

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: All Health Care Providers

Published by: Claims Services Branch

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**Re: Medical Claims Electronic Data Transfer (MCEDT) and
eSubmit Services Unavailable Apr 29th-30th 2017**

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Medical Claims Electronic Data Transfer (MCEDT) and eSubmit Services Unavailable Apr 29th-30th, 2017.

Please be advised that MC EDT (web service and web page) and eSubmit services will be temporarily unavailable starting Saturday, April 29th at 8:00 a.m. in order to perform system updates. The service outage is expected to last a minimum of 5 hours, but may extend until Sunday, April 30th at 8:00 p.m.

During the outage, you will be unable to:

- Manage designees, upload any claim files or download reports using either the MC EDT web page or web service via automated billing software; or
- Submit Remittance Advice Inquiries (RAI's), supporting documentation or additional information requests using eSubmit.

Health Card Validation (HCV) services will not be affected by this outage.

For further information please contact the Service Support Contact Centre at 1-800-262-6524 or by email at:

SSContactCentre.MOH@ontario.ca



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