

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: All Health Care Providers

Published by: Claims Services Branch,
Ministry of Health and Long-Term Care

Date Issued: September 10, 2018

Bulletin #: 4713

Re: New 'Service Unavailable' Page for eSubmit

Page 1 of 1

Effective September 12, 2018, eSubmit will display a 'Service Unavailable' page if the website is down due to technical difficulties with the GO Secure web service or eSubmit. This page will also be displayed during any scheduled site maintenance.

The page will read as follows:

Service Unavailable

This service is temporarily unavailable. Please try again later.

To speak with an agent please contact 1-800-262-6524. Agents are available Monday - Friday 8am - 5pm.

If you wish to report this via email, please contact SSContactCentre.MOH@ontario.ca

Thank you for your patience.

If you have any questions, please contact Claims Services Branch at:

1-800-262-6524 or SSContactCentre.MOH@ontario.ca