Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 27, 2010	2010-120-2953-27OCT094714	H-02498 Follow-up to June 16, 2009

Licensee/Titulaire

1245556 Ontario Inc., 200 Ronson Drive, Suite 305, Toronto, ON M9W 5Z9

Long-Term Care Home/Foyer de soins de longue durée

Burton Manor LTC, 5 Sterrit Drive, Brampton, ON L6Y 5P3

Name of Inspector(s)/Nom de l'inspecteur(s)

Bernadette Susnik, LTC Homes Inspector – Environmental Health #120

Inspection Summary/Sommaire d'inspection

The purpose of this visit was to conduct a follow-up inspection to previously issued non-compliance made under the Ministry of Health and Long-Term Care Homes Program Standards Manual with respect to the following unmet criteria;

- O2.09 (Condition of flooring)

During the course of the inspection, the inspector spoke with the administrator and the food services supervisor. During the course of the inspection, the inspector conducted a walk-through of the building and inspected many resident bedrooms, washrooms, serveries, dining areas, common bathing areas and lounges.

The following Inspection Protocols were used:

- *Accommodation Services – Maintenance*
- *Accommodation Services - Housekeeping*

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN
2 VPC

Corrected Non-Compliance is listed in the section titled "Corrected Non-Compliance" on page 3.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The licensee has failed to comply with the LTCHA, 2007, S.O. 2007, c.8, s.15(2)(a). Every licensee of a long-term care home shall ensure that,

(a) the home, furnishings and equipment are kept clean and sanitary.

Findings:

1. Wall surfaces, door surfaces, table bases and chairs in all 4 dining rooms soiled with food and liquid residues. Wall surfaces in several serveries also soiled.
2. Floor surface contained food debris in the Gage Park dining room over the course of several meals. Rice noted on the floor from a dinner meal service through the breakfast and lunch meal service.

Additional Required Action:

VPC- pursuant to the Long-Term Care Homes Act, 2007, S.O.2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with s.15(2)(a) in respect to ensuring that the home, furnishings and equipment are kept clean and sanitary, to be implemented voluntarily.

WN #2: The licensee has failed to comply with the LTCHA, 2007, S.O. 2007, c.8, s.15(2)(c). Every licensee of a long-term care home shall ensure that,

(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

Findings:

1. Corner and wall damage noted in various resident rooms and utility rooms throughout the home.
2. The half walls located in the Butterfly, Professor's Lake and Gage shower areas are not in good condition. A small lower section on each of these walls is water damaged. The surface is no longer intact and easy to clean.
3. The base of the sink cabinets (which sits directly on the floor) located in the Gage, Professor's Lake and Butterfly shower rooms is not in good condition. The laminate is water damaged and the wood particle board is exposed and in some cases rotting.
4. Exhaust system not functioning for the housekeeping closets located in both the 1st and 2nd floor serveries.

Additional Required Action:

VPC- pursuant to the Long-Term Care Homes Act, 2007, S.O.2007, c.8, s.152(2) the licensee is hereby

requested to prepare a written plan of correction for achieving compliance with s.15(2)(c) in respect to ensuring that the home, furnishings and equipment are maintained in a safe condition and in a good state of repair, to be implemented voluntarily.

CORRECTED NON-COMPLIANCE
Non-respects à Corrigé

REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
Criterion O2.09 under the MOHLTC Homes Program Standards Manual now under Ontario Reg. 79/10, s. 15(2)(c)	N/A	N/A	Log #483-2009	120

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** B. Susnik
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). December 21/10