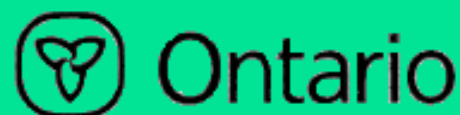


bulletin



Bulletin Number 4350	Date December 15, 1999	Direct inquiries to Ministry of Health Processing Office <i>(address below)</i>
Distribution Physicians, Hospitals, Clinics, Laboratories		

Subject **HEALTH CARD VALIDATION (HCV)**
NOTICE TO HEALTH CARD VALIDATION USERS

This notice is intended for clients validating health number(s)/version code(s) via Health Card Reader (HCR) technologies. For all users who are required to change their password every 35 days, please change your password prior to December 23rd, 1999. This will avoid any password issues and ensure a smooth transition into the new year.

The Interactive Voice Response (IVR) system is your access to the ministry Bulletin Board and your backup validation mechanism. In the event of any validation outages, this Bulletin Board will be updated on the status of system availability.

All Health Card Validation HHkdousers should know their IVR PIN and have their IVR Manual available. If you do not know your PIN or have any questions please call the HCV Help Desk at:

1-800-262-6524

Office locations

Barrie 30 Poyntz St. L4M 3P2	Hamilton 119 King St. W P.O. Box 2280, Stn. A L8N 4C8	Kenora 220-808 Robertson St. P9N 1X9	Kingston 1055 Princess St. P.O. Box 9000 K7L 5A9	Kitchener 1400 Weber St. E. Unit B2 N2A 3Z8
London 217 York St., 5th FloorP. O. Box 5700 Terminal A N6A 1B7	Mississauga 201 City Centre Dr. P.O. Box 7020, Stn. A L5A 3M1	North Bay 101-447 McKeown St. P1B 9S9	Oshawa Exec. Tower, Oshawa Centre. 419 King St. W. P.O. Box 635 L1H 8L4	Ottawa Fuller Building 75 Albert Street K1P 5Y9

Owen Sound981 2nd Avenue E.
N4K 2H5**Peterborough**550 Lansdowne St. W.
K9J 8J8**St. Catharines**59 Church St
3rd Floor
L2R 3C3**Sarnia**452 Christina St. N.
N7T 5W4**Sault Ste. Marie**Roberta Bondar Place
70 Foster Dr., Ste. 100
P6A 6V4**Sudbury**199 Larch St.,
Suite 801
P3E 5R1**Thunder Bay**435 James St. S. ,
Suite 113
P7E 6T1**Timmins**38 Pine St. N., Ste. 110
P4N 6K6**Toronto**2195 Yonge St.
P.O Box 1700 Stn. A
M5W 1G9**Windsor**1427 Ouellette Ave.
N8X 1K1**Head Office**P.O. Box 48
Kingston, ON
K7L 5J3