



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Sudbury Service Area Office
159 Cedar Street, Suite 603
Sudbury ON P3E 6A5

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159 rue Cedar, bureau 603
Sudbury ON P3E 6A5

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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☐ Licensee Copy/Copie du Titulaire		☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection September 13-14, 2010	Inspection No/ d'inspection 2010_106_2620_13Sep115605	Type of Inspection/Genre d'inspection Mandatory Reptot
Licensee/Titulaire Revera Long Term Care INC		
Long-Term Care Home/Foyer de soins de longue durée Birchwood Terrace		
Name of Inspector(s)/Nom de l'inspecteur(s) Margot Burns-Prouty		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a/an Mandatory Report inspection. During the course of the inspection, the inspector spoke with: Administrator, Director of care and services, Manager of Environmental Services, Registered Practical Nurses, and Personal Support Workers. During the course of the inspection, the inspector: Interviewed staff members, observed care provided to residents in facility, audited electronic plan of care, audited written plan of care, reviewed facility policies and procedures. The following Inspection Protocols were used in part or in whole during this inspection: Responsive Behaviours ☐ There are no findings of Non-Compliance as a result of this inspection. 1 Finding of Non-Compliance was found during this inspection. The following action was taken: 1 WN 0 VPC 0 CO: CO # 0 WAO: WAO # 0 DR Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.		

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoie
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraph 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with **LTCHA, 2007, S.O. 2007, C. 8, S. 15(2)(a):** Every licensee of a long-term care home shall ensure that, the home, furnishings and equipment are kept clean and sanitary;

Findings:

This was found not to be in compliance.

-On September 14, 2010, multiple chairs in the resident lounge on unit two were observed have deep ground in dirt and stains on the arms and stains on the seats.

-On September 14, 2010, multiple chairs in the resident lounge on unit three were observed have ground in dirt and stains on the arms and the seats.

Inspector ID #: 106

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.



Title:

Date:

Date of Report (if different from date(s) of inspection).



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