Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
December 16, 2010	2010_121_2748_16Dec120634	Complaint L-01803

Licensee/Titulaire
Caressant Care Nursing and Retirement Homes Limited, 264 Norwich Avenue Woodstock, ON N4S 3V9

Long-Term Care Home/Foyer de soins de longue durée
Caressant Care Arthur Nursing Home, 215 Eliza St. P.O. Box 700, Arthur, ON N0G 1A0

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge (#121)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection relating to availability of Insulin.

During the course of the inspection, the inspector(s) spoke with: The Director of Care, the Assistant Director of Care and a resident.

During the course of the inspection, the inspector: reviewed the MARS, the E-Mar process, the re-ordering process and the pharmacy provider for emergency deliveries.

☒ There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Elizabeth Elvidge
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection).