

Ministry of Health
and Long-Term Care

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Toronto Service Area Office

55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

Telephone: 416-325-9297
1-866-311-8002

Facsimile: 416-327-4486

Ministère de la Santé
et des Soins de longue durée

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Toronto

55, avenue St. Clair Ouest, 8^{ième} étage
Toronto, ON M4V 2Y7

Téléphone: 416-325-9297
1-866-311-8002

Télécopieur: 416-327-4486



MAR 24 2011

Ms. Luanne Campeau
Administrator
Bradford Valley
2656 Line 6
Bradford, ON L3Z 3H5

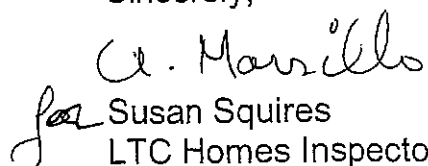
Dear Ms. Campeau:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted **February 15, 17, 23, 2011** under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Toronto Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,


for Susan Squires
LTC Homes Inspector



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Toronto Service Area Office
55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

Telephone: 416-325-9297
1-866-311-8002

Facsimile: 416-327-4486

Bureau régional de services de Toronto
55, avenue St. Clair Ouest, 8^{ième} étage
Toronto, ON M4V 2Y7

Téléphone: 416-325-9297
1-866-311-8002

Télécopieur: 416-327-4486

☐ Licensee Copy/Copie du Titulaire		☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection February 15, 17, 23, 2011	Inspection No/ d'inspection 2011_109_2905_18Feb125023	Type of Inspection/Genre d'inspection Complaint
Licensee/Titulaire Specialty Care Inc. 400 Applewood Crescent Suite 110 Vaughan, ON L4K 0C3 Phone 905-695-2930 Fax: 905-695-2940		
Long-Term Care Home/Foyer de soins de longue durée Bradford Valley 2656 Line 6 Bradford, ON L3Z 3H6 Fax: 905 775 0263		
Name of Inspector(s)/Nom de l'inspecteur(s) Susan Squires		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a Complaint Inspection. During the course of the inspection, the inspector spoke with: Director of Care, PSW Staff, Registered Nursing staff, resident. During the course of the inspection, the inspector: Reviewed Continence supplies, reviewed health record of identified residents The following Inspection Protocols were used in part or in whole during this inspection: Personal Support Services ☒ Findings of Non-Compliance were found during this inspection. The following action was taken: 2 - WN		

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
 VPC – Voluntary Plan of Correction/Plan de redressement volontaire
 DR – Director Referral/Régisseur envoyé
 CO – Compliance Order/Ordres de conformité
 WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10 s. 26 (3) 21 A plan of care must be based on, at a minimum, interdisciplinary assessment of the following with respect to the resident:
21 - Sleep patterns and preferences.

Findings:

Identified residents are consistently woken up and provided with care by the night staff prior to their identified preference time of waking up.

Inspector ID #: 109

WN # 2: The Licensee has failed to comply with O. Reg. 79/10 s245(1) (i) (ii) The following charges are prohibited for the purposes of paragraph 4 of subsection 91 (1) of the Act:

1. Charges for goods and services that a licensee is required to provide to a resident using funding that the licensee receives from,
 - i. a local health integration network under section 19 of the *Local Health System Integration Act, 2006*, including goods and services funded by a local health integration network under a service accountability agreement, and
 - ii. the Minister under section 90 of the Act.

Findings:

Residents are required to purchase their own incontinent products. Of a sample of 51 incontinent residents on 2 care units, thirteen (13) residents are purchasing their own "pull-up" product which is not supplied by the home.

Inspector ID #: 109

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).