Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4iém étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
Télécopieur: 613-569-9670

Ontario

November 25, 2010

Ms. Laura Mounce
Administrator
Bay Ridges LTC Centre
900 Sandy Beach Road
Pickering ON L1W 1Z4

Dear Ms. Mounce:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on October 6, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

for Wendy Berry
LTC Home Inspector – Environmental

c President, Resident's Council
President, Family Council

Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Telephone: 613-569-5602
Facsimile: 613-569-9670

Bureau régional de services d'Ottawa
347, rue Preston, 4iém étage
Ottawa ON K1S 3J4

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

	Licensee Copy/Copie du Titulaire	X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection October 06, 2010	**Inspection No/ d'inspection** 2010_102_2895_06Oct140907	**Type of Inspection/Genre d'inspection** Complaint Log # O-001193

Licensee/Titulaire
Revere Long Term Care Inc.
55 Standish Court, 8th floor
Mississauga, Ontario L5R 4B2 Fax # 289 360 1201

Long-Term Care Home/Foyer de soins de longue durée
Bay Ridges Long Term Care Centre
900 Sandy Beach Road
Pickering, Ontario L1W 1Z4 Fax # 905 837 8496

Name of Inspector(s)/Nom de l'inspecteur(s)
Wendy Berry (102)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to housekeeping and maintenance in the Alderwood resident home area (RHA).

During the course of the inspection, the inspector spoke with the Administrator, Director of Care, Environmental Services Manager, 1 Nurse Manager, 1 Personal Service Worker (PSW), and 1 family member in the Alderwood RHA.

During the course of the inspection, the inspector looked at housekeeping and the maintenance of surfaces throughout the Alderwood RHA. Odour control was also reviewed within the Alderwood RHA.

The following Inspection Protocols were used during this inspection: Accommodation Services-Housekeeping; Accommodation Services-Maintenance.

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Cindy Berry
Title: Date:	Date of Report: (if different from date(s) of inspection). October 05, 2010