

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: All Ontario Providers

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Re: FINAL NOTICE - Mandatory MCEDT and HCV Web Service Security Upgrades

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The Ministry of Health and Long-Term Care security standards have been updated to address network and data vulnerabilities and ensure personal health information and other sensitive information is protected.

Software vendors and health care providers have been previously notified that they are required to update their Medical Claims Electronic Data Transfer (MCEDT) and Health Card Validation (HCV) web service products to meet these standards **no later than July 16th, 2017**.

How does this affect you as an Ontario health care provider if your software is not updated before the deadline?

This change impacts providers using automated MCEDT software packages to submit claims or download reports and/or those using HCV Web Service software to validate health cards. Web service software that does not conform to the new standard **will not be able to access MCEDT or HCV web services after July 16th, 2017**.

Services not impacted by this change

Claims Submission & Reporting

- MCEDT Web Page



Posted Electronically Only

- Health Card Validation
- Interactive Voice Response (IVR): 1-800-265-6860
- Health Number Lookup service
- Health Card Reader (HCR) software application - IMS Listener/IMS Connect technologies. *Note: Informational purposes only, no longer available to new vendors

How can I tell if my software vendor has completed the security upgrade conformance testing?

You can visit the ministry's website at the link below and scroll down to the MCEDT and/or HCV Conformance Testing section to see if your vendor is listed as having completed this upgrade. Please note this means your vendor has completed conformance testing with the ministry to confirm their software conforms to the new standards. They may still need to deploy those changes to you.

<http://health.gov.on.ca/en/pro/publications/ohip/>

How can I tell if my vendor has updated my software?

If you haven't been notified of a software upgrade by your vendor, you will need to contact them.

For further information please contact the Service Support Contact Centre at 1-800-262-6524 or by email at SSContactCentre.MOH@ontario.ca