

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Physician Services

Published By: Health Services Branch

Date Issued: May 29, 2015

Bulletin #: 4655

Re: Changes to the Health Card Exemption Request Form

The purpose of this INFOBulletin is to advise all health service providers about important changes to the Health Card Exemption Request form (#3164-84).

This form is for use by individuals who, for medical reasons, cannot go to a ServiceOntario centre to have their photo or signature captured during health card registration or renewal process. It can also be used by individuals who can go to a ServiceOntario centre but, for medical reasons, cannot have their photo or signature captured.

Key Information:

- The Exemption Request Form has been revised to clearly identify it is for medical exemptions only.
- Physicians or Nurse Practitioners (NPs) may complete Part B of the form.
- The new form includes an area where permanent exemptions (for customers with this medical need) can be indicated by the Physician or Nurse Practitioner. This will help eliminate the need for health service providers to complete this form each time the client renews their health card.

The form is now named the "Health Card Medical Exemption Request" form (#3164-84).

Once completed, the original signed form should be given to the patient to use in the health card registration or renewal process.

NOTE: You may continue to use the previous forms; however, in cases of permanent exemptions, Physicians must indicate this in writing on the form.

This form is available immediately at the following link:

[Health Card Medical Exemption Request Form](#)