

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Physicians, Hospitals, Clinics and Laboratories

Published By: Registration and Claims Branch

Date Issued: March 1, 2012

Bulletin #: 4558

Re: April 1, 2012 Change to Claims Processing Office for Northern Providers

Effective April 1, 2012, claims processing services for Northern Ontario providers will be relocated from Sudbury to the Toronto Office.

A toll-free number has been established to assist northern providers with their claims processing inquiries:

1-855-645-1282 (TOLL FREE)

Diskettes should continue to be mailed to, or dropped off at the Sudbury office. All other inquiries should be sent directly to the Toronto office for response.

The Sudbury MOHLTC Office will be dedicated to processing Northern Health Travel Grant (NHTG) applications.

All inquiries can be directed to:

Ministry of Health and Long-Term Care
Claims Processing
505-47 Sheppard Avenue East
Toronto ON, M2N 7E7
Telephone: 1-416-314-7770 or TOLL FREE 1-855-645-1282
Fax 1-416-314-7518

