00	962,998.00
Local Operating Funding	673,126,625.00	698,910,691.00	25,784,066.00	Salaries and Wages	516,316,308.00	527,916,288.00	11,599,980.00
Local Operating Funding per Capita	46.71	48.38	1.67	Computer Equipment and Services	17,107,934.00	17,412,149.00	304,215.00
Contract Receipts	2,250,746.00	2,163,489.00	-87,257.00	Dedicated Internet Connectivity	4,142,122.00	4,408,867.00	266,745.00
Donations	6,609,007.00	7,713,615.00	1,104,608.00	Total Expenditure per Capita	51.38	52.25	0.87
Total Capital Revenues	58,369,645.00	61,415,645.00	3,046,000.00	Total Capital Expenditures	51,544,094.00	42,505,266.00	-9,038,828.00

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Program Types and Attendance	Ontario Library Statistics Summary Comparisons					
	Number of Programs			Number of Attendees		
	2018	2019	Change	2018	2019	Change
Early literacy and Early learning	62,724	66,302	3,578	1,364,516	1,405,263	40,747
Other Children's programming	39,261	43,030	3,769	860,064	858,098	-1,966
Summer Reading	13,697	14,351	654	380,935	404,763	23,828
Homework help	6,004	8,735	2,731	50,676	52,367	1,691
Class instruction at a library or school	15,973	14,962	-1,011	436,858	431,089	-5,769
Teen programming	16,566	16,944	378	256,125	263,770	7,645
Newcomer focus	9,703	9,626	-77	135,456	131,537	-3,919
Careers, job help / skills	1,882	1,949	67	11,186	15,163	3,977
Business Development	1,012	1,277	265	14,183	17,966	3,783
Community Development	3,767	5,743	1,976	115,895	150,944	35,049
Technology, social media and computer literacy	24,473	23,419	-1,054	99,114	116,170	17,056
Maker space, Digital media lab, Self-publishing	13,249	13,027	-222	131,492	130,795	-697
Genealogy, local history, Doors Open	1,321	1,456	135	20,623	22,427	1,804
Adult learning (not covered elsewhere)	21,615	21,589	-26	266,180	261,773	-4,407
Seniors programming	11,952	11,547	-405	139,233	144,731	5,498
Culture Days, poetry and story readings, art shows	11,649	12,185	536	279,633	294,269	14,636
First Nations Public Library Week	113	108	-5	2,004	2,459	455
First Nation Communities Reads	52	68	16	1,001	1,787	786
Indigenous language training and retention	148	222	74	1,504	2,057	553
Ontario Public Library Week / Canadian Library Month	735	742	7	19,463	18,474	-989
Book Clubs	9,948	9,203	-745	87,477	82,746	-4,731
Other	9,936	7,965	-1,971	251,208	199,451	-51,757
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Partnerships and Initiatives	2018	2019	Change	Partnerships and Initiatives	2018	2019	Change
Consortia							
Consortia - Total	990	994	4				
Books	105	108	3				
E-books	236	241	5				
Databases and Other Downloadable Services	166	170	4				
Computer software	64	64	0				
Connectivity	72	75	3				
Integrated Library systems	134	124	-10				
Corporate Discount Programs	83	88	5				
Municipal and Local government	59	57	-2				
Other Types of Consortia	71	67	-4				
Friends of the Library and Foundations				Cultural Partnerships and Activities - Number of Libraries with cultural partnerships	210	209	-1
Number of libraries reporting Friends of the Library and Foundations	133	131	-2	Cultural Partnerships and Activities - Total	959	941	-18
Number of Friends of the Library and Foundations	217	225	8	Community museums	131	128	-3
Social Media				Art galleries	83	85	2
Social Media - Total	919	914	-5	Municipal cultural planning partnerships	91	92	1
Instagram	141	159	18	Archives	69	71	2
Blogs	37	35	-2	Heritage Organizations	114	115	1
Twitter	150	144	-6	Ethno-cultural and Newcomer Service Organizations	78	73	-5
Facebook	281	276	-5	Other Cultural Partners	393	377	-16
Google+	26	23	-3	Education Sector Partnerships			
RSS feeds	14	15	1	Education Sector Partnerships - Number of Libraries	247	250	3
Flickr	11	6	-5	Education Sector Partnerships - Total	745	747	2
YouTube	96	106	10	Early Childhood Organizations	164	169	5
LinkedIn	28	33	5	School boards, including local schools and local education authorities	211	216	5
Pinterest	93	86	-7	Community Colleges	87	97	10
Tumblr	6	2	-4	Universities	62	61	-1
Other Social Media	36	29	-7	Distance Education	66	66	0
				Other Education Sector Partners	155	138	-17
Streaming and Downloading Services Participation				Government Services			
Streaming and Downloading Services - Total	447	462	15	Government Services - Number of Libraries	172	157	-15
RB Digital (formerly Zinio)	54	62	8	ServiceOntario	101	71	-30
Other	215	224	9	ESDC	13	12	-1
Naxos	6	7	1	CAP	0	0	0
IndieFix	7	3	-4	Municipal services (e.g. licences)	78	77	-1
Hoopla	65	64	-1	Health	39	46	7
Freemial	36	37	1	Other government Partnerships	132	109	-23
Freudling	4	5	1	Business and Economic Sector Partnerships			
Flipster	60	60	0	Business and Economic Sector Partnerships - Number of Libraries	140	139	-1
				Chamber of Commerce	96	91	-5
E-Learning Resources Participation				Business Improvement Area (BIA)	76	72	-4
E-Learning Services Types - Total	282	325	43	Other Business and Economic Sector Partnerships	120	106	-14
Lynda.com	38	47	9				
Gale Courses	25	25	0				
Learning Express	25	24	-1				
Mango Languages	102	104	2				
Brainfuse	6	6	0				
RB Digital	13	18	5				
Other	73	101	28				
Capital Projects							
Capital Projects in next two years - Number of Libraries	96	95	-1				
Total Project Cost	278,438,920	159,444,798	-118,994,122				
Future Total Project Cost	383,389,200	624,285,112	240,895,912				
Ontario's Public Libraries							