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Ministry of Health

Ministry of Long-Term Care

Ontario Health Insurance Plan

INFOBulletin

Service Support Contact Centre Modernization

Effective May 13, 2022, changes will be made to the self-service menu options when calling the Service Support Contact Centre

To: All Providers

Category: Physician Services

Written by: Claims Services Branch; OHIP, Pharmaceuticals and Devices Division

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Claims Services Branch Contact Centre Modernization

Please be advised that the Service Support Contact Centre (SSCC) is making changes to the self-service menu options effective May 13, 2022. When calling 1-800-262-6524 for support, please listen carefully before making your selection.

Keywords/Tags

Contact Centre, modernization, Claims Services,

Contact Information

Do you have questions about this INFOBulletin? [Email the Service Support Contact Centre](mailto:SSContactCentre.MOH@ontario.ca) [<mailto:SSContactCentre.MOH@ontario.ca>](mailto:SSContactCentre.MOH@ontario.ca) or call 1-800-262-6524.

For More Information

Call **ServiceOntario**, INFOline at:

[1-866-532-3161](tel:+1-866-532-3161) [<tel:+1-866-532-3161>](tel:+1-866-532-3161) (Toll-free)

In Toronto, [\(416\) 314-5518](tel:416-314-5518) [<tel:416-314-5518>](tel:416-314-5518)

TTY [1-800-387-5559](tel:+1-800-387-5559) [<tel:+1-800-387-5559>](tel:+1-800-387-5559).

In Toronto, TTY [\(416\) 327-4282](tel:416-327-4282) [<tel:416-327-4282>](tel:416-327-4282)

Hours of operation: Monday to Friday, 8:30am – 5:00pm

