Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy	Rapport d'inspection prevue de le Loi de 2007 les foyers de soins de longue durée ☐ Copie du Titulaire ☐ Copie de la Publique	
Date(s) of inspection/Date de l'inspection July 21,2010	**Inspection No/ d'inspection** 2010_105_886_21Jul1 00634	**Type of Inspection/Genre d'insptection** Complaint
Licensee/Titulaire Grosvenor Health Care Partnership (No.3)		
Long-Term Care Home/Foyer de soins de longue durée Bonnie Brae Health Care Centre		
Name of Inspector(s)/Nom de l'inspecteur(s) June Osborn		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection

The inspection was conducted by one inspector identified above.

The inspection occurred on July 21, 2010 with one inspector being present on one day.

During the course of the inspection, the inspector spoke with:
The Director of Care, 2 RPNs, and 1 PSW. A review of 2 resident records including the plans of care was completed. The 2 resident rooms were observed. Observation of the nurses work station was also carried out.

The following Inspection Protocols were used in part or in whole during this inspection:
Personal Support Services

2 Findings of Non-Compliance were found during this inspection. The following action was taken:
2 WN
2 VPC

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'ecrit de l'exigences prevue le paragraph 1 de section 152 de les foyers de soins de longue dureé.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue dureé* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoye
CO – Compliance Order/Ordres de conformité
WAO – Work and Acitvity Order/Ordres: travaux et activitiés

WN#1: The Licensee has failed to comply with: LTCHA, 2007 S.O. 2007, c. 8, s6(1)(c):
Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,
(c) clear directions to staff and others who provide direct care to the resident.

Findings:

1. Resident (ID 1000003) plan of care states "Initiate turning schedule and assist in repositioning as applicable" related to a stage 3 ulcer.
2. Resident (ID 1000002) plan of care states "Initiate turning schedule and assist in repositioning as applicable.
3. Resident (ID 1000002) plan of care states : Bowel Care "Follow bowel protocol as per policy.

Further Inspector Actions:
VPC- Pursuant to LTCHA, 2007, S.O. 2007, c.8, s6(1)(c) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with s6(1)(c). This is to be implemented voluntarily.

Inspector ID#: 105
Required Compliance Date for WN: August 3, 2010
Required Compliance Date for VPC: August 13, 2010

WN#2: The Licensee has failed to comply with: O.Reg.79/10, s 26(3)21:
A plan of care must be based on, at a minimum, interdisciplinary assessment of the following with respect to the resident: Sleep patterns and preferences.

Findings:

1. Resident (ID 1000003) plan of care has no notation re: assessed sleep patterns or preferences.
2. Resident (ID 1000002) plan of care has no notation re: assessed sleep patterns or preferences.

Further Inspector Actions:
VPC- Pursuant to O. Reg. 79/10, s26(3)21 the licensee is hereby requested to prepare a written plan of correction for achieving compliance with s26(3)21. This is to be implemented voluntarily.

Inspector ID#: 105
Required Compliance Date for WN: August 3, 2010
Required Compliance Date for VPC: August 13, 2010

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'ecrit de l'exigences prevue le paragraph 1 de section 152 de les foyers de soins de longue dureé.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue dureé* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Designated Representative **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.**
Title: **Date:**	**Date of Report (if different from date(s) of inspection).** August 3, 2010