

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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October 27, 2010

Mr. Paul Ludgate
Administrator
Caressant Care Lindsay NH
240 Mary Street West
Lindsay ON K9V 5K5

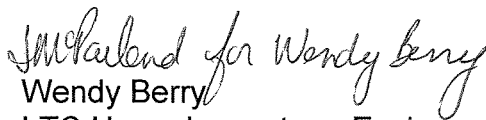
Dear Mr. Ludgate:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 12, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,


Wendy Berry
LTC Home Inspector – Environmental

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

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Licensee Copy/Copie du Titulaire		☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 12, 2010	2010_102_2701_10Au g143846	Complaint Log # 0-000169
Licensee/Titulaire		
Caressant Care Nursing and Retirement Homes Limited 264 Norwich Ave., Woodstock, Ontario N4S 3V9 Fax # 519 539 9601 Long-Term Care Home/Foyer de soins de longue durée		
Caressant Care Lindsay Nursing Home 240 Mary St W., Lindsay, Ontario K9V 5K5 Fax #705 328 3283		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Wendy Berry (102)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection. During the course of the inspection, the inspector spoke with: the administrator, Director of Care, Environmental Services Supervisor, Housekeeper, resident. During the course of the inspection, the inspector(s): toured the older section of the home; reviewed the operation of the ventilation system and its components; checked the system's operation. The following Inspection Protocols were used in part or in whole during this inspection: Accommodation Services-Maintenance. X There are no findings of Non-Compliance as a result of this inspection.		



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**Inspection Report
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Act, 2007***

**Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée***

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:		Date of Report (if different from date(s) of inspection).	
Date:		Mindy Berry October 5, 2010	