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Ministry of Health

Ministry of Long-Term Care

Ontario Health Insurance Plan

INFOBulletin

New eSubmit file type for Ministry responses and requests in MCEDT

New eSubmit file type under "Available Reports" to download in MCEDT for Additional Information Requests and Remittance Advice Inquiry Responses

To: OHIP Billing Software Vendors, Physicians, Primary Care Physicians, Hospitals, Independent Health **Facilities**, Hospital-based Dentists, Optometrists, Podiatrists, Physiotherapy Facilities, Fertility Clinics

Categories: Billing Software Specifications, Physician Services, Primary Health Care Services, Independent Health Facilities, Dentist Services, Optometrist Services, Podiatrist Services, Physiotherapy Facilities, Fertility Clinics

Written by: Claims Services Branch; Health Programs and Delivery Division

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Background

eSubmit is a secure electronic channel for health service providers to submit Remittance Advice Inquiries (RAIs) and medical claims supporting documentation (operative reports and clinical notes for manual review) which supports the adjudication of claims, as outlined in INFOBulletin [#221201-eSubmit Service Delivery Enhancements](#) <https://www.health.gov.on.ca/en/pro/programs/ohip/bulletins/redux/bul221201.aspx>.

All authorized Medical Claims Electronic Data Transfer (MCEDT) users, including designees, automatically have access to the eSubmit service. Access eSubmit through GO Secure via www.ontario.ca/eSubmit <https://www.ontario.ca/eSubmit>.

New file type for eSubmit communications

Effective March 13, 2023, the new file type EFR and subject eSubmit Form Return will be displayed in MCEDT when receiving Additional Information Requests (AIRs) or RAI responses.

To download the new file type, designees will need to be granted MCEDT permissions for eSubmit Form Return.

MCEDT available reports to download

eSubmit [AIRs](#) and [RAI](#) responses were previously communicated to providers in [MCEDT](#) with file type [GCM](#) and subject General Communications.

Providers will now see them under file type EFR, with subject eSubmit Form Return.

Additional Information Requests file name

The new file name format for eSubmit [AIRs](#) is Claim Submission Number (CSN-the Provider Number if a solo claim or Group Number if a group claim), ADD, Group Number, Provider Number and eSubmit Ticket Number.

The file name will appear in the following format:
CSN_ADD_0000_123456_eSubmitTicketNumber.html

Remittance Advice Inquiry Responses file name

The new file name format for eSubmit [RAI](#) Responses is: CSN, [RAI](#), Group Number, Provider Number and eSubmit Ticket Number.

The file name will appear in the following format:
CSN_RAI_0000_123456_eSubmitTicketNumber.html

Additional resources and information can be found on the [Ministry of Health website](https://www.health.gov.on.ca/en/pro/publications/ohip/esubmit.aspx) <<https://www.health.gov.on.ca/en/pro/publications/ohip/esubmit.aspx>> .

Keywords/Tags

eSubmit; Remittance Advice Inquiry; RAI; Supporting Documentation, Additional Information Request

Contact information

If you have questions about this INFOBulletin? [Email the Service Support Contact Centre](mailto:SSContactCentre.MOH@ontario.ca) <<mailto:SSContactCentre.MOH@ontario.ca>> or call 1-800-262-6524.

For More Information

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Hours of operation: Monday to Friday, 8:30am – 5:00pm