



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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Hamilton ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ième} étage
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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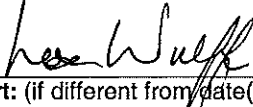
Date(s) of inspection/Date de l'inspection Oct 5,6,7,8,14,15,2010	Inspection No/ d'inspection 2010-173-2900-02Oct140923	Type of Inspection/Genre d'inspection Complaint Inspection
Licensee/Titulaire Regency LTC Operating Limited Partnership On. 100 Milverton Drive, Suite 700, Mississauga, Ont., L5R 4H1		
Long-Term Care Home/Foyer de soins de longue durée The Brant Centre 1182 Northshore Blvd, Burlington, Ont. L7S 1C5		
Name of Inspector(s)/Nom de l'inspecteur(s) Lesa Wulff – LTC Inspector - #173		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection related to resident's not shaved, fingernails not clean and cut, snack cart not being served to residents. During the course of the inspection, the inspector spoke with: Residents, Personal Support Workers, Registered staff. During the course of the inspection, the inspector The following Inspection Protocols were used during this inspection: Personal Support Services Inspection Protocol ☒ There are no findings of Non-Compliance as a result of this inspection.		



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
		
Title:	Date:	Date of Report: (if different from date(s) of inspection).
		