Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date de l'inspection	**Inspection No/ d'inspection**	**Type of Inspection/Genre d'inspection**
November 17, 2010	2010_161_1160_20Nov085326	Critical Incident (Log # O-000519)

Licensee/Titulaire
Caressant Care Nursing and Retirement Homes Limited
264 Norwich Avenue
Woodstock, ON N4S 3V9
Fax: 519-539-9601

Long-Term Care Home/Foyer de soins de longue durée
Caressant Care Bourget
2279 Laval Street
PO. Box 99
Bourget, ON K0J 1E0

Name of Inspector(s)/Nom de l'inspecteur(s)
Kathleen Smid (# 161)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector spoke with the home's Administrator.

During the course of the inspection, the inspector reviewed the home's Policy and Procedure # NA 1V.2 "Abuse – staff to resident, family to resident, resident to resident, resident and/or family to staff."

The following Inspection Protocols was used during this inspection:
Prevention of Abuse and Neglect.

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Kathleen Smid
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). November 23, 2010