

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: All Health Care Providers

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Ministry of Health and Long-Term Care

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Re: Electronic Submission of Supporting Documentation and Remittance
Advice Inquiries – Detailed Instructions and Tip Sheets

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This communication is to advise you that detailed instructions and tip sheets are now available on the ministry's website for using Electronic Submission of Supporting Documentation and Remittance Advice Inquiries (eSubmit). The information can be found at:

<http://www.health.gov.on.ca/en/pro/publications/ohip/esubmit.aspx>

Launched on February 1, 2017, eSubmit provides a secure electronic channel for health care providers to submit Remittance Advice Inquiries (RAIs) and medical claims supporting documentation (e.g., operative reports, consult report/notes, Manual Review, etc.) which support the adjudication of complex claims.

The eSubmit service is accessed using GO Secure in the same way that the Medical Claims Electronic Data Transfer (MCEDT) web page is accessed. If you are registered for MCEDT, you and your designates will automatically have access to eSubmit. No further action is required by you.

If you encounter any issues using the eSubmit service, please contact Claims Services Branch at 1-800-262-6524 or SSContactCentre.MOH@ontario.ca