

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: All Physicians and Primary Health Care Groups

Published by: Claims Services Branch, Ministry of Health

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Re: INFOBulletins sent via Medical Claims Electronic Data Transfer

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Starting December 2019, Claims Services Branch is introducing an additional service for transmitting Physician Services and Primary Health Care Services INFOBulletins to keep health care professionals informed. INFOBulletins categorized as Physician Services and Primary Health Care Services are now being sent to targetted users of Medical Claims Electronic Data Transfer (MCEDT).

INFOBulletins are communications from the Ministry of Health (ministry). The communications inform of payment, policy or program changes. These bulletins are in a portable document format (PDF) and will be sent through the General Communications (GCM) downloads in MCEDT.

Information provided in INFOBulletins requires knowledgeable interpretation. The information is intended primarily for members of the professional health care community. These publications are available in English only due to their technical nature.

The ministry will continue to post all [INFOBulletins on the ministry website](#) in order to provide detailed information related to program changes such as Schedule of Benefits changes. Payment reports such as the Remittance Advice and Error Reports will continue to be distributed through the secure MCEDT service. Claim processing requests for additional information, supporting documentation and Remittance Advice Inquiry responses will continue to be communicated via eSubmit.

For further information please contact the Service Support Contact Centre at 1-800 262-6524, or by email SSContactCentre.MOH@ontario.ca

