

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Emergency Department Physicians

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Re: Impact of eCTAS on Emergency Department Funding

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The implementation of electronic Canadian Triage and Acuity Scale (eCTAS) might result in a change in CTAS profile that could have a negative impact on calculated hours of coverage that could impact the Emergency Department Alternate Funding Agreement (EDAFA) future year funding for workload model.

Background:

The eCTAS application provides a standardized system for triaging Emergency Department patients. A total of 117 hospital sites (including FFS sites) are planning to implement eCTAS across the province. Twenty-one sites went live on eCTAS before the end of 2017.

With the implementation of the system, it was noticed that some sites have experienced changes in their triage profiles that could impact their hours of coverage.

Note: as of August 3, 2018, a total of 49 hospital sites have implemented eCTAS.

What you need to know:

The Ministry values the front line health services and the establishment of the EDAFA has assisted both physician retention and ensured that emergency services are available for patients 24 hours a day.

With the implementation of the eCTAS application, the Ministry has communicated with physician groups and taken action to assist hospitals that were impacted during implementation of eCTAS.



Going forward in 2019-20, the ministry will continue to review the data of hospitals in the eCTAS transition period and will work with physician groups/hospital's to address implementation issues and ensure the consistency of service levels.

During the year of transition to eCTAS, the Ministry will hold funding at the previous fiscal years level for hospitals to mitigate any negative financial impact due to changes in triage profiles.

For any inquiries or concerns, please contact:

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