

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Physicians, Hospitals, Clinics and Laboratories

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Re: Diskette Elimination Deadlines

In September 2011, the ministry advised providers that 3.5 inch diskettes would be discontinued as an acceptable form of OHIP claims submission. In October 2012, providers who submit on diskette began receiving communication from the ministry advising them of their deadlines to transition from diskette.

Also in October of 2012, the ministry launched the new Medical Claims Electronic Data Transfer (MC EDT) Web Page which allows the manual upload and download of claims submission files and reports using the Internet. Providers who received letters regarding diskette transition also received instruction on how to register and use the new MC EDT web page.

In order to provide the highest level of service, the ministry is transitioning providers from diskette submission in groups or “phases”. Each group has a specific number of providers and a specific transition date. This controlled implementation will help to mitigate potential payment issues and loss of service and will allow the ministry to effectively support providers during their transition.

A number of providers have expressed the need for clarity involving upcoming dates and deadlines. Significant dates in diskette transition are outlined below:

December 18, 2012

The first group of providers is required to stop submitting diskettes for OHIP claims submission as of December 18, 2012. **To avoid claims payment issues, providers in this group should register for MC EDT prior to December 18th and cannot submit claims on diskette after December 18, 2012.**

January 18, 2013

The second group of providers is required to stop submitting diskettes for OHIP claims submission as of January 18, 2013. **To avoid claims payment issues, providers in this group should register for MC EDT prior to January 18th and cannot submit claims on diskette after January 18, 2013.**

February 18th, 2013

OHIP Claims submitted on diskette will not be accepted after February 18th, 2013; without exception. After February 18th, the ministry will no longer have the technical capability or staffing to process diskettes. **Extensions will not be granted under any circumstance.**

Note that if you submit claims as part of a group and also as a solo provider, the transition dates for your group and your solo practice may be different.

Providers may choose to transition to the ministry's legacy EDT service (a different service from new MC EDT); if you choose this option you should be aware of the following:

- Registration for the legacy EDT service can take four weeks which may impact your ability to transition from diskette by your cut-off date. In most cases registration for MC EDT can be completed online and "same-day".
- A dial-up modem is required for legacy EDT.
- The legacy EDT service is scheduled to be retired; if you register for EDT now you will be required to transition to MC EDT in the future.

The MC EDT Web Service will be available in 2013 for use with software that automates claims uploads and report downloads. Registering for the MC EDT Webpage will allow you access to the MC EDT Web Service when it becomes available; no further registration activity will be required by the ministry to use the Web Service. **If you currently use diskettes you cannot wait for the MC EDT Web Service; diskettes will be discontinued before the Web Service is available.**

The majority of providers who submit claims on diskette will receive their letters by the end of November 2012. If you are ready to begin using the new MC EDT Web Page and would like to register in advance of receipt of your letter or require any further assistance locating information, please contact the Service Support Contact Centre at: 1-800-262-6524.

If you have any questions or need additional information please refer to the MC EDT Reference Manual which is available online at:

http://www.health.gov.on.ca/english/providers/pub/pub_menus/pub_ohip.html