

2019–2020 Annual Report

Contents

SUMMARY OF ACTIVITIES.....	1
OUR MANDATE	6
GOVERNANCE	7
BOARD OF TRUSTEES	8
OPERATIONAL PERFORMANCE & ANALYSIS	10
PERFORMANCE TARGET DISCUSSION	10
FINANCIAL PERFORMANCE.....	12
FINANCIAL STATEMENTS	13
MANAGEMENT’S RESPONSIBILITY FOR FINANCIAL INFORMATION	13
INDEPENDENT AUDITOR’S REPORT	14
Auditor’s Responsibilities for the Audit of the Financial Statements	15
STATEMENT OF FINANCIAL POSITION	17
STATEMENT OF CHANGES IN NET ASSETS	19
STATEMENT OF CASH FLOWS	20
SCHEDULE OF REVENUE AND EXPENSES FROM ANCILLARY OPERATIONS.....	21
NOTES TO FINANCIAL STATEMENTS	22
SUPPORTERS & LEADERS	31
50 TH BIRTHDAY SUPPORTERS	31
INNOVATORS CIRCLE DONORS	32
MAJOR ANNUAL SPONSORS & DONORS	32
INDIVIDUAL ANNUAL DONORS	32
50 th BIRTHDAY	32
RBC INNOVATORS’ BALL	32
SPONSORS & SUPPORTERS	32
50 TH BIRTHDAY COMMITTEE	32

SUMMARY OF ACTIVITIES

MESSAGE FROM THE CHAIR AND CEO

For the Ontario Science Centre, 2019 was an incredibly exciting year with celebratory events, new and impactful partnerships, a record-breaking fundraising campaign and debut of an award-winning Science Centre exhibition. It was also a year of celebrating youth voices and supporting our community. And, as the world changed in 2020, we quickly pivoted to respond to the emerging needs of our audiences.

Though this annual report reflects our 2019-20 fiscal year, the story of our year-long 50th birthday celebration will start a bit before that. In January 2019, The Honourable Elizabeth Dowdeswell, Lieutenant Governor of Ontario and our Honourary Patron for our birthday year, helped us officially kick off our festivities with the launch of new maker-inspired experiences and our 50 Years of Stories - a social media campaign that showcased the Science Centre's unique impact by using visitors, leaders and influencers' own words. We began our new *Ask. Test. Repeat.* marketing campaign, encouraging everyone to think like a scientist and explore the impact of science in their daily lives. And we opened *Celebration Way*, an experience that welcomed visitors at our entrance highlighting 50 years of science milestones.

Partnerships in various forms were a central fixture of our 50th birthday. We established major media partnerships with Corus and the *Toronto Star*, allowing us to amplify our message and broaden our reach. With support from TELUS as a presenting 'Community Day' partner, we opened our doors for free on our birthday weekend and welcomed over 41,000 visitors over two days. These visitors were treated to the launch of our award-winning, in-house developed and fabricated exhibition, *Mindworks* where they discovered the power of their minds with colourful, playful, hands-on exhibits. The Ontario Brain Institute supported the development of the *Mindworks* exhibition as our valuable Knowledge Partner. In October, in partnership with the City of Toronto and Nuit Blanche, we hosted *Life of the Earth | Death of the Sun*, an environmentally-conscious multimedia work by Toronto artist Director X.

Donations and corporate support help us achieve our goals to present premiere experiences that are accessible to our visitors. To coincide with our 50th year, we undertook special fundraising initiatives including new corporate sponsorships, a 50@50K (50 donations of \$50,000+ each) campaign and our signature event the RBC Innovators' Ball. We surpassed our

MESSAGE FROM CEO AND CHAIR

\$5 million goal, raising a total of \$9.2 million to support our programs, operations and community access initiatives.

Supported by the Ontario Cultural Attractions Fund, Summer of Space launched in May and included special exhibitions *Astronaut*, sponsored by Hatch, and *Women in Space* with Knowledge Partner Western Science. We hosted icons who inspired younger generations: a bilingual conversation with Canadian Space Agency astronauts Robert Thirsk and David Saint-Jacques that was broadcast across Canada, and a panel discussion with Mark Armstrong (son of Neil Armstrong), aerospace engineer Natalie Panek, physician, speaker and aquanaut Dr. Shawna Pandya and Dr. Roberta Bondar, Canada's first woman in space. On July 20, we celebrated the Moon landing's 50th anniversary, a centrepiece of our Summer of Space, with the premiere of *Lander: from Avro to Apollo* by Canadian documentary filmmaker Shelly Ayers celebrating the contributions of fellow Canadian Owen Maynard as the lead engineer on the Apollo 11 mission.

Amplifying young voices and supporting youth innovation were a cornerstone of our year. From speaking at events to presenting at our fundraising gala to demonstrating award-winning innovations, young science enthusiasts were a highlight at every event. With support from The W. Garfield Weston Foundation, the Ontario Science Centre's Weston Youth Innovation Award recognized six enterprising teens for innovations ranging from protecting the environment to redesigning surgical tools to an adjustable-speed robotic heart. The 2019 winner Stella Bowles not only joined us at the RBC Innovators' Ball, but she also presented as a plenary speaker when the Science Centre hosted the international Association of Science and Technology Centres conference in September.

Our new children's book *Why Don't Cars Run on Apple Juice?* was released in September during national Science Literacy week. Showcasing our expertise in science communication, this colourful and playful book promotes science literacy as our staff answer real questions from real kids, tackling scientific concepts about the hows and whys of the world.

Being responsive to the needs of teachers and students, one of our primary audiences, we modified our successful STEAM Residency Program for grades 6-8 and brought the program to students in their own classroom. This program, supported by the Ministry of Education, also involved the development of an online bilingual STEM Education Toolkit as a professional learning resource for teachers.

The fiscal year ended quite differently than it began. Instead of welcoming thousands of visitors as planned for March Break, we closed our doors on March 14 to do our part to prevent the spread of the COVID-19 virus. Though nothing replaces face-to-face interactions, as enthusiastic leaders, innovators and problem-solvers, we jumped at the opportunity to deliver

MESSAGE FROM CEO AND CHAIR

science experiences differently, moving our programming online to a virtual museum. We will continue to provide virtual experiences as we prepare to reopen our physical doors.

We are excited not only to look ahead but also to lead on this journey. In these unprecedented times, we have held fast to our mission to inspire passion for the human adventure of discovery—looking ahead optimistically to how we can contribute to a more curious, creative and resilient world.

Ann Louise Vehovec
Chair, Board of Trustees

Paul Kortenaar, PhD
CEO, Ontario Science Centre

TIMELINE OF EVENTS

April 2019

- The Honourable Elizabeth Dowdeswell hosts celebration in honour of our 50th birthday year
- Launched a year of monthly Sensory-friendly Saturdays programming
- Launched new IMAX® Dome Film *Superpower Dogs*

May 2019

- Celebrated International Astronomy Day with day-long events
- Launched Summer of Space programming, extending from May 17 to September 2
- Opened new IMAX Dome Film *Apollo 11: First Steps Edition*
- Hosted a panel discussion with Mark Armstrong, the son of Neil Armstrong; aerospace engineer Natalie Panek; aquanaut Dr. Shawna Pandya; and Dr. Roberta Bondar
- Opened *Astronaut* and *Women in Space* exhibitions

June 2019

- Celebrated **International Day of Girls and Women in Science** with Spotlight on Women in Science event
- Hosted event to recognize Weston Youth Innovation Award winner and finalists July 2019
- Celebrated Canada Day by offering the first 500 visitors on July 1 free general admission
- Celebrated Pride in STEM with a day of programming
- Celebrated the 50th anniversary of the lunar landing on July 20
- Hosted a bilingual conversation, broadcast across the country, between Canadian Space Agency astronauts Robert Thirsk and David Saint-Jacques

TIMELINE OF EVENTS CONTINUED

- Launched the world premiere of *LANDER: From Avro to Apollo*, a documentary about Canadian engineer Owen Maynard's vital role in the Apollo 11 mission

August 2019

- Wrapped up Summer of Space with Rockets, Robots & Rovers programming that showcased the latest technologies in space exploration

September 2019

- Hosted Sensory-friendly Saturdays event featuring comic Michael McCreary
- Second year of offering the unique, Grade 12 Innovation Course accredited by the Ministry of Education at the Ontario Science Centre Science School
- Developed an in-school version of the STEAM Residency Program—with increased capacity to include more classes—to support teachers and students in response to education sector job action restrictions
- Launched children's book *Why Don't Cars Run on Apple Juice?* to coincide with national Science Literacy Week
- Welcomed close to 2,000 international science centre leaders and guests to the Association of Science – Technology Centers (ASTC) 2019 Annual Conference hosted by the Ontario Science Centre
- Opened *MindWorks*, a new exhibition developed and fabricated in-house at the Science Centre
- Welcomed 41,000 visitors free of charge for the 50th Birthday Community Weekend
- Celebrated five decades of inspiring dreamers and doers at the 50th Birthday RBC Innovators' Ball
- OSC designed and built *Circus! Science Under The Big Top* travelling exhibition opens at the Tulsa Children's Museum

October 2019

- Participated in Nuit Blanche, presenting *Life of the Earth | Death of the Sun* by Director X
- Launched new IMAX Dome Film *Volcanoes: The Fires of Creation*

December 2019

- Showcased annual holiday favourite *Dream Machines* featuring Rowland Emmett's kinetic creations
- Presented *Spectacular Science* program, highlighting the Science Centre's fan-favourite experiments in a dynamic live show during the holiday period

January 2020

- Received a grant from the Ministry of Education to develop bilingual STEM-based professional learning resources for teachers
- Offered "Special Science Days" one-day camps during school strike closures, January and February
- Book signing event with Bob McDonald, host of CBC's *Quirks and Quarks*, debuting his new book, *An Earthling's Guide to Outer Space*

TIMELINE OF EVENTS CONTINUED

- 96-year-old Jean Moffet, a ham radio volunteer, crosses an item off her bucket list, speaking to a crew member aboard the International Space Station via live broadcast at the Centre

February 2020

- Hosted workshops, presentations and hands-on activities including *Curiosity Café* and wiki hackathon event to celebrate International Day of Women and Girls in Science
- Launched new IMAX Dome Film *Back from the Brink: Saved from Extinction*
- OSC designed and built *Imagine* travelling exhibition opens at Exploration Place, Wichita Kansas

March 2020

- Hosted the first of *Great Conversations, The Mind Series: Science Meets Psychedelics* with Knowledge Partner, the Ontario Brain Institute
- Closed the doors due to the COVID-19 pandemic, transitioned staff to working remotely and launched the virtual science centre
- Paul Kortenaar, PhD, joins the Ontario Science Centre as the new CEO

OUR MANDATE

The *Centennial Centre of Science and Technology Act* states the following objectives for the Centre:

- (a) to depict to the public and to conduct a program of education in the origins, development and progress of science and technology and their relationship to society;
- (b) to depict the role of Ontario in the furtherance of science and technology;
- (c) to stimulate the interest of the public in matters depicted by the Centre;
- (d) to collect, manufacture, market, exhibit and sell objects and displays; and
- (e) to maintain and operate a science centre and related facilities for the furtherance of the objects set out in clauses (a) to (d) and to provide consulting services in relation to all the matters set out in this section.

MANDATE & GOVERNANCE

GOVERNANCE

As an agency of the Government of Ontario, the Ontario Science Centre is accountable to the Minister of Heritage, Sport, Tourism and Culture Industries (MHSTCI), and through the Minister, to the Legislative Assembly of Ontario in fulfilling its mandate; this relationship is detailed in a Memorandum of Understanding. The Centre is governed by a Board of Trustees, appointed by the Lieutenant Governor in Council.

The Centre is committed to fulfilling its corporate strategic objectives and to fostering the broader goals of the provincial government and MHSTCI. To optimize Ontario's economic, cultural and social vitality, the Centre will do its part by offering dynamic and broadly-appealing science and technology programming that engages diverse audiences from around the Province and beyond. Specifically, by providing a safe and dynamic environment where families can learn and play together, by attracting tourists to the region, by nurturing a culture of innovation, science and entrepreneurship, by supporting student success, by promoting healthier lifestyles and by developing programming inspired by and focused on current science news and topics including the environment and ecology, health and wellness, technology and diversity.

The Centre maintained strong operational performance for 2019-20 despite lower than anticipated admissions, education sector unrest and closure of the Centre in March due to the COVID-19 outbreak. There was a 4% decrease in earned revenue compared to 2018-19—from \$37.8M to \$36.3M. The 50th birthday fundraising campaign exceeded targets for fundraising and gifts in kind. Significant public and private sector investment remains essential to build on these achievements and maximize the impact the Science Centre has on Ontario's citizens now and in the future.

MANDATE & GOVERNANCE

BOARD OF TRUSTEES

A remarkable number of people go the extra mile to ensure our success. We thank our volunteers for their leadership. (April 2019 – March 2020)

Ann Louise Vehovec, *Chair*

Past Head, Enterprise Strategy

RBC Financial Group

Trustee, February 1, 2013 – December 3, 2013

Vice Chair, December 4, 2013 – February 20, 2018

Chair, February 21, 2018 – February 20, 2021

Andrew Bedeau

Senior Manager of Funds Transfer Pricing & Business Advisory

TD

January 11, 2017 – January 10, 2020

Ruth Brinston

President, Biovive Consulting Inc.

January 17, 2020 – January 16, 2023

John Carmichael

CEO, Ontario Motor Vehicle Industry Council

December 6, 2019 – December 5, 2022

Julian DiBattista

Senior Business Systems Consultant

CIBC World Markets

February 28, 2019 – February 27, 2022

Susan Doniz

CIO

Qantas Group

November 6, 2013 – November 5, 2019

Marianne Gouras

President & CEO

Petra Group

November 15, 2017 – November 14, 2020

Joshua Krane

Partner, Blakes

March 12, 2020 – March 11, 2023

Allan Kimberley

Corporate Director

May 4, 2011 – May 17, 2020

Janet Lambert

Consultant

August 31, 2017 – August 30, 2020

Ken MacDonald

Vice-President & General Manager

Discovery Channel

January 31, 2019 – January 30, 2022

Brett Marchand

Executive Chairman, Cossette, CEO, Blue Impact, & CEO Vision 7 International

December 31, 2018 – December 30, 2021

Janis Peleshok-Field

Corporate Director

April 4, 2019 – April 3, 2022

Bruce Poon Tip

CEO

G Adventures

June 11, 2008 – September 16, 2020

Deven Sandhu

Executive Director & President

Biocule Inc.

October 17, 2019 – October 16, 2022

David Sharma

President

TELUS Partner Solutions

November 16, 2016 – November 15, 2019

Molly S. Shoichet

University Professor, Faculty of Applied
Science & Engineering

University of Toronto

December 7, 2016 – December 6, 2019

Gillian Smith

Principal Consultant and Advisor

Gillian Smith Consulting

February 28, 2019 – February 27, 2022

Damian Sydor

ETF Capital Markets Analyst

Invesco Canada

August 29, 2019 – August 28, 2022

Chris Tambakis

CEO, North America

Adgar Investments & Development Inc.

October 26, 2016 – December 5, 2022

Note: The professional titles of Board members reflect their positions during the 2019–2020 fiscal year

PERFORMANCE TARGET DISCUSSION

Outcome	Output	2019-2020 Targets	2019–2020 Achievements	2018–2019 Achievements	2017–2018 Achievements	Details
CUSTOMER FOCUSED AND COLLABORATIVE EXPERIENCES for families with children to support cultural tourism, economic growth and strong communities	Percent of new content by partner co-creation activities in a dedicated Science Centre space	50%	Average 57% across 6 initiatives; exceeded target	Met or exceeded new content target; 40-100% new content by partner co-creation	30% new content by partner co-creation	60% of <i>Inventorium 2.0</i> content, 70% of STEM/STEAM content, 10% of <i>MindWorks</i> (open call for artist contributions), 75% of <i>Life of the Earth</i> , 100% Science Jam content, and 25% of STEM/STEAM Toolkit content delivered by co-creation initiatives
	Science-related ticketed events	12 on-site, 2 off-site	17 total; exceeded target	8 on-site	4 on-site	Hosted six sleepovers, a summer camp program, a Great Conversations event on July 20, 2019 in celebration of the 50 th anniversary of the moon landing, single day Winter Camp offerings and single day Science Days Camp offerings during teacher action (9 offered)
LEADERSHIP IN STEM LEARNING to ensure students graduate with important life skills	Percentage of programs with fully integrated 21 st -century learning skills	75% of programs	Average 95% across 3 initiatives; exceeded target	50% of programs	Baseline year	85% of school and 100% of camp programs include 21 st century learning skills; the Ryerson collaboration curriculum is 100% focused on 21 st century learning skills
SUPPORT YOUTH INNOVATION AND SKILLS DEVELOPMENT to prepare youth for the labour market	Youth Innovation programs, platforms and activities, with partners to develop, mentor and celebrate youth innovation	New Youth Innovation Award; 5+ partner-based events	New Youth Innovation Award and seven events; exceeded target	5 partner-based events	Baseline year	Weston Youth Innovation Award, University of Toronto (UofT) Museum Studies exhibition project, UofT Museum Studies digital project, Ryerson collaboration, CISCO Connected North program, Visions of Science, StemNeutral and Ontario Science Centre Science School Innovation course
ENHANCED CUSTOMER EXPERIENCE	TOTAL ATTENDANCE	Target 924,000, Stretch 1,125,000	766,487	884,837	900,225	Attendance was 17% behind target and 13% behind last year primarily due to the closure of the Centre on March 14, 2020 in response to the COVID-19 pandemic, and decreased school admissions due to the labour disruption in the education sector and member admissions
	ACCESS PROGRAMS (% OF VISITORS FROM TARGETED GROUPS THROUGH THE CENTRE'S ACCESS PROGRAMS)	10% of total attendance	12% of total attendance; exceeded target	9% of total attendance	9% of total attendance	94,453 or 12% of total attendance; exceeds target as a result of Community Weekend to celebrate the Centre's 50 th birthday (record attendance of 41,501 over 2 days) and a decrease in overall Centre attendance due to March closure

Outcome	Output	2019-2020 Targets	2019–2020 Achievements	2018–2019 Achievements	2017–2018 Achievements	Details
	SOCIAL MEDIA REACH	111,335	100,883; target not met	94,409	84,200	Social media campaigns linked to 50 th birthday, Summer of Space summer programming and launch of Centre built <i>MindWorks</i> exhibition Reach was up 6% over previous year
ORGANIZATIONAL EFFECTIVENESS to achieve increased financial sustainability	Total Business Centre Revenues	Target \$17,464,000 Stretch \$19,229,000	\$16,038,000; target not met	\$17,468,000	\$17,700,000	Revenue goal includes stretch targets of \$1,765,000; business centre revenues were 17% below the stretch goal and 8% below the 2018-19 achievements: achieved development revenue of \$4,015,400 (on target). Revenue was impacted by to the closure of the Centre on March 14, 2020 in response to the COVID-19 pandemic, and the labour disruption in the education sector
ORGANIZATIONAL EFFECTIVENESS to achieve efficiencies and transformation	Ontario Science Centre Employee Engagement Index relative to Ontario Public Service (OPS) Employee Engagement Index	1.0	1.0	0.97	0.93	Employee engagement has declined for both the OPS and the Centre compared to prior year; Centre score declined less than OPS; Centre will address priority areas for improvement

OPERATIONAL PERFORMANCE & ANALYSIS

FINANCIAL PERFORMANCE

The Ontario Science Centre welcomed 766,487 visitors in 2019–2020. The Centre earned total revenues of \$36.3M compared to \$37.8M in the previous year, representing a decrease of 4% due to lower than anticipated admissions, education sector unrest and closure of the Centre in March.

The Province provides approximately 53% of the Centre's revenue. The Centre generates the balance from its business centres to fund operations. This includes general admission and parking \$4.6M, and revenue from ancillary operations \$11.4M.

For 2019-20, total expenditures of \$36.1M were consistent with the previous year.

The Centre incurred a net loss after amortization adjustments of \$1.2M compared to a net profit of \$1.0M in 2018-19.

August 13, 2020

MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL INFORMATION

Management and the Board of Trustees of The Centennial Centre of Science and Technology (the Centre) are responsible for the financial statements and all other information presented in the Annual Report. The financial statements have been prepared by Management in accordance with the Canadian public sector accounting standards, and, where appropriate, include amounts based on Management's best estimates and judgments.

The Centre is dedicated to the highest standards of integrity in its business. To safeguard assets, the Centre has a sound set of internal financial controls and procedures that balance benefits and costs. Management has developed and maintains financial and management controls, information systems and management practices to provide reasonable assurance of the reliability of financial information.

The Finance and Operations Committee and the Board of Trustees meet quarterly to oversee the financial activities of the Centre, including an annual review of the financial statements and the Auditor General's report. The Finance and Operations Committee recommends the financial statements to the Board of Trustees for approval. The financial statements have been approved by the Board of Trustees.

The financial statements have been audited by the Office of the Auditor General of Ontario. The Auditor General's responsibility is to express an opinion on whether the financial statements are fairly presented in accordance with Canadian public sector accounting standards. The Independent Auditor's Report that appears as part of the financial statements outlines the scope of the Auditor's examination and opinion.



Paul Kortenaar, Ph.D.
Chief Executive Officer



Yoke Chung
Chief Financial Officer



An agency of
the Government
of Ontario

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INDEPENDENT AUDITOR'S REPORT



Office of the Auditor General of Ontario
Bureau de la vérificatrice générale de l'Ontario

To the Board of Trustees of The Centennial Centre of Science and Technology and to the Minister of Heritage, Sport, Tourism and Culture Industries

Opinion

I have audited the financial statements of The Centennial Centre of Science and Technology (the Centre), which comprise the statement of financial position as at March 31, 2020, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In my opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Centre as at March 31, 2020, and the results of its operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Basis for Opinion

I conducted my audit in accordance with Canadian generally accepted auditing standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of my report. I am independent of the Centre in accordance with the ethical requirements that are relevant to my audit of the financial statements in Canada, and I have fulfilled my other ethical responsibilities in accordance with these requirements. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Centre's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Centre either intends to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Centre's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, I exercise professional judgment and maintain professional skepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Centre's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Centre's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the

financial statements or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Centre to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Toronto, Ontario
August 13, 2020



Susan Klein, CPA, CA, LPA
Assistant Auditor General

STATEMENT OF FINANCIAL POSITION

As at March 31, 2020

	2020 (\$ 000)	2019 (\$ 000)
<u>ASSETS</u>		
<u>Current</u>		
Cash	12,798	12,348
Cash - Internally Restricted Reserve Fund (Note 6)	951	3,103
Accounts receivable (Note 4(B))	1,497	944
Prepaid expenses	738	537
Inventory of general stores	87	104
	16,071	17,036
	10,622	9,948
Capital Assets (Note 8)		
	26,693	26,984
<u>LIABILITIES AND NET ASSETS</u>		
<u>Current Liabilities</u>		
Accounts payable and accrued liabilities	3,210	4,056
Deferred revenue	2,345	3,692
Due to Ontario Infrastructure and Lands Corporation	1,881	835
Due to the Province of Ontario	2,540	1,304
	9,976	9,887
<u>Long-Term Liabilities</u>		
Accrued legislated employee benefit obligation (Note 13(C))	2,356	2,450
Deferred Capital Contributions (Note 9)	7,731	6,822
	10,087	9,272
	20,063	19,159
<u>Net Assets</u>		
Invested in capital assets (Note 10)	2,891	3,126
Accumulated surplus	2,788	1,596
Internally Restricted Reserve Fund (Note 6)	951	3,103
	6,630	7,825
	26,693	26,984

Commitments and Contingencies (Note 15)

The accompanying notes are an integral part of the financial statements.

Approved on behalf of the Centre:




Trustee

Trustee

STATEMENT OF OPERATIONS

For the Year Ended March 31, 2020

	2020 (\$ 000)	2019 (\$ 000)
Revenue		
Province of Ontario		
Operating grant	15,476	15,771
Occupancy grant (Note 15(A))	3,888	3,888
Other grants	852	652
General Admission and Parking Fees	4,596	5,320
Revenue from Ancillary Operations (Schedule 1)	11,442	12,148
	<u>36,254</u>	<u>37,779</u>
Expenses		
General Operations		
Exhibits and Programs	1,704	2,369
Marketing and Advertising	2,353	2,232
Visitor Services	3,564	2,924
Facility Operations	5,117	5,364
Program Management	3,504	3,404
Administration	5,166	5,216
Occupancy Costs (Note 15(A))	5,418	5,223
Expenses from Ancillary Operations (Schedule 1)	9,282	9,329
	<u>36,108</u>	<u>36,061</u>
Income before amortization	<u>146</u>	<u>1,718</u>
Less:		
Amortization of Deferred Capital Contributions (Note 9)	1,088	1,504
Amortization Expense	(2,429)	(2,220)
	<u>(1,341)</u>	<u>(716)</u>
Net (loss) income for the year	<u>(1,195)</u>	<u>1,002</u>

The accompanying notes are an integral part of the financial statements.

STATEMENT OF CHANGES IN NET ASSETS

For the Year Ended March 31, 2020

	2020 (\$ 000)				2019 (\$ 000)
	Internally Restricted Reserve Fund	Invested in Capital Assets	Accumulated Surplus	Total	Total
Balance, beginning of year	3,103	3,126	1,596	7,825	6,823
Investment in capital assets	-	1,106	(1,106)	-	-
Transfer from Internally restricted reserve fund (Note 6)	(2,152)	-	2,152	-	-
Net (loss) income for the year	-	(1,341)	146	(1,195)	1,002
Balance, end of year	951	2,891	2,788	6,630	7,825

The accompanying notes are an integral part of the financial statements.

STATEMENT OF CASH FLOWS

For the Year Ended March 31, 2020

	2020 (\$ 000)	2019 (\$ 000)
Cash Flows from Operating Activities		
Net (loss) income for the year	(1,195)	1,002
Adjustments for items not requiring an outlay of cash		
• Amortization of capital assets	2,429	2,220
• Amortization of deferred capital contributions	(1,088)	(1,504)
	146	1,718
Changes in non-cash working capital (Note 7)	(648)	134
Reduction of accrued legislated employee benefit obligation	(94)	(371)
Curtailment of accrued legislated employee benefit obligation		
	(742)	(237)
Net cash provided by operating activities	(596)	1,481
Cash Flows used in Capital Activity		
Capital Assets acquisitions	(3,103)	(2,751)
Cash Flows from Financing Activity		
Deferred capital contributions	1,997	-
Net change in cash for the year	(1,702)	(1,270)
Cash, beginning of year	15,451	16,721
Cash, end of year	13,749	15,451
Cash Consists of:		
Cash	12,798	12,348
Cash - Internally Restricted Reserve Fund	951	3,103
	13,749	15,451
Additional information:		
Capital Assets acquired during the year but unpaid as at the year end	115	659

The accompanying notes are an integral part of the financial statements.

SCHEDULE OF REVENUE AND EXPENSES FROM ANCILLARY OPERATIONS

For the Year Ended March 31, 2020

Schedule 1

	2020 (\$ 000)			2019 (\$ 000)		
	Revenue	Expenses	Net	Revenue	Expenses	Net
OMNIMAX® Theatre	1,044	1,264	(220)	1,360	1,370	(10)
International Sales and Rentals (Note 5)	1,566	1,388	178	1,744	1,728	16
Educational Programs & Admission Recreation & Family Learning Experiences	1,421	2,375	(954)	1,758	2,412	(654)
Memberships	1,103	744	359	1,170	883	287
Concessions	1,702	438	1,264	1,795	498	1,297
Interest	431	73	358	433	80	353
Adult & Corporate Learning Experiences Development (Note 16)	344	-	344	381	-	381
Program Support and Other Revenue	415	425	(10)	562	362	200
Bank & Service Fees	4,015	1,996	2,019	3,393	1,705	1,688
	253	355	(102)	204	65	139
	-	224	(224)	-	226	(226)
	12,294	9,282	3,012	12,800	9,329	3,471
Less: Province of Ontario - Other Grants	(852)	-	(852)	(652)	-	(652)
Totals	11,442	9,282	2,160	12,148	9,329	2,819

The accompanying notes are an integral part of the financial statements.

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

1. Nature of the Business

The Centennial Centre of Science and Technology, commonly known as the Ontario Science Centre (the Centre), a government agency of the Province of Ontario, was incorporated without share capital pursuant to the *Centennial Centre of Science and Technology Act*. The objectives of the Centre are to:

- a) maintain and operate a science centre and related facilities that will stimulate the interest of the public;
- b) conduct a program of education in the origins, development and progress of science and technology, and their relationship to society;
- c) depict the role of Ontario in the furtherance of science and technology; and
- d) collect, manufacture, market, exhibit and sell objects and displays.

Under the *Centennial Centre of Science and Technology Act*, the Centre is exempted from federal and provincial income taxes.

2. Basis of Presentation

These financial statements are prepared in accordance with the Public Sector Accounting Standards for government not-for-profit organizations that include the 4200 series of the Public Sector Accounting Standards.

3. Significant Accounting Policies

The significant accounting policies followed to prepare these financial statements are summarized below:

(A) REVENUE RECOGNITION

The Centre follows the deferral method of accounting for restricted operating grants from the Province which are recognized in revenue in the year the related expenses are incurred.

Provincial grants restricted for the purchase of capital assets are deferred and amortized into revenue over the same period as the related asset.

Revenue from exhibits manufactured for sale is recognized on a percentage-of-completion basis.

Revenues from general admissions, parking and other ancillary operations are recognized when the services are provided.

Membership fees are deferred and recognized as revenue over the term covered by the fees.

Development revenue is comprised of donations and sponsorships. Unrestricted donations are recognized when funds are received. Sponsorship revenue is deferred and recognized over the term of the agreement.

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

3. Significant Accounting Policies (cont'd)

(B) ALLOCATION OF EXPENSES

Expenses are reported in the Statement of Operations on a functional basis. The costs of each function include the salaries and benefits, supplies, and other expenses that are directly related to the function. The Centre also incurs general support expenses in the variety of activities it undertakes. These expenses are considered a function in their own right and are reported as Administration expenses.

(C) DEFERRED CAPITAL CONTRIBUTIONS

Deferred capital contributions represent the amount of donations and government grants received and used, or to be used to acquire capital assets. Revenue is recognized over the same period as the expected life of the capital assets to which they relate.

(D) DEFERRED REVENUE

Deferred revenue is comprised mainly of deferred sponsorships, the unexpired portion of annual membership fees and deposits for future exhibit rentals.

(E) CAPITAL ASSETS

Capital assets are recorded at cost less accumulated amortization. Amortization begins when capital assets are ready for use. Amortization is calculated using the straight-line method over the estimated useful lives of the assets as indicated below:

Leasehold Improvements	10 years
Exhibits	10 years
OMNIMAX® Theatre Leasehold Improvements	20 years
Exhibits – Rentals	4 or 5 years
Furniture, Fixtures and Equipment	5 years
Computers	3 years

The land on which the Centre is located is leased from the City of Toronto for \$1 per annum on a 99-year lease, which commenced July 1, 1965. The Province owns the buildings, which house the Centre. For details of occupancy costs see note 15(A).

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

3. Significant Accounting Policies (cont'd)

(F) INVENTORY

General stores inventory is valued at cost using the first-in, first-out (FIFO) method.

(G) FINANCIAL INSTRUMENTS

The Centre's financial instruments, which include cash, restricted cash, accounts receivable, and accounts payable and accrued liabilities, due to Ontario Infrastructure and Lands Corporation and due to the Province of Ontario, are all valued at cost less any amount for valuation allowance.

(H) USE OF ESTIMATES

The preparation of financial statements in accordance with the Public Sector Accounting Standards requires that management make estimates and assumptions that affect the reported amount of assets and liabilities as at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Estimates and assumptions may change over time as new information is obtained or subsequent developments occur. Actual amounts could differ from these estimates. The items subject to the most significant estimates are amortization of capital assets, accrued liabilities and accrued employee benefit obligation.

(I) EMPLOYEE BENEFITS

The costs of severance entitlements under the *Public Service of Ontario Act* and unused vacation entitlements earned by employees during the year are accrued for in the financial statements. The costs of any legislated severance are recognized when earned by eligible employees.

(J) GOVERNMENT PARTNERSHIP

The Centre uses the proportionate consolidation method to account for its interest in a government partnership.

4. Cash Availability and Risks Related to Financial Instruments

The risks related to the Centre's financial instruments are as follows:

(A) CASH AVAILABILITY AND LIQUIDITY RISK

The Centre has unrestricted cash of \$12,798,000 (2019 - \$12,348,000) to settle current liabilities of \$9,976,000 (2019 - \$9,887,000) and a legislated employee benefit obligation of \$2,356,000 (2019 - \$2,450,000) totaling \$12,332,000 (2019 - \$12,337,000) leaving a cash balance for operations of \$466,000 (2019 - \$11,000). During the year, due to the seasonal nature of the business, cash balances fluctuate requiring a modest cash balance to meet ongoing payroll and other supplier obligations.

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

4. Cash Availability and Risks Related to Financial Instruments (cont'd)

(B) CREDIT RISK

The Centre's exposure to credit risk is minimal. The Centre determines on a continuing basis, the probable credit losses and sets up a provision for losses, if necessary, based on the estimated realizable value.

Below the accounts receivable aging is summarized:

				2020 (\$000)
	Current	+60 Days	+90 Days	Total
General Accounts Receivable	511	3	339	853
Admissions	4	-	-	4
Facility Rental	22	-	-	22
International Sales	477	15	126	618
Totals	1,014	18	465	1,497

				2019 (\$ 000)
	Current	+60 Days	+90 Days	Total
General Accounts Receivable	662	-	0	662
Admissions	75	-	-	75
Facility Rental	5	-	-	5
International Sales	187	-	15	202
Totals	929	-	15	944

(C) CURRENCY RISK

The Centre realizes approximately 2.4% (2019, 1.9%) of its total revenue in foreign currency. Consequently, some assets and revenues are exposed to foreign exchange fluctuations. Cash, accounts receivable and deferred revenue in US dollars are converted into Canadian dollars at year-end.

5. Government Partnership

Capital assets include the Centre's partnership interest in rental exhibits of \$588,000 (2019 - \$842,000). The exhibits are managed by another government agency. The Centre recognized \$181,000 (2019 - \$98,000) of revenue in International Sales and Rentals in Schedule 1 as a result of this partnership.

6. Internally Restricted Reserve Fund

The Board approved a transfer from the internally restricted reserve fund of \$2,152,000 (2019 – increase of \$56,000) to accumulated surplus. The reserve fund was established to provide funding for various capital and operating projects at the Centre.

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

7. Change in Non-cash Working Capital

	2020 (\$ 000)	2019 (\$000)
Cash provided by (used in):		
Increase in accounts receivable	(553)	(4)
(Increase) decrease in prepaid expenses	(201)	66
Decrease in inventory	17	3
(Decrease) increase in accounts payable and accrued liabilities	(846)	2,015
Decrease in deferred revenue	(1,347)	(690)
Increase (decrease) in Due to Ontario Infrastructure and Lands Corporation	1,046	(1,351)
Increase in Due to the Province of Ontario	1,236	95
	<u>(648)</u>	<u>134</u>

8. Capital Assets

Capital assets consist of the following:

	2020 (\$ 000)			2019 (\$ 000)
	Cost	Accumulated Amortization	Net Book Value	Net Book Value
Leasehold Improvements	38,594	34,274	4,320	3,959
Exhibits	28,576	25,821	2,755	3,458
OMNIMAX® Theatre - Leasehold Improvements	15,331	15,331	-	-
Exhibits – Rentals	4,813	2,105	2,708	1,381
Furniture, Fixtures and Equipment	2,876	2,209	667	893
Computers	3,052	2,880	172	257
Total	<u>93,242</u>	<u>82,620</u>	<u>10,622</u>	<u>9,948</u>

Net carrying amounts of Capital Assets (work-in-progress) not being amortized as at March 31:

	2020 (\$ 000)	2019 (\$ 000)
Exhibits	48	-
Leasehold Improvements	-	681
Exhibits – Rentals	396	538
Total	<u>444</u>	<u>1,219</u>

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

9. Deferred Capital Contributions

The changes in the deferred capital contributions balance are as follows:

	2020 (\$ 000)	2019 (\$000)
Balance, beginning of year	6,822	8,326
Add: Contributions for capital assets	1,997	-
Less: Amount recognized as revenue in the year	(1,088)	(1,504)
	<u>7,731</u>	<u>6,822</u>

The ending balance of deferred capital contributions consists of the following:

	2020 (\$ 000)	2019 (\$ 000)
Health and Safety Initiatives	6,328	5,996
Exhibits	1,403	826
	<u>7,731</u>	<u>6,822</u>

10. Invested in Capital Assets

Invested in capital assets represents the following:

	2020 (\$ 000)	2019 (\$ 000)
Balance, beginning of year	3,126	1,091
Purchase of capital assets	3,103	2,751
Funding from Capital Contribution	(1,997)	-
Amortization of deferred capital contributions	1,088	1,504
Amortization of capital assets	(2,429)	(2,220)
	<u>2,891</u>	<u>3,126</u>

11. Property Maintenance and Repairs

Certain major maintenance and repair expenses of the Centre are absorbed by the Province of Ontario, through Ontario Infrastructure and Lands Corporation, and are not included in the Statement of Operations.

12. Economic Dependence

The Centre is dependent on the Province of Ontario for financial assistance to cover some of the costs of operations.

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

13. Employee Benefits

(A) PENSION BENEFITS

The Centre's full-time employees participate in the Public Service Pension Fund (PSPF) and the Ontario Public Service Employees' Union Pension Fund (OPSEU-PF), which are defined benefit pension plans for employees of the Province and many provincial agencies. The Province of Ontario, which is the sole sponsor of the PSPF and a joint sponsor of the OPSEU-PF, determines the Centre's annual payments to the funds. As the sponsors are responsible for ensuring that the pension funds are financially viable, any surpluses or unfunded liabilities arising from statutory actuarial funding valuations are not assets or obligations of the Centre.

The Centre's annual payment of \$1,553,000 for the current year (2019 - \$1,412,000), is included in salaries and employee benefit costs allocated to various expense categories in the Statement of Operations. See also note 14.

(B) POST-EMPLOYMENT NON-PENSION BENEFITS

The cost of post-employment non-pension benefits are paid by the Province of Ontario and are not included in the Statement of Operations.

(C) ACCRUED LEGISLATED EMPLOYEE BENEFIT OBLIGATION

The accrued legislated employee benefit obligation includes accrued severance entitlements. The costs for the year amounted to \$30,000 (2019 - \$223,000) and are included in salaries and benefits, disclosed in note 14.

In December 2018, the Province extended and expanded a voluntary early departure program that provided for enhanced severance to qualified employees. As of March 31, 2020, \$1,057,000 remains outstanding (2019 - \$1,581,000). Of this amount, \$242,000 is recoverable from the Province as it relates to positions that were eliminated once the employee has left.

14. Breakdown of Expenses

Expenses are reported in the Statement of Operations on a functional basis. Total expenses by type are as follows:

	2020 (\$ 000)	2019 (\$ 000)
Salaries and Benefits	21,175	21,665
Other Direct Operating Expenses	14,933	14,396
	<u>36,108</u>	<u>36,061</u>

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

15. Commitments and Contingencies

(A) OCCUPANCY COSTS

The Province, through Ontario Infrastructure and Lands Corporation, charges the Centre an accommodation fee for occupying its facilities. The fee covers rent, taxes, maintenance and certain operating costs. The lease is being renewed on a year-to-year basis until a new agreement is reached between the Centre and the Province. The minimum lease payment for the coming year is \$4,814,000. The Centre received a grant of \$3,888,000 from the Ministry of Heritage, Sport, Tourism and Culture Industries in the current year towards occupancy costs.

(B) EXHIBITS AND SERVICES

The Centre has entered into contracts for various promotional, maintenance and utility services spanning several years.

Total committed costs relating to these contracts for the next four fiscal years are as follows:

	(\$ 000)
2020/21	1,318
2021/22	744
2022/23	133
2023/24	100
	<u>2,295</u>

16. Development Revenue

The Centre is active in obtaining sponsorships and donations from the private sector to support new projects, experiences and operations. Amounts pledged and agreed to but not yet received have not been recognized as revenue, deferred revenue or deferred capital contributions as of March 31, 2020 are as follows:

	(\$ 000)
2020/21	1,315
2021/22	495
2022/23	415
2023/24	344
	<u>2,569</u>

17. Comparative Figures

Certain comparative figures have been reclassified to conform to the basis of the financial statement presentation adopted in the current year.

NOTES TO FINANCIAL STATEMENTS

March 31, 2020

18. Subsequent Event

On March 11 2020, the coronavirus (COVID-19) outbreak was declared a pandemic by the World Health Organization. This had a significant financial and operational impact on the Centre due to the social distancing requirements ordered by the Government of Ontario. As a result, the Centre has been closed to the public since March 14, 2020. Cash deposits of \$295,000 received from the Centre's Ancillary Operations have been refunded to customers subsequent to March 31, 2020. The financial statements have been adjusted for this subsequent event. Management has assessed the financial impacts and there are no additional adjustments required to the financial statements at this time.

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50TH BIRTHDAY SUPPORTERS

The Ontario Science Centre is very grateful to the following supporters who contributed to our 50th Birthday Campaign and our mission *to inspire passion for the human adventure of discovery*. (Pledges/gifts received April 1, 2019 – March 31, 2020)

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Fregin Family Foundation
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The Gail and David O'Brien Family
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INNOVATORS CIRCLE DONORS

The Innovators Circle is a group of community-minded supporters who recognize that science is the most powerful tool we have to understand and address the challenges of our ever-changing world. Members of the Innovators Circle have provided generous cumulative support of \$25,000 or more to help the Centre develop new programs and exhibitions, bring in travelling exhibitions and extend our reach. (As of March 31, 2020)

\$15,000,000+

The W. Garfield Weston Foundation

\$250,000–\$999,999

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MAJOR ANNUAL SPONSORS & DONORS

In addition to provincial grants, the Ontario Science Centre relies on collaborative partnerships from corporations, government and foundations to deliver its mandate. These supporters add to our knowledge, introduce us to new ideas and other partners and help sustain the vision and activities of the Ontario Science Centre. We gratefully acknowledge their investment and generosity. (April 1, 2019 – March 31, 2020)

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Every year, our annual donors support our goal to nurture wonder and excitement. We thank them for helping us achieve this.
(Gifts received April 2019 – March 2020)

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◇ 50th Birthday Donors support the Centre to provide world-class science learning experiences and upgrade its facilities and services, including access programs

○ Recurring Donors provide a source of sustainable support through multi-year commitments

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In addition to celebrating its 50th Birthday, the Science Centre also celebrated 50 years of inspiring dreamers and doers to push the boundaries of what's possible. Proceeds from the event help keep the Ontario Science Centre affordable and accessible to all who wish to visit. Thank you to our 50th Birthday RBC Innovators' Ball sponsors and supporters. (As of March 31, 2020)

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Mark and Laura Fieder <
David and Carmen Fuller
David Jody Hamade <
Chris Hodgson <
IMAX Corporation <
Interad <
Christine Loureiro and Jennifer Frees <
Natalie Panek <
Wendy Rebanks
Allan Kimberley and Pam Spackman <
Gabriel Woo <

\$100-\$999

Andrew Bedeau
Joann Bennett and Brett Rathbone <
Denise Bombier
CIBC
Julian DiBattista
Alex Henderson
Janet Lambert
Lesley Lewis and Marvin Strauch <
Ken and Joanne MacDonald
Neil Macdonald
Clare McCurley
Shary Mudassir

Peter Nikitopolous
David Salt
Molly Watsa

Youth Opportunity Fund Challenge
Supporters have designated their gifts to

*the following Science youth education and
access programs:*

< Adopt-a-Class

☐ *STEAM Residency*

*^ Mental Health: The Science of
Anxiety*

SUPPORTERS & LEADERS

50TH BIRTHDAY COMMITTEE

The 50th Birthday Committee is a dynamic group of volunteers who were actively involved in increasing the profile of the Ontario Science Centre and its 50th birthday amongst the public, government, business and private sectors with a year of celebration and fundraising activities, including leading a bold campaign to fund the Centre's priorities and hosting the 50th Birthday RBC Innovators' Ball. (As of March 31, 2020)

Co-Chairs

David I. McKay, President and CEO, RBC

Karen McKay, Senior Vice-President, HR and Learning and Development, Eli Lilly Inc.

Claire Duboc, Managing Director, MindBeacon Group

Samuel L. Duboc, Chair and CEO, MindBeacon Group

Event Committee

Denise Bombier, Director, Brand and Customer Experience Marketing, TELUS

Jacqueline Calisto, Vice-President, Global Loyalty and Rewards, RBC

Martin Dockrill, Principal, Chief Operating Officer, Global Operations, Avison Young

Mitch Frazer, Partner, Torys LLP

Allan Kimberley, Corporate Director

Bernadine Leung, Managing Director, Enterprise Strategic Client Group, RBC

Steve Levy, Chief Operating Officer, Ipsos Canada

Ken MacDonald, Past Vice-President and General Manager, Discovery Networks

Bambina Marcello, Chief Commercial Officer, Toronto Region Board of Trade

Brett Marchand, CEO, Blue Impact and Executive Chairman, Cossette

Gillian Smith, Senior Advisor, Consultant, Gillian Smith Consulting

Chris Tambakis, CEO, North America, Adgar Investments and Development

John Tory, Director of Business Development, Air Canada

Ann Louise Vehovec, Past Senior Vice-President and Head of Enterprise Strategy, RBC

