



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus la *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 613-569-5602
Facsimile: 613-569-9670

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection February 3, 2011	Inspection No/ d'inspection 2011-117-1160-03Feb093035	Type of Inspection/Genre d'inspection Follow-up to Inspections log # O-002432 and # O-002233 Log # O-000215 and Log # O-000216
Licensee/Titulaire Caressant Care Nursing and Retirement Homes Limited 264 Norwich Avenue Woddstock, ON N4S 3V9 Fax: (519) 539-9601		
Long-Term Care Home/Foyer de soins de longue durée Caressant Care Bourget 2279 Laval Street Bourget, ON K0A 1E0 Fax: (613) 487-3464		
Name of Inspector(s)/Nom de l'inspecteur(s) Lyne Duchesne #117		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct a follow-up inspection to two Compliance Orders served on November 23, 2010.

During the course of the inspection, the inspector spoke with the home's Director of Care.

During the course of the inspection, the inspector reviewed the home's nursing staffing schedules dated from November 28 2010 to February 3, 2011.

The following Inspection Protocol was used during this inspection:

- Sufficient Staffing

No findings of Non-Compliance were found during this inspection. Compliance Order #001 (LTCHA 2007, S.O. 2007, c.8, s. 8(3)) and Compliance Order #001 (O. Reg. 79/10 s.45 (1)) have been found to be in compliance at the time of this inspection. See "Corrected Non-Compliance" table at the end of this report.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit

VPC – Voluntary Plan of Correction/Plan de redressement volontaire

DR – Director Referral/Régisseur envoyé

CO – Compliance Order/Ordres de conformité

WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

CORRECTED NON-COMPLIANCE Non-respects des exigences corrigés

REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
LTCHA 2007, S.O. 2007, c.8, s. 8(3)	CO	# 001	# 2010-161-1160-17Nov113847	#117
O. Reg. 79/10 s.45 (1)	CO	# 001	# 2010-161-1160-19Nov105101	#117

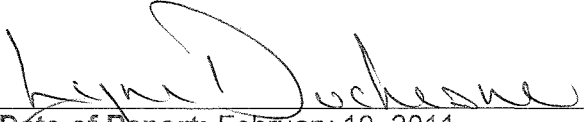


Ministry of Health and
Long-Term Care

Ministère de la Santé et
des Soins de longue durée

Inspection Report
under the *Long-
Term Care Homes
Act, 2007*

Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée*

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature (de la représentante de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: February 10, 2011 