

**Ministry of Health and Long-Term Care**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**Ministère de la Santé et des Soins de longue durée**Division de la responsabilisation et de la performance du système de santé
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Inspection Report under the LTC Homes Act, 2007		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée	
☒ Public Copy ☐ Licensee Copy		☐ Copie du Titulaire ☐ Copie de la Publique	
Date(s) of inspection/Date de l'inspection July 13, 2010	Inspection No/ d'inspection 2010-187-2730 13Jul 091338	Type of Inspection/Genre d'inspection Critical Incident Inspection L10309-C	
Licensee/Titulaire Caressant-Care Nursing and Retirement Homes Ltd, 264 Norwich Ave. Woodstock Ontario N4S #V9			
Long-Term Care Home/Foyer de soins de longue durée Caressant Care on Bonnie Place, 15 Bonnie Place, St. Thomas Ontario N5R 5T8			
Name of Inspector(s)/Nom de l'inspecteur(s) Brenda Gauld (#187)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a critical incident inspection The inspection was conducted by Brenda Gauld inspector identified above. The inspection occurred on July 13, 2010 with Brenda Gauld inspector being present that day. During the course of the inspection, the inspector spoke with the Director of Care, Administrator and Registered Staff. A chart was reviewed and the medication cart and insulin storage observed. 2 Findings of Non-Compliance were found during this inspection. The following action was taken: 1 WN 1 VPC			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

WN#1: *The Licensee has failed to comply with LTCHA, 2007 S. O. 2007, c. 8 s24(1)*

A PERSON WHO HAS REASONABLE GROUNDS TO SUSPECT THAT ANY OF THE FOLLOWING HAS OCCURRED OR MAY OCCUR SHALL IMMEDIATELY REPORT THE SUSPICION AND THE INFORMATION UPON WHICH IT IS BASED TO THE DIRECTOR: IMPROPER OR INCOMPETENT TREATMENT OR CARE OF A RESIDENT THAT RESULTED IN HARM OR A RISK OF HARM TO THE RESIDENT.

Findings:

1. A serious medication error occurred on July 6, 2010 and the CIS report was submitted on July 12, 2010. There was no other communication from the home concerning this mandatory report prior to July 12, 2010

Inspector ID#: 187

Required Compliance Date: July 22, 2010

WN#2: *The Licensee has failed to comply with O. REG. 79/10 s. 131 (1):*

EVERY LICENSEE OF A LONG-TERM CARE HOME SHALL ENSURE THAT NO DRUG IS USED BY OR ADMINISTERED TO A RESIDENT IN THE HOME UNLESS THE DRUG HAS BEEN PRESCRIBED FOR THE RESIDENT.

Findings:

1. a resident received a medication that was not prescribed for the resident.

Further Inspector Actions:

VPC - Pursuant to LTCHA, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with s131(1). This is to be implemented voluntarily.

Inspector ID#: 187

Required Compliance Date: August 6, 2010

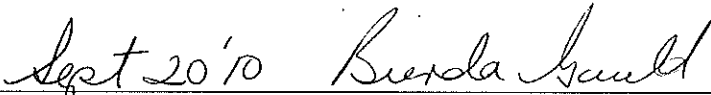
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

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Signature of Licensee or Designated Representative Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
	 Date of Report (if different from date(s) of inspection).
Title:	Date: