

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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November 25, 2010

Ms. Laura Mounce
Administrator
Bay Ridges LTC Centre
900 Sandy Beach Road
Pickering ON L1W 1Z4

Dear Ms. Mounce:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted on October 6, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in dark ink, appearing to read "Wendy Berry".
for Wendy Berry

LTC Home Inspector – Environmental

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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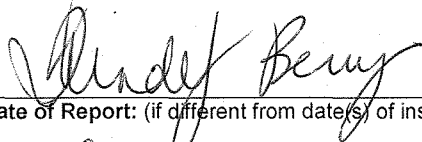
		Licensee Copy/Copie du Titulaire	☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection October 06, 2010	Inspection No/ d'inspection 2010_102_2895_06Oct140907	Type of Inspection/Genre d'inspection Complaint Log # O-001193	
Licensee/Titulaire Revere Long Term Care Inc. 55 Standish Court, 8 th floor Mississauga, Ontario L5R 4B2 Fax # 289 360 1201			
Long-Term Care Home/Foyer de soins de longue durée Bay Ridges Long Term Care Centre 900 Sandy Beach Road Pickering, Ontario L1W 1Z4 Fax # 905 837 8496			
Name of Inspector(s)/Nom de l'inspecteur(s) Wendy Berry (102)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a complaint inspection related to housekeeping and maintenance in the Alderwood resident home area (RHA). During the course of the inspection, the inspector spoke with the Administrator, Director of Care, Environmental Services Manager, 1 Nurse Manager, 1 Personal Service Worker (PSW), and 1 family member in the Alderwood RHA. During the course of the inspection, the inspector looked at housekeeping and the maintenance of surfaces throughout the Alderwood RHA. Odour control was also reviewed within the Alderwood RHA. The following Inspection Protocols were used during this inspection: Accommodation Services-Housekeeping; Accommodation Services-Maintenance. There are no findings of Non-Compliance as a result of this inspection.			



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longue durée*

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
		
Title:	Date:	Date of Report: (if different from date(s) of inspection). October 08, 2010