

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Physicians, Hospitals, Clinics and Laboratories

Published By: Registration and Claims Branch

Date Issued: June 28, 2011

Bulletin #: 4535
(Note: this bulletin replaces # 4530 and 4529)

Re: Canada Post – Mail Service has Resumed

***Ministry of Health and Long-Term Care – Registration and Claims Branch
OHIP Medical Claims Processing***

The Registration and Claims Branch (branch) is committed to delivering the best service possible to its clients. A full postal disruption began on June 15, 2011 which interrupted regular mail delivery. Thank you for your patience during the recent postal disruption.

As of June 28, 2011, the ministry's claims processing mail delivery has returned to normal. All mail held by the ministry during the labour disruption, such as cheques, reports and correspondence will now be sent to Canada Post for delivery. The branch expects to receive mail held at Canada Post during the disruption within the next few days.

To avoid any future interruptions, the branch encourages those health care providers not currently using Electronic Data Transfer (EDT) or direct deposit to register for these services. Registering for these convenient electronic services will ensure secure transfer of data and will eliminate any payment delays.

To register for EDT, complete the forms listed below. These forms can be found in the form repository on the branch's website at the following link:

www.health.gov.on.ca/english/providers/forms/form_menus/ohip_prof_fm.html.

1. Application for GONet Electronic Data Transfer (EDT) Service (#3274-84)
2. Electronic Data Transfer (EDT) Undertaking and Acknowledgement (#3279-84)
3. Electronic Data Transfer (EDT) Undertaking and Acknowledgement – Signature Page (#3343-84)

Physicians can drop off or mail these forms to their local OHIP claims office or fax the forms to the Service Support Contact Centre at 613-545-4470.

Call the Service Support Contact Centre at 1 800 262-6524 if you have any questions.

OHIP Claims Offices Locations and Hours of Operations

OHIP CLAIMS OFFICES	
Hamilton 119 King Street West, 10th Floor L8P 4Y7 <i>(Ellen Fairclough Building across from Jackson Square)</i> Monday – Friday 8:30 am – 5:00 pm FAX 905-521-7605	Ottawa 75 Albert St., 7th Floor K1P 5Y9 Monday – Friday 8:30 am – 5:00 pm FAX 613-237-3246
Kingston 1055 Princess St., 4th Floor K7L 5A9 <i>(Across from Kingston Centre)</i> Monday – Friday 8:30 am – 5:00 pm FAX 613-545-4399	Sudbury 199 Larch St., Suite 801 P3E 5R1 <i>(Provincial Tower attached to Civic Squire Building)</i> Monday – Friday 8:30 am – 5:00 pm FAX 705-675-4015
London 217 York St., 5th Floor N6A 5P9 <i>(Beside Via Rail Station)</i> Monday – Friday 8:30 am – 5:00 pm FAX 519-675-6832	Thunder Bay 435 James St. South, Suite 113 P7E 6T1 <i>(Government Building/ServiceOntario)</i> Monday – Friday 8:30 am – 5:00 pm FAX 807-475-1424
Mississauga 201 City Centre Dr., Suite 300 L5B 2T4 <i>(Across from Square One)</i> Monday – Friday 8:30 am – 5:00 pm FAX 905-896-6029	Toronto 47 Sheppard Ave. East, Suite 505 M5W 1G9 <i>(North York Square)</i> Monday – Friday 8:30 am – 5:00 pm FAX 416-314-7487
Oshawa 419 King St. West L1J 7J2 <i>(Executive Tower, Oshawa Centre)</i> Monday – Friday 8:30 am – 5:00 pm FAX 905-434-4186	