

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: All health care providers

Published by: Claims Services Branch

Date Issued: April 28, 2017

Bulletin #: 4696

Re: Changes to Medical Claims Electronic Data Transfer (MCEDT) and eSubmit Web Pages

Page 1 of 5

Please note that changes to the MC EDT and eSubmit web pages are being made effective April 29th 2017. These changes are being made in preparation for adding additional online services in the future.

Note that these changes will not impact any automated MC EDT web service software.

The following pages will be updated:

- Additions to the Administration and MOHLTC Services Page (Landing Page) are:
 - Working on Behalf of (WOBO) list for designees accessing the webpage;
 - Services drop down menu
- A new Service Delegation Page has been included

Please see the attached appendix to this INFOBulletin for further details on these changes.

Important Reminders

Please remember to select "Logout" in the web application and then close the browser when you are finished using the services.

The ministry recommends using one of the following web browsers for best performance while using the webpage:

Web Browser	Operating System(s)
Firefox	Windows OS; Mac OS
Google Chrome	Windows OS; Mac OS
Safari	Mac OS only

The browsers above have been tested by the ministry. Using any other internet browsers may impact how the GO Secure or MC EDT web pages are displayed or function.

Further Information

For further information please contact the Service Support Contact Centre (SSCC) at:

1-800-262-6524

Hours of operation: Monday to Friday, 8:00 a.m. - 5:00 p.m.

Or e-mail: SSContactCentre.MOH@ontario.ca

An updated “Medical Claims Electronic Data Transfer Reference Manual” is available upon request, and will be posted to the [Medical Claims Electronic Data Transfer \(MCEDT\)](#) page in the near future.

Appendix A

Administration and MOHLTC Services Page (Landing Page)

Working on Behalf of (WOBO) List:

uattestdata+au1@gmail.com | Français | Logout

Ontario
MINISTRY OF HEALTH AND LONG-TERM CARE

No services available.

Administration and MOHLTC Services

Working on Behalf of: --- Myself ---

Search:

Services: -- Select --

GO Secure Profile (Ch...

ACCESSIBILITY | PRIVACY

Last Modified: 2017-03-09

--- Myself ---
046558 - John Test Smith
058744 - Linda Test Brown
084545 - Sharon Tester Lain
212888 - Kelly Test Light
218444 - Susan Test Thompson
288855 - Robert Tester Foster

All designees, including health care providers who are designees for other health care providers, will have a “Working on Behalf of:” list added to their landing page. This list includes a search function, and will allow the designee to select who they are accessing services for.

All searches can display results for all possible matches for provider names and/or billing number.

Please note: All designees who are not health care providers will have to select a provider from the WOBO list prior to being able to access any services from the services drop down menu.

Services Drop Down Menu:



uattestdata+au2@gmail.com | Français | Logout

MINISTRY OF HEALTH AND LONG-TERM CARE



Administration and MOHLTC Services

Working on Behalf of:

CPSO: 036958

Services:

GO Secure Profile (Change Password, Email, etc)

[ACCESSIBILITY](#) | [PRIVACY](#)

Last Modified: 2017-03-09

Health care providers and designees that have selected a health care provider from the WOBO list will be able to select a service from the “Services:” drop down menu.

To use the MC EDT Web Page, select “MC EDT Service (Upload/Download)” from the “Services” drop down menu and select the “Access Services” button.

To use the eSubmit Web Page, select “eSubmit” from the “Services” drop down menu and select the “Access Services” button.

New Service Delegation Page



uattestdata+su1@gmail.com | Français | Logout

MINISTRY OF HEALTH AND LONG-TERM CARE

Service Delegation

Designee Name: Delly Gates

Select Service links to set permissions

Please note: Service links are only visible for services that allow permissions to be set

Service
eSubmit
HEALTH CARD VALIDATION
<u>MC EDT Service (Upload/Download)</u>

Designated Accounts

[ACCESSIBILITY](#) | [PRIVACY](#)

Last Modified: 2017-03-09

When managing designated accounts through the Designee Maintenance (Add, Remove, Update) link and a designee is selected to manage permissions, it will lead to the new “Service Delegation” page. Currently, it only allows for the selection of “MC EDT Service (Upload/Download)” to access the MC EDT “Designate Permissions” page.

This page is being added to allow for managing service level permissions of future services.