

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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Télécopieur: 613-569-9670



November 17, 2010

Ms. Cathy Drouin
Administrator
Carlingview Manor
2330 Carling Avenue
Ottawa ON K2B 7H1

Dear Ms. Drouin:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 26, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in black ink, appearing to read "Kathleen Smid".

Kathleen Smid
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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		☐ Licensee Copy/Copie du Titulaire	☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection	
August 26, 2010	2010_161_2420_24Aug142349	Critical Incident 0-000902	
Licensee/Titulaire Revera Long Term Care Inc., 55 Standish Court, 8 th floor, Mississauga ON L5R 4B2 Fax number: 289.360.1201			
Long-Term Care Home/Foyer de soins de longue durée Carlingview Manor, 2330 Carling Avenue, Ottawa Ontario K2B 7H1			
Name of Inspector(s)/Nom de l'inspecteur(s) Kathleen Smid (ID# 161) Amanda Nixon (ID# 148)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a critical incident inspection.			
During the course of the inspection, the inspectors spoke with: Executive Director, Resident Assessment Instrument Coordinator, Regional Manager of Education and Resident Services, Assistant Director of Care and the resident.			
During the course of the inspection, the inspectors reviewed the health care record of the resident and reviewed the home's Resident Non-Abuse Policy and Procedure.			
The following Inspection Protocol was used in part or in whole during this inspection: Dignity, Choice and Privacy Inspection			
☒ There are no findings of Non-Compliance as a result of this inspection.			

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Kathleen Smid LTCH Nursing</i> <i>Amanda Nixon RD LTCH Inspector Dictory</i>	
Title:	Date:	Date of Report: (if different from date(s) of inspection). <i>September 29, 2010</i>	