

Bringing Legal Help to People Across Ontario

2019 ANNUAL REPORT



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Message from the Board Chair

BRINGING LEGAL HELP TO PEOPLE ACROSS ONTARIO

The importance of credible and accessible legal information and services has never been so clear. Bringing legal help directly to people all across Ontario is one of the most tangible and longstanding ways The Law Foundation of Ontario carries out its mission. With this year's annual report, we wanted to shine a light on this aspect of the Foundation's grantmaking.

The Foundation uses a diversified approach in our grantmaking to bring legal services, in particular pro bono services and public legal education and information, directly to people across Ontario in the formats and geographic locations that best meet their needs. The granting spotlight and stories in this report give a sense of the scope of this important work. Learn more on page 5.

NEW GRANTING COVERS MULTIPLE PRIORITY AREAS

In 2019 we managed seven new granting opportunities through our national Access to Justice Fund (ATJF) and our Strategic granting program. We also provided our first grant to Ontario's newest law school, Ryerson University, Faculty of Law.

Thanks to the cy-près awards received by the ATJF, we invested over \$300M to support four grants in the area of investor rights. And, we invested more than \$2M to support 30 Strategic grants in four priority areas. These areas focus on supporting modernization and innovation with empirical justice sector research and technology as well as improving legal services for traditionally underserved communities, including: people living in rural areas of Ontario; Indigenous people; immigrants and refugees; racialized groups; and people living with mental health issues.

Including the \$89.0M to Legal Aid Ontario, our funding from all granting programs amounted to over \$118M invested in advancing access to justice in 2019. See the full list of 2019 grants starting on page 22.

DATA & DESIGN SYMPOSIUM

During the 2019 Access to Justice Week, we co-hosted a Data & Design Symposium with the Law Society of Ontario. Access to Justice Week is held by The Action Group on Access to Justice (TAG), which is an initiative of the Law Society of Ontario and has been funded by the Foundation since it began in 2015.

The idea for the symposium was inspired by two of our Strategic granting initiatives: Justice and Technology Research and Measuring Impacts and Progress. It focused on data and metrics, design-thinking, innovation, and technology, and the integration of these within and across sectors.

It brought together 260 experts and attendees (in-person and online) from many specialties including data scientists, technologists, entrepreneurs, policymakers, academics, lawyers, and the judiciary.

MEETING OUR MANDATE IN CHALLENGING CONDITIONS

The Foundation's primary source of revenue is the interest earned on lawyers' and paralegals' mixed trust accounts. Because the Foundation's revenue is dependent on interest rates, it remains volatile. As prudent financial managers, our granting approach is responsive to current needs but also plans for future challenges and opportunities.

This has been borne out by recent events. While 2019 was a good year for Foundation revenue, in 2020 as a result of COVID-19, we are facing falling revenue resulting from lower rates and mixed trust account balances. The Foundation, like many others, will continue to work hard to meet its access to justice mandate in challenging conditions building towards a better future.

At the Foundation, we keep our focus on bettering the lives of individual Ontarians through legal help wherever they live. We prioritize meeting their needs through supporting existing and well-established programs as well as encouraging innovation so that services evolve and improve over time.

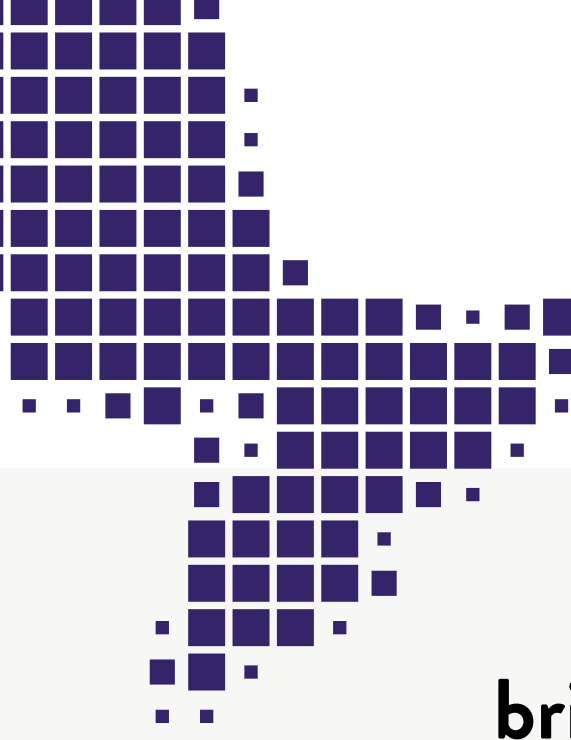
A HEARTFELT THANK YOU AND FAREWELL

After a total of 12 years working with the Foundation, and five exemplary years at its helm, our CEO Tanya Lee retired in September 2020. Over the years, Trustees, staff, grantees, and partners have expressed respect and admiration for Tanya's pragmatic and heartfelt leadership and incisive intellect. Tanya brought significant experience in both the administration of and access to justice. Her approach was to be thorough and measured in all matters. Coupled with her characteristic wisdom, sense of humour, and relentless hard work, she was a force to be reckoned with. It is without question that The Law Foundation of Ontario is in a strong position today because of Tanya's leadership. Tanya, you will be missed! On behalf of the Trustees and staff, we are grateful that we had the opportunity to work with you before you set off on your next adventure.

Sincerely,



Linda Rothstein
Chair, The Law Foundation of Ontario



Granting spotlight: bringing legal help to people across Ontario

People in every corner of the province have legal needs. Our jobs, homes, health, and relationships can all prompt a legal issue. When this happens, the main thing we are looking for is an answer to our question or guidance on the next, best step. It is vital that these answers and guidance are credible and accessible to all.

Through granting and collaboration, The Law Foundation of Ontario invests in knowledge and services that help people understand the law and use it to improve their lives. One of the most tangible and longstanding ways we carry out our mission is through our support of practical and direct legal services.

We use a diversified approach in our grantmaking to bring legal services, in particular pro bono services and public legal education and information (PLEI), directly to people across Ontario. We focus our granting on the formats and geographic locations that best meet people's needs and on services that reach, and are relevant to, as many Ontarians as possible.

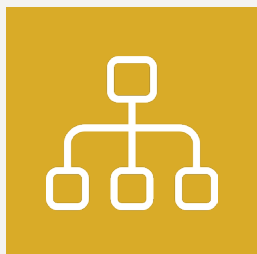
We diversify our funding and leverage our grantees' various geographical areas, structures, expertise, and communities served. We consider how services are provided and to whom, which means understanding the geography, access to technology, languages, cultures, identities, and health contexts of the people needing the services. We also encourage innovative ideas to tackle access to justice issues, such as novel approaches to data collection and research, unique partnerships, and technology.

TO REACH AS MANY ONTARIANS AS POSSIBLE WE FUND:



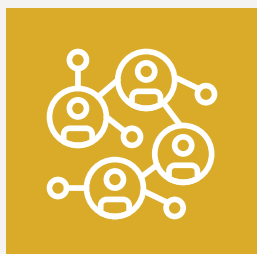
Province-wide

Provincial organizations that deliver direct services to people anywhere in Ontario through the Internet, phone, and/or print material, such as Community Legal Education Ontario, a leading PLEI organization, the Association des juristes d'expression française de l'Ontario, which serves the public in French (story on page 12), and Pro Bono Ontario, the province's largest pro bono organization serving the general public (story on page 8).



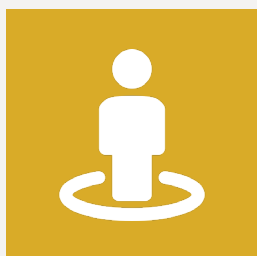
Chapters and local offices

Organizations that deliver direct services through multiple local offices or chapters located in cities and towns across the province, such as the law school student legal clinics found in seven Ontario cities, Partners for Planning's widespread network of 100 professionals and organizations that empower people living with disabilities, and the Ontario Federation of Indigenous Friendship Centres' 29 member centres found in big and small communities across the province (story on page 14).



Cross and multi-sector collaborations

Cross-sector and multi-sector collaborations to create novel approaches to find and serve people who may be falling through the cracks. For example the Peterborough Community Legal Centre's Justice & Health Partnership Initiative that bridges health and social services with legal services through trusted intermediaries within eastern and central Ontario communities including Durham, Haliburton, Kawartha, Peterborough, and Pine Ridge and The Legal Clinic's (Perth) Justice and Mental Health Rural Outreach Project that takes a similar approach, with a focus on people struggling with mental health and substance abuse issues within the counties of Frontenac, Leeds & Grenville, and Lennox & Addington.



Community-driven

Grassroots, community-driven initiatives that help meet specific needs of self-identified communities, such as the Legal Clinic of Guelph and Wellington County's mobile law van that transports legal help to rural communities throughout the county, Muslim Family Services of Ottawa's Legal Resource Hub that translates PLEI into culturally-appropriate and multilingual materials for refugees and newcomers, and the Community Law School (Sarnia-Lambton)'s Mental Health Laws and Advocacy course designed for family and friends with a loved one facing a mental health challenge, as well as frontline workers (story on page 10).

Whether we choose to phone a pro bono lawyer, meet with a frontline worker, or pick up a legal fact sheet from a mobile law van, we all deserve credible and accessible legal help. Our locations, lives, and legal needs are unique, and they are equally deserving of help.

The Foundation's limited pool of dollars can fund only a tiny fraction of the demand for legal services. So, we must be creative. By diversifying our granting, we can support a diversity of services; many that might not see the light of day otherwise.

Ontario is not a 'one size' population and therefore the content, format, and delivery of legal services cannot be one size fits all either. Fortunately, our grantees understand this deeply and are continually responding accordingly. In many places, in many ways, and for many people, collectively we are advancing access to justice for the people of Ontario.



Legal Hotline helps Ontarians navigate legal issues

From her home in Ottawa, lawyer Tina Economopoulos logs on to Pro Bono Ontario's Free Legal Advice Hotline to answer legal questions from people across the province. Her days are busy and as soon as she completes a call, she's already answering the next.

Tina, a Government of Canada, federal public servant who holds a senior advisory position (Crown Indigenous Relations and Northern Affairs Canada) volunteers her time with the Hotline up to several times a month. "People are dealing with job losses, potential human rights abuses at work, and safety issues. They're all very serious matters that require attention and quick responses."

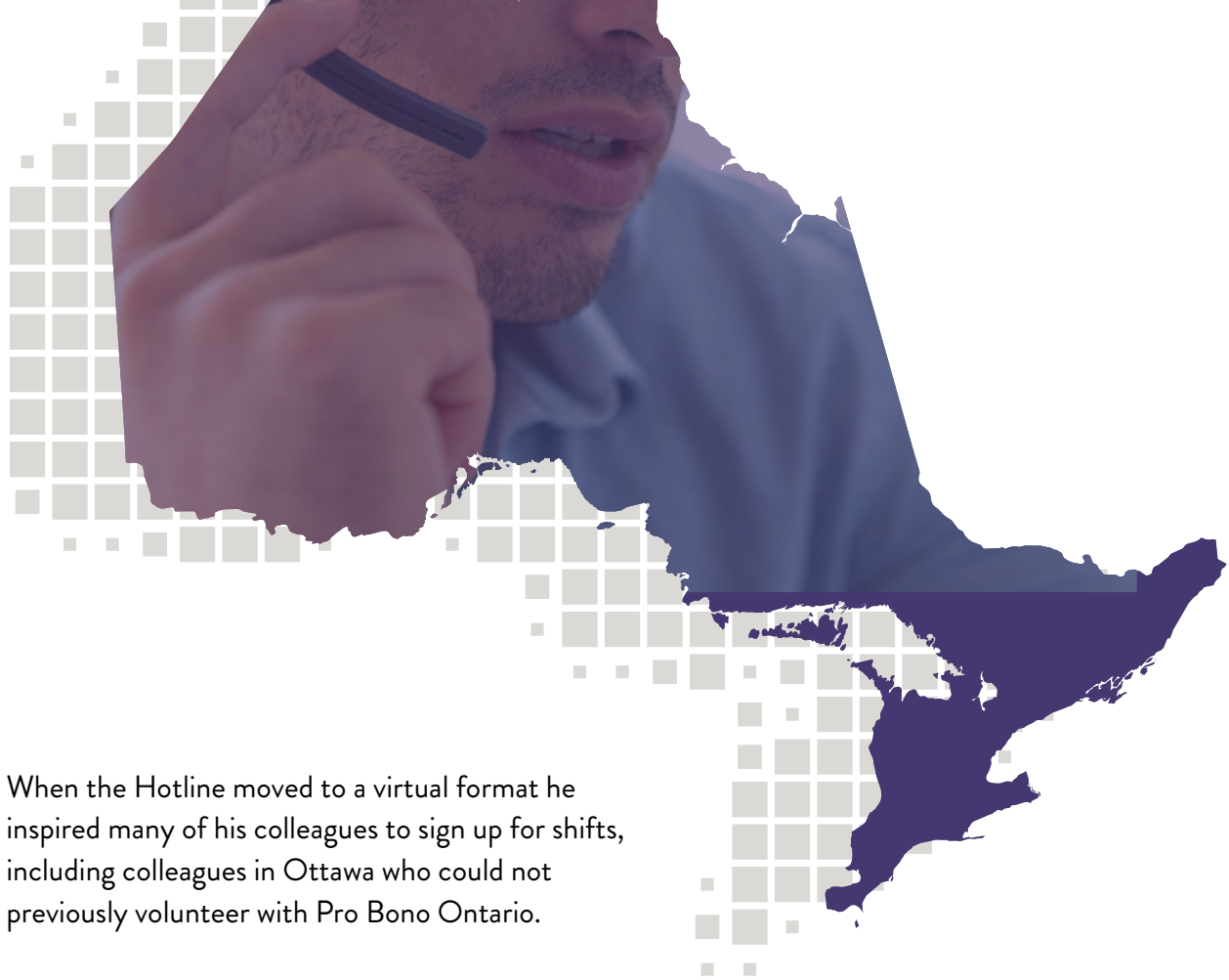
One call was from a man who was worried about his safety at his workplace. Tina advised him of his workplace occupational health and safety legal rights and explained how to exercise them. With her advice, he stood up for himself and his colleagues and secured safer working conditions.

“Without the Hotline, he would not have been able to receive critical workplace health and safety information simply because he couldn't afford to pay for private legal services. When it comes to your livelihood and your health and safety, you need to be able to access guidance,” says Tina.

The Law Foundation of Ontario, along with other partners, played an essential role in conceiving of and establishing Pro Bono Ontario in 2000 to celebrate the Foundation's 25th anniversary. It bridges the gap between low-income Ontarians who cannot afford a lawyer and lawyers who want to donate their services. Since then, the Foundation has provided over \$14 million in core funding and project grants to Pro Bono Ontario, including for the Hotline's creation in 2017.

The Hotline complements the three in-person courthouse legal clinics in Toronto and Ottawa, and five in-hospital clinics around the province, providing all Ontarians with greater access to legal services. Volunteer lawyers both in-person and by phone provide advice and legal drafting services on civil law matters, such as civil litigation, consumer debt and protection, employment law, housing, and power of attorney for property and personal care, as well as corporate law for nonprofits and small start-ups. In 2019, Pro Bono Ontario helped 29,671 clients.

Louis Century, a lawyer at Goldblatt Partners LLP in Toronto, volunteers with the Hotline.



When the Hotline moved to a virtual format he inspired many of his colleagues to sign up for shifts, including colleagues in Ottawa who could not previously volunteer with Pro Bono Ontario.

“By switching to virtual, any lawyer across the province with a computer and a headset can sign up and take shifts. And, the high number of people calling Pro Bono Ontario every day is evidence of the extent of the need,” says Louis.

The Hotline uses call centre technology and every volunteer lawyer has access to over 500 knowledge articles, 36 document assembly templates, and real-time support from PBO staff to assist callers.

Those templates helped another caller who had lost her job and was now facing eviction. A volunteer lawyer advised the caller of her rights and then used one of the templates to help her draft a letter for her landlord indicating that Ontario had suspended evictions during the crisis. She was able to stay in her home. Yet another caller was unsure whether he had received a fair separation package when he lost his job. A lawyer reviewed the severance and helped him draft a negotiation letter. He called back a month later to say the letter helped him receive a much larger settlement.

“Without just-in-time legal advice, people make uninformed decisions which can have serious consequences,” says Lynn Burns, Executive Director of Pro Bono Ontario. “The Hotline helps provide safe, immediate and effective access to justice. For so many people, there’s nowhere else to access this type of service and nowhere else to turn. Our volunteer lawyers’ efforts are making an immediate difference in peoples’ lives.”



Online course helps Ontarians learn mental health rights

We all experience mental health as a continuum: sometimes our mental health is balanced and sometimes it isn't. According to a report prepared for the Mental Health Commission of Canada, about half of Canadians will have or have had a mental illness by the age of 40.

The positive news is that information and services are available to help, including a new initiative by Community Law School (Sarnia-Lambton) (CLS), a nonprofit organization dedicated to public legal education and information (PLEI).

"There is a never-ending group of people who are impacted by mental health," says Margaret Capes, BA (Hons.), LLB, MAdEd, Legal Education Coordinator at CLS. "It's not always easy to understand the laws and how they fit together, especially for the family members and friends of someone who is living with a mental health illness."

In 2018, in collaboration with Lambton Mental Wellness Centre and a grant from The Law Foundation of Ontario, the organizations produced a series of Mental Health Laws and Advocacy workshops tailored to information that family and friends could use to support their loved ones.

Seeing the impact of the series, Margaret decided to extend its reach to include frontline workers. With a second Foundation grant, the original friends and family members workshop series is being adapted into an online course through Lambton College, making it accessible to anyone across the province starting in 2021. The Foundation has provided close to \$300K in project grants to CLS since 2000.

"Navigating the mental health system can be overwhelming, especially in a crisis situation," says Cheryl Iacobelli, Executive Director at Lambton Mental Wellness Centre. "There's not wide public knowledge out there so we looked at the mental health laws and found a way to fill the need by building a body of legal literacy to help people gain a more solid understanding of the many components in our mental health system."

At a workshop piloting the course content, one frontline worker approached Margaret to share that she now understood what her clients meant when they told her they'd been in the hospital because they'd been 'formed'. "With the workshop, it all made more sense; what that meant under the Mental Health Act and what it meant for the person in the hospital," says Margaret, explaining that 'formed' often means involuntarily hospitalization.

This type of information also helped staff at the Sarnia-based Organization for Literacy in Lambton. Its learners want to improve their math, reading, writing, and computer skills. Most have had life experiences, including mental health challenges, that posed barriers to accessing education. As they develop a relationship with staff, learners talk about things going on in their lives—an incident with their landlord, an event at work, or a stay in hospital.



One learner mentioned they wanted to better understand how their Workers' Safety and Insurance Board (WSIB) payments would be affected by their Ontario Disability Support Program (ODSP) application. The instructor was able to review the problem, offer guidance, and connect them to resources. In the end, the learner successfully applied for ODSP without losing any of their WSIB payments.

"The workshop helped us learn to listen to the terminology our learners are using so we can connect them with other services," says Lisa Shearer, General Manager at the Organization for Literacy in Lambton. "Now we hear these kinds of conversations and we can provide guidance on how to help them navigate the system. When we're comfortable in our knowledge and abilities as instructors, we're better able to support our learners and can help them feel more confident."

"The law is the law is the law. The Mental Health Act, the Health Care Consent Act, the Substitute Decisions Act, the privacy laws that we cover, they all apply equally in Rainy River as they do in Belleville or Sarnia," says Margaret. "The way the physicians and support groups help folks with mental health challenges may vary from community to community but there isn't a different law."

The province-wide online Mental Health Laws and Advocacy course is open to everyone, including individuals living with mental illness, loved ones of people living with a mental illness, and community-based workers. It will cover topics such as: substitute decision-making, assessment and hospitalization, consent to treatment, community treatment orders and plans, and privacy rights.

“

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“The online program will create even greater awareness and will provide easy to understand and accessible information that all Ontarians should have a right to,” says Margaret.



Bilingual legal centre a resource for Ontarians

An Ottawa resident has just been diagnosed with cancer and realizes she has no will. She calls her local community legal clinic but finds that the clinic does not offer services in this area of law. She is referred to the Ontario Legal Information Centre (OLIC), a service run by the Association des juristes d'expression française de l'Ontario (AJEFO), to obtain tools to help her write her will on her own.

The OLIC offers free legal information in all areas of law, in French and English, to anyone living in the province, regardless of income. Since its opening in 2015, the OLIC has served more than 12,500 people. It has helped people in Hearst, L'Original, and Sudbury among many other places across the province.

“It’s important in community law to use your partners to help as many people as possible. The OLIC comes to play this role,” says Aliciadeea Le Roc, lawyer and notary with the Clinique juridique francophone d’Ottawa. “If our legal clinic receives a call about wills or estates, we can confidently refer them to OLIC.”

Some clients reach out to OLIC to supplement legal services of a private lawyer. Others with more modest incomes turn to it because they have limited or no access to legal aid or no access to legal service in specific areas.

Almost all of the people served by the OLIC are self-represented, that is, they do not have a lawyer. The OLIC helps self-represented people to navigate a legal system that can be intimidating.

A woman arrived in tears at OLIC because she had a car debt she did not understand. She bought a used car and then upgraded to another. Things got complicated and she was no longer able to pay. A staff lawyer helped her understand how costs were structured for her car and the legal steps she could take to resolve the issue. She left with a smile on her face, relieved to know there was something she could do about her debt. A valuable service considering that consumer debt is reported as one of the most frequent civil legal issues that people experience. (Everyday Legal Problems and the Cost of Justice in Canada report, Canadian Forum on Civil Justice, 2016.)

The OLIC, and the AJEFO as a whole, is rooted in a culture of true bilingualism and the language of work is French, which ensures the quality of services in French. Twenty-five per cent of services are offered in French, which is high since Ontario’s Francophone population represents just under 5% of the total population.



“Just by saying ‘bonjour, hello’ when I meet people, you can immediately see that, when they are French-speaking, the stress is reduced. They don’t have to search for their words to find help,” says Sarah Rimbach, a lawyer with the OLIC.



OLIC further assists Francophones by making appropriate referrals to resources, identifying lawyers who can provide legal services in French and letting them know about their French language rights within Ontario courts.

Since 2018, The Law Foundation of Ontario has provided close to \$1 million in grants to AJEFO to support various projects, including the OLIC. AJEFO is one of the recipients of the Catalyst grant, which is multi-year core funding. “The Foundation allowed us to have two more lawyers, which is half our team,” said Andréanne Charron, OLIC manager. In addition to increased human resources, the Foundation funded the expansion of the OLIC’s office space, allowing the OLIC to serve more people – in French and English – who are in great need.

Indigenous diversion program breaking cycle of incarceration

Beginning with the familiar smell of sage from the traditional smudging ceremony, Rebecca Toulouse participates in a Healing Circle three times a week.

It's part of the Ontario Federation of Indigenous Friendship Centres' (OFIFC) Indigenous Community Justice Program (ICJP), a culturally-based program that takes a holistic approach to justice and aims to divert Indigenous youth and adults who have come into conflict with the law away from the criminal justice system.

"Together we create a Healing Plan, and each is unique to the individual and what they want or need to move forward," says Rebecca, Program Administrator, Indigenous Community Justice, Niagara Regional Native Centre. "Some have other issues as well that can compound their legal issue, including mental health or homelessness. Their plan will include referrals to community services to support them on their journey."

In Ontario, and across the country, Indigenous people are significantly over-represented within Canada's criminal justice system as both victims and offenders. The reasons for that stem from larger societal issues, says Sylvia

Maracle, Executive Director of the Ontario Federation of Indigenous Friendship Centres (OFIFC). This includes the confluence of the inter-generational effects of colonization, the legacy of Residential Schools and ongoing institutionalized violence that affects the health and wellbeing of Indigenous communities.

Individuals who have been in conflict with the law must apply (or be recommended) and be accepted into the diversion program. Only people who have committed community and administrative offences, not dangerous or violent crimes, qualify.

"It's important to not just look at the statutes and the structure of the law but to look at the word 'justice'," says Sylvia. "It can't just be about the administration of the law; it has to be about trying to stop harmful behaviour in culturally appropriate ways."

The OFIFC represents the collective interests of 29 Friendship Centres across the province. They are places for Indigenous people living in urban areas to gather, connect, and receive culturally-appropriate services in areas such as justice, health, family support, long term care, healing and wellness, and employment and training.

The ICJP started at the Niagara Regional Native Centre in 1999 and the OFIFC currently administers six ICJPs across the province: N'Amerind Friendship Centre (London), Ne Chee Friendship Centre (Kenora), North Bay Indigenous Friendship Centre, Odawa Native Friendship Centre (Ottawa), Thunderbird Friendship Centre (Geraldton), and a regional program in collaboration with the Niagara Regional Native Centre, Fort Erie Native



Friendship Centre, and Hamilton Regional Indian Centre. Between April 2017 and December 2019, ICJP successfully completed 523 diversions from the criminal justice system, saving the system over \$4.2 million.

The Law Foundation of Ontario has made close to \$500,000 in grants to OFIFC since 2008. Most recently, the Foundation supported a training program for its ICJP Coordinators. It built the coordinators' collective skills and expanded the program's reach through a train-the-trainer model for volunteers and community partners.

One woman struggling with addiction and homelessness had been trapped in a vicious cycle of repeated drug charges and jail time when she was diverted to ICJP, says Sylvia. Even though she experienced some setbacks she found a place of stability in her life through the plan laid out in her Healing Circle. The most recent drug charges against her were withdrawn, breaking the cycle.

At the Niagara Regional Native Centre, Jessica Riel-Johns, Manager of Justice, Literacy, and Employment Programs and ICJP Program Coordinator, sees just how large the need is. "A lot of individuals who come to us are economically and environmentally challenged. Depending on the season, individuals will communicate to us that they will re-offend so they can have a roof over their head and free meals."



"The Healing Plans are culturally driven," adds Jessica. "Once their cultural relationship is empowered, they're able to repair a lot of the trauma they've experienced. When they have community supporting them and the right services in place, they start following the path we helped lay out."

Rebecca worked with a young woman who, when previously in custody, had been aggressive and uncooperative. She struggled with mental health and addiction issues but really connected with the Healing Circle and her healing plan when diverted to ICJP. Three months later, she successfully completed her plan. "She's doing great now. She's healthy and with family. Her goal was to go home and she did."



Strategic granting highlights: building capacity, networks, and knowledge

In 2019, we approved over \$2M in grants through our Strategic granting program. When revenue is available, our Strategic granting program funds one-time or short-term projects. In general, the focus of our Strategic granting is to better serve different communities throughout Ontario who are not being well connected to legal help presently.

WE FUNDED 30 GRANTS IN FOUR PRIORITY AREAS IN 2019:



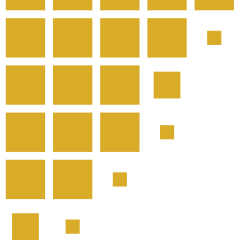
Capacity-building for an Inclusive Sector

Many communities face unique barriers to justice such as: Indigenous people; immigrants and refugees; racialized groups; and people living with mental health issues. One way to help is to enhance the legal services of the leading organizations supporting them. Our Capacity-building for an Inclusive Sector granting gave small, community-based organizations the opportunity to build their legal expertise and capacity and supported their long-term growth and stronger presence within the access to justice landscape. We invested close to \$600K to build the legal capacity of seven organizations.



Connecting Rural Regions

Long travel distances, lack of transportation, and limited Internet and cell services are some of the unique challenges that people living in rural areas face when they need to access services. Through our Connecting Region program, we invested \$400K to support four Connecting Rural Regions



projects to coordinate and integrate legal information, services, and referrals in rural areas in Ontario. The projects brought legal help to people across Guelph and Wellington County, Lanark, Leeds & Grenville, Peterborough and Northumberland County, and six Nookiiwin communities in the Robinson Superior Treaty Territory of northwest Ontario.



Justice and Technology Research

'Technology' is often offered as the solution to the access to justice challenge but what does this mean and look like? Our Justice and Technology Research granting aims to gain a better understanding of the practical ways that technology is, or could, change how legal services are provided. We invested over \$400K to support six diverse research projects in this area.



Measuring Impacts and Progress

It is fair to say that the justice sector is a long way from where it needs to be in capturing data, sharing it, and analyzing it to make informed decisions. Our Measuring Impacts and Progress granting supports empirical research to help improve how the justice system serves the people of Ontario. In the first phase of this two-phase call, we invested over \$700K to fund 13 projects. The research funded spans diverse legal practice areas and attempts to support systemic innovations to ensure that data, and justice sector information based on it, is available, reliable, and mobilized in productive ways.



Access to Justice Fund highlights: legal education and the rights of investors, Indigenous people, and refugees

The Access to Justice Fund (ATJF) remains active. In 2019 we held a second call for applications in the area of Investor Rights and in early 2020 we made a new call for applications focused on three areas.

The Law Foundation of Ontario created the unique and permanent national ATJF after receiving its first cy-près award in 2009. The ATJF is national because the cy-près awards come from class actions that are often national in scope. As new cy-près awards come in, the ATJF continues to be a progressive and sought-after funding stream for the nonprofit justice sector and a leader in access to justice across Canada.

2019 INVESTOR RIGHTS

The Law Foundation of Ontario invested more than \$300K in four projects that aim to increase the knowledge and protection of investors, in particular vulnerable investors. This is the second time the Foundation has focused granting in this area, both instances being directed by the terms of the cy-près awards received.

The granting supports:

- The Legal Information Society of Nova Scotia, partnering with the Nova Scotia Securities Commission, will develop a plain language online Investor Legal Planning Information Kit for vulnerable investors in Nova Scotia.
- Osgoode Hall Law School will undertake a comprehensive empirical research project into the financial lives of older Canadians who are dealing with retirement, increased debt, and the possibility of bankruptcy, with a specific focus on their use of RRSPs.
- The Investor Protection Clinic at Osgoode Hall Law School will produce several short videos on topics such as the securities regulation system in Canada, red flags for investment fraud, and ways to recover lost funds, including different available complaints mechanisms.
- The University of Toronto, Faculty of Law, through its newly established Investor Protection Clinic, will develop and disseminate plain language public legal education materials about investor rights and protections in Ontario in a variety of targeted formats, providing information to vulnerable investors, including the elderly and newcomers, in order to prevent fraudulent and misleading investing.

2020 ACCESS TO JUSTICE FUND

The 2020 Access to Justice Fund call for applications was launched in March 2020. Granting from this call will be made in 2021 and will fund projects in three broad areas:

- Public legal education, triage, brief services, and referrals (including tools to assist self-represented litigants)
- Legal needs of Indigenous people
- Refugees

FITTING AND ACCOUNTABLE STEWARD OF CY-PRÈS AWARDS

Many courts have approved The Law Foundation of Ontario as a fitting and accountable recipient of both fixed and residual cy-près awards given the Foundation's experience and expertise in grantmaking, broad access to justice mandate, and long history of prudent financial management. The Foundation distributes any cy-près award it receives in strict compliance with all attached terms and conditions.

Awards received as of June 30, 2020:

- *Cassano v Toronto Dominion Bank*, 2009 CanLII 35732 (ON SC)
- *Skopit v BMO Nesbitt Burns Inc* (8 November 2010), Essex County CV-10-15239 (ON SC)
- *Smith Estate v National Money Mart*, 2010 CanLII 1334 (ON SC)
- *Wein v Rogers Cable Communications Inc*, 2011 CanLII 7290 (ON SC)
- *Markson v MNBA*, 2012 CanLII 5891 (ON SC)
- *Carom v Bre-X Minerals Ltd*, 2014 CanLII 2507 (ON SC)
- *Krajewski v TNOW Entertainment Group* (February 2014)
- *Lee Valley Tools v Canada Post Corporation* (15 October 2014), Toronto 06-CV-320840 CP (ON SC)
- *Occhiuto v Agropur Cooperative and Natrel Ontario Inc* (15 August 2014), Toronto 05-CV-283533CP (ON SC)
- *Lawrence v Atlas Cold Storage Holdings Inc* (4 December 2014), Toronto 04-CV-263289CP (ON SC)
- *Mlinaric v North American Palladium Ltd* (16 September 2014), Windsor CV-11-16787 (ON SC)
- *Edwards v Swisher Hygiene Inc* (13 February 2015), Windsor CV-13-20282CP (ON SC)
- *Poole v PetroMagdalena Energy Corp* (26 October 2015), Windsor CV-11-16208 (ON SC)
- *Martin v Southwestern Resources Corp* (15 January 2015), Vancouver S075049 (BC SC)
- *Simmonds v Armtec Infrastructure Inc* (31 May 2016), Toronto CV-11-16465 (ON SC)
- *Carom v Bre-X Minerals Ltd* (20 April 2017), Toronto 97-GD-39574 (ON SC)
- *Arshi v Iovate Health Sciences Inc* (6 February 2018), Toronto CV-09-377907-00CP (ON SC)
- *Cass et al. v. WesternOne Inc. et al.* (27 July 2018), Toronto CV-16-554457-CP (ON SC)
- *Cannon v Funds for Canada Foundation* (28 April 2017), Toronto CV-08-362807-00 CP (ON SC)
- *Park v Nongshim Co., Ltd.*, 2019 ONSC 1997 (CanLII)
- *Davis v Metcalf* (17 May 2019), Toronto CV-11-00420886-00CP (ON SC)

Women's rights advocate Pamela Cross receives 2019 Guthrie Award

The Law Foundation of Ontario was pleased to recognize Pamela Cross with the 2019 Guthrie Award.

Ms Cross is a lawyer and women's rights advocate. One of Canada's leading experts on violence against women and the law, she works with a wide range of women's equality and violence against women organizations and legal professionals.





“Pamela’s work is changing the way the legal system approaches violence against women. From many angles – representing clients, developing pro bono services and public legal education for women, training lawyers and judges, informing policymakers, and spearheading cutting-edge research – Pamela is a critical connector who brings people and sectors together to better understand and respond to the unique and urgent legal needs of women who’ve been abused.” - Linda Rothstein, the Foundation’s Board Chair

One of Ms Cross’ current roles is as the Legal Director of Luke’s Place, an organization in Durham Region that provides family law support and guidance on how to stay safer for abused women and their children. She developed many firsts for the organization including the creation of a Pro Bono Summary Advice Clinic and a Virtual Legal Clinic, which connects women from rural and remote communities with pro bono family law lawyers through video-conferencing and an online resource about family court for women leaving abusive relationships. (Grants from The Law Foundation of Ontario have supported all of these projects, as well as core funding to Luke’s Place itself.)

Through her role at Luke’s Place, Ms Cross is also the lead trainer for Ontario’s approximately 100 Family Court Support Workers and recently delivered domestic violence awareness training to approximately 2,500 Legal Aid Ontario staff, community clinics, and lawyers across the province.

Ms Cross was a member of the teaching faculty with the National Judicial Institute, and continues to plan and deliver educational programs on violence against women to Canadian judges. She also developed violence against women curriculum for law schools with the Law Commission of Ontario.

With the Canadian Council of Muslim Women (CCMW), she authored two reports (Muslim and Canadian Family Laws: A Comparative Primer, Violence Against Women: Health and Justice for Canadian Women) and delivered workshops on family law to CCMW members, work that was funded in part by the Foundation.



2019 granting

REGULAR GRANTING

Catalyst 2020

Aboriginal Legal Services	\$150,000
Barbra Schlifer Commemorative Clinic	\$150,000
Canadian Civil Liberties Education Trust	\$221,100
Community Legal Education Ontario	\$385,000
FCJ Refugee Centre	\$150,000
Innocence Canada	\$253,000
John Howard Society of Ontario	\$150,000
L'Association des juristes d'expression française de l'Ontario	\$149,170
Law Commission of Ontario	\$550,000
Law in Action Within Schools	\$150,000
Level	\$71,250
Luke's Place Support and Resource Centre for Women and Children	\$150,000
Metropolitan Action Committee on Violence Against Women and Children	\$293,575
Ontario Justice Education Network	\$890,000
Pro Bono Ontario	\$880,000
Pro Bono Students Canada	\$595,396
Sudbury Workers' Education and Advocacy Centre	\$122,792
The 519 Church Street Community Centre	\$150,000
The Osgoode Society for Canadian Legal History	\$195,700
Workers' Action Centre	\$149,707

Black Law Students' Association of Canada

29th Annual National Conference – Advancing the Vision: Continuing in the Spirit of Excellence	\$25,000
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Brain Injury Society of Toronto

Legal Educational Awareness Project (LEAP)	\$96,685
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Bridges to Belonging

A Home of My Own Guide to Tenant Rights & Responsibilities	\$15,000
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Bruyere Research Institute

A feasibility assessment for a L(egal)-Consult system to bring timely legal information to underserved populations using community primary healthcare	\$14,955
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Canadian Internet Policy and Public Interest Clinic Artificial Intelligence as a Tool for Telecom Policy Review	\$98,595
Canadian Legal Information Institute Improving access to primary law in Ontario, with a focus on family court decisions	\$26,240
Canadian Muslim Lawyers Association Muslim Legal Support Centre Project	\$15,000
Centre for Equality Rights in Accommodation Human Rights and Eviction Prevention Services 2.0	\$15,000
Centre for Refugee Studies, York University MeetGary in Translation	\$15,000
Community Law School (Sarnia-Lambton) Inc. Mental Health Laws and Advocacy Course Development	\$37,400
Community Living Ontario Inspiring Possibilities: A Legal Guide to Engaging Support Workers for People with Disabilities	\$69,960
Connecting Region	
Community Legal Services of Ottawa Connecting Region - Connecting Ottawa	\$279,750
Peterborough Community Legal Centre Eastern & Central Region Justice & Health Partnership Initiative	\$100,000
The Legal Clinic Justice and Mental Health Rural Outreach Project	\$100,000
Council of Agencies Serving South Asians Access to Opportunities: Legal Education Project for Refugee Women	\$62,600
Criminalization and Punishment Education Project Jail Accountability & Information Line (Phase 2)	\$69,135
Justice for Children and Youth Childhood Arrivals Support & Advocacy Program	\$100,000
Keewaytinok Native Legal Services ID Bank	\$100,000
Kinbrace Community Society Updating the Refugee Hearing Preparation: A Guide for Refugee Claimants, Greater Toronto Area	\$14,995
Law in Action Within Schools LAWS summer job program 2020	\$15,000
Law school comprehensive grants 2020-2021	
Lakehead University, Faculty of Law	\$168,300
Osgoode Hall Law School	\$336,600
Queen's University, Faculty of Law	\$279,400
Ryerson University, Faculty of Law	\$91,134

University of Ottawa, Faculty of Law (Common Law Section)	\$336,600
University of Ottawa, Faculty of Law, Civil Law Section	\$168,300
University of Toronto, Faculty of Law	\$279,400
University of Western Ontario, Faculty of Law	\$279,400
University of Windsor, Faculty of Law	\$279,400
Legal Aid Ontario	
Funding for International Legal Aid Group Conference	\$22,500
Legal Aid Ontario Activities	\$15,000,000
Matthew House Refugee Reception Services	
RHP Video Project Pilot Project - Kitchener and Windsor Chapters	\$106,476
Migrant Workers Alliance for Change	
Legal Education to Ensure Migrant Workers' Access to Open Permits and Permanent Residency	\$43,700
Muslim Family Services of Ottawa	
The Legal Resource Hub	\$14,858
Partners for Planning	
Safe and Secure Futures	\$95,000
Pro Bono Inmate Appeals Program	
Pro Bono Inmate Appeal Program	\$100,000
Public Interest Articling Fellowship 2019-2020	
Amnesty International Canada	\$69,500
Public Interest Articling Fellowship 2020-2021	
Amnesty International Canada	\$69,500
Barbra Schlifer Commemorative Clinic	\$69,500
Canada Without Poverty	\$69,500
Canadian Civil Liberties Association	\$69,500
Innocence Canada	\$69,500
John Howard Society of Canada	\$69,500
Peacebuilders International (Canada)	\$69,500
Public Interest Advocacy Centre	\$69,500
Ryerson University	
The Data & Development (D&D) Project	\$36,930
Second Chance Scholarship Foundation Inc.	
Roy & Ria McMurtry Endowment 2019	\$5,000
Sentencing and Parole Project	
Sentencing Parole Project	\$150,000

SKETCH Working Arts for Street-Involved and Homeless Youth

Trans ID Clinic

\$15,000

STRATEGIC**ACORN Canada**

Catalyzing Access to Justice during Short Interactions with Low-Income Tenants

\$28,033

Action ontarienne contre la violence faite aux femmes

Legal Portal for Trusted Intermediaries

\$85,000

Agincourt Community Services Association

Capacity-building for an Inclusive Sector grant

\$150,000

Arab Canadian Lawyers Association

Capacity-building for an Inclusive Sector grant

\$25,000

Canadian Council of Muslim Women

Capacity-building for an Inclusive Sector grant

\$149,825

Canadian Forum on Civil Justice

Measuring the Impact of Legal Service Interventions

\$25,000

Canadian HIV/AIDS Legal Network

The Good Samaritan Drug Overdose Act: Measuring the Real-World Impact of Public Legal Education

\$25,000

Canadian Muslim Lawyers Association

Capacity-building for an Inclusive Sector grant

\$59,080

Centre for Equality Rights in Accommodation

Bridging the Gap Together - Enhancing LTB Legal Competency

\$98,776

Community Advocacy & Legal Centre (CALC)

Justice & Health Partnerships: Measuring the Impact

\$25,000

Justice & Health Partnerships: Virtual Training Workshops & Community Forums for

Healthcare Professionals

\$100,000

Community Legal Education Ontario

Regulatory Options for Smart Legal Forms

\$15,950

Building a Model to Evaluate Online Interactive Resources for Access to Justice

\$25,000

Building Community Legal Clinic Capacity to Train Community Workers

\$95,000

Community Legal Education for Literacy and Basic Skills Learners

\$46,260

For Youth Initiative

Capacity-building for an Inclusive Sector grant

\$44,000

Hispanic Development Council

Capacity-building for an Inclusive Sector grant

\$115,017

King's University College

Research & Improved Knowledge Dissemination for Child Protection Cases Involving High Conflict Parental Separation

\$78,773

Law Commission of Ontario

Digital Rights and Access to Justice

\$100,000

Luke's Place Support and Resource Centre for Women and Children

Increasing Access to Justice for Survivors of Intimate Partner Violence

\$89,958

Metis Nation of Ontario

Capacity-building for an Inclusive Sector grant

\$141,950

NORDIK Institute

Impacts of Justice on Indigenous Peoples living in Algoma District

\$24,695

Northwestern Ontario Women's Centre

High Risk Navigation Network and Protocol

\$91,728

OCAD University

Still Waiting for Disruption: Understanding Barriers to A2J Legal Technologies

\$57,417

Place Du Partage

Capacity-building for an Inclusive Sector grant

\$70,000

Ryerson University

More Lawyers, More Litigation? Exploring Trends in Litigation and the Legal Profession

\$25,000

Schlegel-UW Research Institute for Aging Foundation

Trusted Help – Facilitating Access to Justice in Care Campuses across Ontario

\$34,762

Somali Canadian Association of Etobicoke

Capacity-building for an Inclusive Sector grant

\$79,538

St. Stephen's Community House

Evaluation of the Effect of Community Mediation on Parties' Relationships

\$25,000

The Ontario Federation of Indigenous Friendship Centres

Indigenous Realities of Navigating the Canadian Justice System Project

\$100,000

Trusted Intermediary Education Project

\$100,000

University of Ottawa

Assessing the Complexity of Interactive Court Forms using a Functional Literacy Framework

\$87,980



University of Ottawa, Samuelson-Glushko Canadian Internet Policy and Public Interest Clinic Access to Justice in Consumer Standard Form Contracts	\$88,046
University of Toronto, Faculty of Law Secured Lending in Ontario: an Empirical Analysis	\$98,280
University of Toronto, Faculty of Law, International Human Rights Program Predictive Analytics in the Canadian Criminal Justice System	\$100,000
Women Abuse Council of Toronto (WomanACT) Tech for Women's Justice: Exploring the Intersections between Violence Against Women, Access to Justice and Technology	\$39,033
York University, Institute for Social Research Public Perceptions of Civil Justice in Ontario Longitudinal Trend Survey	\$72,300
York University, Jean Augustine Chair in Education, Community & Diaspora Does Race Matter?: An Examination of How Ontario Courts Consider Anti-Black racism in the Sentencing of African-Canadians	\$96,160
The Law Society of Ontario TAG's Access to Justice Week 2019	\$39,561
Ticket Defence Program Street Justice	\$14,447
University of Toronto, Faculty of Law, International Human Rights Program Migrants – Guide to Dealing with Deportation and Law Enforcement	\$15,000
University of Windsor Class Action Clinic (Start-Up Fund)	\$99,990
UOttawa Refugee Hub Enhancement and Remote Expansion of the Refugee Sponsorship Support Program	\$99,996
Wiyasiwewin Mikiwahp Native Law Centre Support for the Wiyasiwewin Mikiwahp Native Law Centre's Mandate	\$20,000
Total regular granting	\$28,512,058



ACCESS TO JUSTICE FUND

Action Committee on Access to Justice in Civil and Family Matters

Fostering National A2J Coordination

\$50,000

Investor Protection Clinic, Osgoode Hall Law School

Investor Education Video Series

\$27,808

Legal Information Society of Nova Scotia (LISNS)

Investor Legal Information Planning Kit and App

\$100,000

Luke's Place Support and Resource Centre for Women and Children

Community Engaged Family Court Research: Intersecting Legal Issues in Cases Involving Violence Against Women, Phase 2

\$140,000

Osgoode Hall Law School

RRSPs and Debt: An Investigation into the Investor Rights of Older Canadians

\$74,024

University of Toronto, Faculty of Law

Public Legal Education for Vulnerable Investors

\$99,789

Total Access to Justice Fund granting

\$491,621

TOTAL 2019 GRANTING

\$29,003,679¹

¹ Regular granting authorized includes a grant of \$99,962 that was approved but later withdrawn by applicant

Class Proceedings Fund

MESSAGE FROM THE CHAIR

Trends

The year 2019 saw a continuation of the financial trends which members of the Class Proceedings Committee have been seeing since the inception of the Class Proceedings Fund – the amount of funding sought and awarded continues to increase as do the payments of adverse costs awards in unsuccessful funded cases.

While almost \$4M was received in levies during 2019, approximately \$7M was paid from the Fund for adverse cost awards during the same period mainly because several decisions with significant cost awards under appeal were decided last year.

Fortunately, levies have continued to rise at an overall higher rate than adverse cost awards. Ever mindful that this trend could change, Committee members regularly review our processes and always ensure that original and supplementary funding applications are properly assessed to ensure the long-term financial sustainability of the Fund.

For example, the Fund's Disbursement Policy was amended last year to clarify and simplify the payment of disbursement claims by funded parties. In addition, Committee members recruited an additional Counsel last year to serve the Committee. This measure will assist Committee members in dealing with the ever-increasing number of funding applications and in assessing the impact of proposed amendments to the Class Proceedings Act on funding applications and on our portfolio of funded cases. Remissa Hirji was appointed as Associate Counsel to the Committee in October and her contributions have already proven invaluable.

Committee members

The Class Proceedings Committee has recently undergone several personnel changes. In particular, I would like to express the thanks of all Committee members past and present to Wendy J. Earle who has served as a Committee member since 2006 and as our Chair since 2015. As I now assume her responsibilities as Chair, I am delighted to know that Wendy has agreed to continue as one of our members in ensuring access to justice for litigants involved in meritorious class actions or proceedings.

I would also like to acknowledge the important contribution made to the work of our Committee by members Scott C. Hutchison and Sandra Barton both of whom bring enormous legal talent and litigation experience to our Committee's deliberations. Our colleague Kim Twohig who was first appointed to our Committee in 2013 completed her term last November. We will miss her



experience, insights, and analyses which have always greatly benefitted the work of our Committee. We welcomed experienced litigator John P. Brown as our new member this year and he has already become an important voice in guiding the work of the Committee.

Finally, members of the Committee were very proud to learn this year that Gina Papageorgiou, Counsel to the Class Proceedings Committee since 2006, had been appointed as a judge of the Ontario Superior Court of Justice. We are sad to see her leave and congratulate her on her new judicial career. We are grateful for Gina's many years of service in ensuring that the Class Proceedings Fund continues to serve as an important vehicle for access to justice in Ontario.



Paul Evraire, Q.C.
Chair, Class Proceedings Committee

Class Proceedings Fund financial highlights

NEW APPLICATIONS HEARD AND APPROVED – 2010-2019

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Hearings held	9	22	12	13	20	17	22	27	21	19
New applications approved	7	15	7	7	11	12	17	18	14	8

2019 RESULTS

Statement of financial position

	For the period from Jan. 1, 2019 to Dec. 31, 2019	For the period from 1994 to Dec. 31, 2019
Opening balance	\$18,220,902	\$500,000
Total funding awarded	\$3,197,037	\$32,234,378
Funding repaid/cancelled	\$611,300	\$9,960,228
Administration costs/expenses	\$565,813	\$5,869,536
Interest and cy-près received*	\$1,037,919	\$4,770,057
10% levies received	\$3,834,655	\$57,002,808
Cost awards in favour of defendants	\$7,194,743	\$21,381,996
Balance as at Dec. 31, 2019	\$12,747,183	\$12,747,183

*Includes \$493,272 cy-près

AS REQUIRED BY O.REG.771/92, S.13, WE REPORT AS FOLLOWS:

1. Number of new applications made, by stage in proceeding, at the time of application.

Stage in the proceeding	Number of new applications	
	2019	2018
Pre-certification	16	17
Appeal re: certification		
Discovery	1	1
Determination of common issues	2	2
Appeal re: common issues		
Post common issue stage		1
Total	19	21

2. New applications granted and refused or pending/withdrawn, by stage in the proceeding, at the time of application.

Stage in the proceeding	Granted	Refused	Deferred/Pending*/ Stayed, etc.	Total
2018				
Pre-certification	13	2	2	17
Discovery		1		1
Other (common issues)	1	2		3
Total	14	5	2	21
2019				
Pre-certification	8	7	1	16
Discovery		1		1
Other (common issues)		2		2
Total	8	10	1	19

*Carried forward to the next year.

3. In 2019, financial support was awarded for eight (8) new cases under section 59.3(1) of the Act² and further financial support was awarded for twenty-three (23) cases which had previously been approved, as a result of supplementary funding applications under section 59.3(5) of the Act. In 2018, financial support was awarded for fourteen (14) new cases under section 59.3(1) of the Act³ and further financial support was awarded for twenty-four (24) cases which had previously been approved, as a result of supplementary funding applications under section 59.3(5) of the Act.

4. Total awards, by disbursement type is \$3,197,037.

<u>Type of disbursement</u>	<u>Total amount awarded 2019</u>
Administrative expenses	\$244,046
Travel	\$114,534
Examiners' charges	\$61,037
Experts' fees	\$2,416,163
Notice to class	\$175,657
Other	\$185,600
Total	\$3,197,037

Under regulation 771/92, this section includes only amounts awarded during 2019. Total amounts paid out by the Class Proceedings Fund (CPF) during 2019 may vary as amounts awarded are reimbursed to applicants on an ongoing basis after funded disbursements have been duly incurred and paid by the applicant.

5. The total amount of money paid from the CPF to applicants under section 59.3 of the Act: 2019 \$4,099,680; 2018, \$4,473,708. At December 31, 2019, the balance of all awards outstanding which had not yet been paid to applicants was \$5,136,789.

6. In 2019, two (2) funded proceedings were certified. In 2018, nine (9) funded proceedings were certified.

² References are to the *Law Society Act*.

³ References are to the *Law Society Act*.

7. In 2019, nine (9) applicants who had received financial support settled their proceedings such that the classes involved in these proceedings would receive or will receive a monetary payment. In 2018, four (4) applicants who had received financial support settled their proceedings such that the classes involved in these proceedings would receive or will receive a monetary payment.

8. In 2019, fifteen (15) defendants made applications to the CPF for payment of costs awards made in their favour pursuant to section 59.4 of the Act; four (4) applications were received in 2018. This results from the indemnification of plaintiffs against cost awards.

9. In 2019, \$7,194,743 was paid from the CPF to defendants under section 59.4 of the Act. In 2018, \$740,000 was paid from the CPF to defendants under section 59.4 of the Act. This results from the indemnification of plaintiffs against cost awards.

10. Proceedings for which plaintiff was awarded financial support under section 59.3 of the Act (these included both newly approved cases and previously approved cases for which supplementary funding was awarded during 2019).

	Administrative expenses	Travel expenses	Examiners' charges	Experts' fees	Notice to class	Other	Total
2019	\$	\$	\$	\$	\$	\$	\$
Consumer protection - breach of privacy	16,308	26,915	14,471	110,611		20,000	188,305
Consumer protection - interpretation of contracts	19,267	7,873	8,717	287,180		3,677	326,714
Crown liability - charter infringement/human rights	14,409	788	4,465	6,375			26,037
Crown liability - prisoners rights	69,458	18,533	10,409	211,413	127,415	34,113	471,341
Crown liability - general breach of duty	4,946						4,946
Employment	12,040	7,760	14,975	758,678	5,650	5,650	804,753
General professional negligence	11,350	30,500		60,000		26,750	128,600
Investments/securities	56,000		5,000	825,420		6,769	893,189
Product liability - consumer products	25,200	12,000	3,000	143,000	8,000		191,200
Product liability - medical products	15,068	10,165		13,000	34,592	88,641	161,466
Residential schools				486			486
Total	244,046	114,534	61,037	2,416,163	175,657	185,600	3,197,037
2018							
All cases	383,351	159,720	215,230	3,418,771	68,938	149,150	4,395,160



Class Proceedings Committee

The Class Proceedings Committee has five members, one appointed by each of The Law Foundation of Ontario and the Attorney General of Ontario, and three appointed jointly.



Paul J. Evraire, Q.C.

Chair

Special Counsel (Retired), Department of Justice



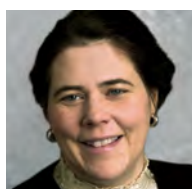
Sandra Barton

Partner, Gowling WLG



John P. Brown

Legal and Strategic Advisor, Indigenous Initiatives, McCarthy Tétrault



Wendy J. Earle

Advocate and Arbitrator



Scott C. Hutchison

Senior Partner, Henein, Hutchison LLP

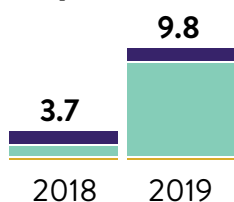
2019 financial highlights

CONSOLIDATED RESULTS (\$M)

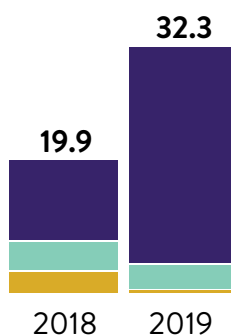
Revenues



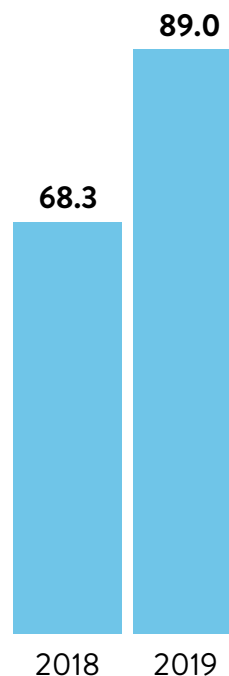
Expenses



Grants & awards authorized



Legal Aid Ontario



REVENUES

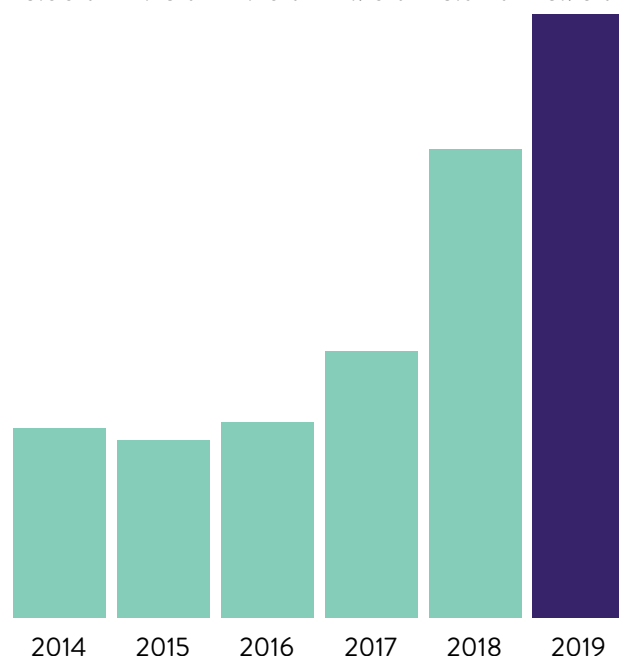
The Law Foundation of Ontario's main source of revenue is interest earned on Ontario lawyers' and paralegals' mixed trust accounts. These mixed trust accounts hold funds in trust for more than one client. By law, all such interest is paid to the Foundation. Mixed trust account balances were slightly higher than in previous years. Revenues increased as a result of stable interest rates that were higher than in 2018. In addition, back interest continues to be identified through the lawyers' and paralegals' annual filing.

The Foundation periodically negotiates rates of return with all financial institutions that are authorized to hold mixed trust accounts for lawyers and paralegals. Some of these agreements are more favourable than others and the Foundation continues to seek improvements in all of them.

Interest revenues and rates

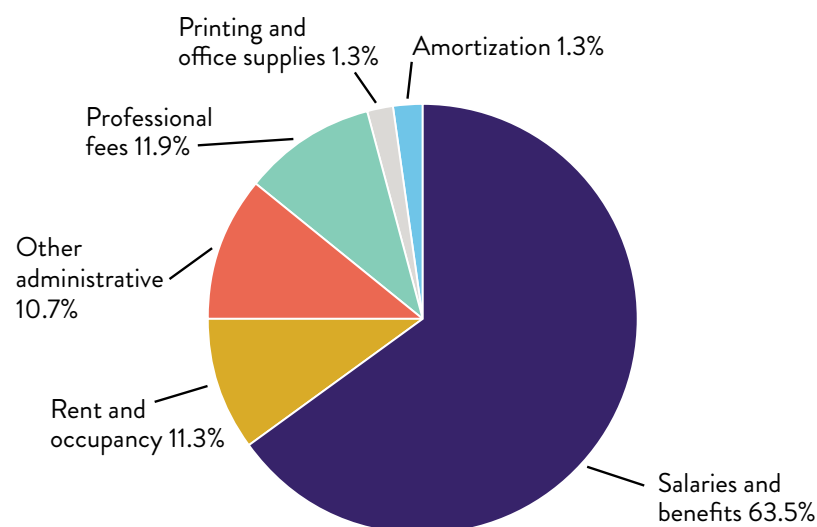
Mixed trust account interest (\$M) | Average prime interest rate (%)

\$37.7	\$35.4	\$39.0	\$53.0	\$93.1	\$120.6
3.00%	2.78%	2.70%	2.90%	3.64%	3.95%



EXPENDITURES

The Foundation continued to manage its expenses prudently while implementing its operational plan and responding to fluctuating economic conditions. Operating expenses (excluding Class Proceedings Fund operating costs) were \$2.1M or 5.2% lower in 2019. This follows an increase of 4.2% in 2018.



The 2019 audited financial statements are available online at: lawfoundation.on.ca/about-us/revenue-and-reporting/annual-reports/

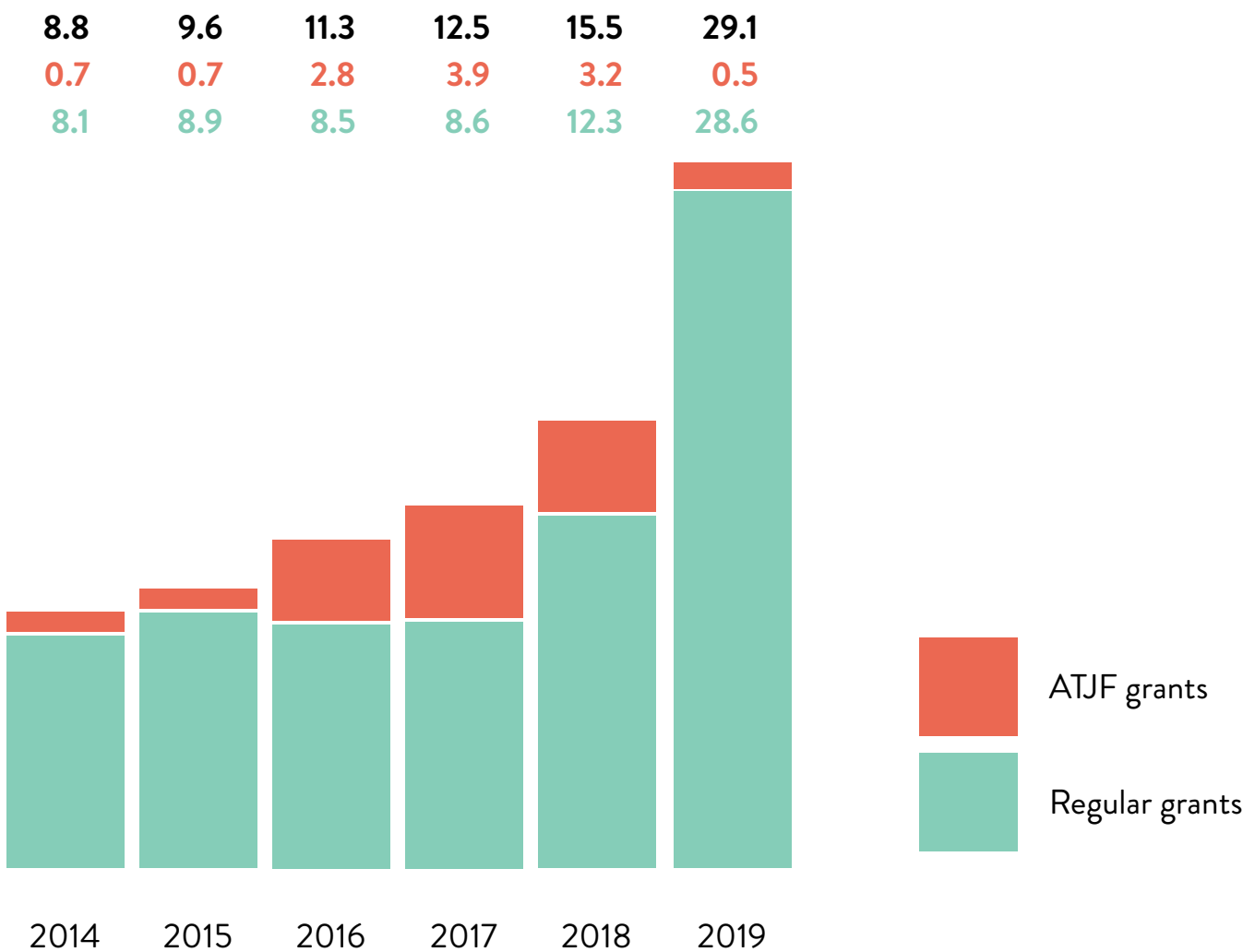
FUNDING TO LEGAL AID ONTARIO

Seventy-five per cent of mixed trust account revenue net of operating expenses is paid to Legal Aid Ontario. The Foundation’s contribution increased to \$89.0M in 2019 compared to \$68.3M in 2018.

GRANTS AUTHORIZED

With its remaining funds, the Foundation awards grants that support improved access to justice. Total grants authorized in 2019 were higher because of a one time special grant to Legal Aid Ontario.

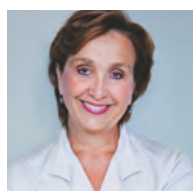
Grants authorized (\$M)



Governance and staffing

BOARD OF TRUSTEES

The Law Foundation of Ontario is governed by a five-person voluntary Board of Trustees. Three Trustees are appointed by the Law Society of Ontario and two by the Attorney General of Ontario. The Foundation submits its annual report to the Attorney General for tabling in the Legislative Assembly.



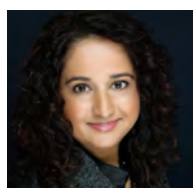
Linda R. Rothstein, Chair
Partner, Paliare Roland Rosenberg
Rothstein LLP



Paul M. Cooper
Partner, Cooper Jørgensen



Paul Le Vay (until April 2019)
Partner, Stockwoods LLP Barristers



Isfahan Merali
Senior Counsel, The Consent and
Capacity Board



Stephen Rhodes
Deputy Minister, Energy, Ministry of
Energy, Northern Development and Mines



Stephen Thiele (as of April 2019)
Partner and Director of Legal Research,
Gardiner Roberts LLP

STAFF

Tanya Lee
Chief Executive Officer

Tracy Au
Program Coordinator

Sharnette Beckett
Office Assistant

Nancy Caetano
Senior Administrative Assistant

Alida De Lorenzi
Grants Officer

Remissa Hirji
Associate Counsel, Class Proceedings
Committee

David Kinsman
Grants Officer

Marlene Law
Manager, Accounting and Administration

Judy Mark
Director, Strategic Finance and Administration

Nathalie Noël
Communications Specialist

Lili Pach
Grants Officer

Gina Papageorgiou
Counsel, Class Proceedings Committee

Linda Patki
Legal Assistant, Class Proceedings Committee

Tiffany Smith
Grants Officer

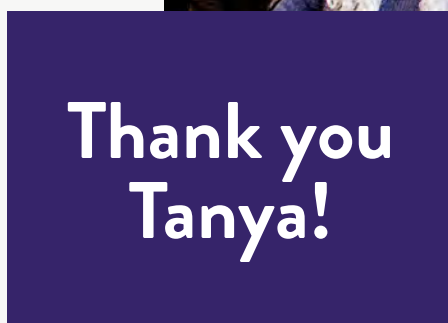
Arta Tafaj
Senior Administrative Coordinator

Helen Tewolde
Director, Policy and Programs

A fond farewell and thank you to Tanya Lee

In 2019, The Law Foundation of Ontario's CEO Tanya Lee announced her departure. Ms Lee has served as CEO since 2015. Before this she held three consecutive roles with the organization, leading Policy and Programs, the Access to Justice Fund, and the Connecting Project.

The Board of Trustees, staff, grantees, and many partners of the Foundation have expressed their respect and appreciation of Tanya and the way she has led the Foundation so capably and with such integrity.





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