

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
Télécopieur: 613-569-9670



November 15, 2010

Ms. Cathy Drouin
Administator
Carlingview Manor
2330 Carling Avenue
Ottawa ON K2B 7H1

Dear Ms. Drouin:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 25, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kathleen Smid".

Kathleen Smid
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Telephone: 613-569-5602
Facsimile: 613-569-9670

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

	Licensee Copy/Copie du Titulaire	☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 25, 2010	2010_161_2420_23Aug134459	Complaint inspection 0-000445
Licensee/Titulaire Revera Long Term Care Inc., 55 Standish Court, 8 th floor, Mississauga ON L5R 4B2 Fax number: 289.360.1201		
Long-Term Care Home/Foyer de soins de longue durée Carlingview Manor, 2330 Carling Avenue, Ottawa Ontario K2B 7H1		
Name of Inspector(s)/Nom de l'inspecteur(s) Kathleen Smid (ID# 161) Amanda Nixon (ID# 148)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a Complaint inspection of an identified resident.		
During the course of the inspection, the inspectors spoke with: Executive Director, Resident Assessment Instrument Coordinator, the Registered Practical Nurse and the resident.		
During the course of the inspection, the inspectors reviewed the Health Care Record of the resident and reviewed the home's Clinical Programs and Protocol LTC-N-28 "Revera/3M Wound and Skin Care Program "Management of Skin Tears."		
The following Inspection Protocols were used in part or in whole during this inspection: Skin and Wound Care Inspection Protocol		
☒ There are no findings of Non-Compliance as a result of this inspection.		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Kathleen Smid LTCH</i> <i>Amanda Nixon RD LTCH Inspector Dictory</i>
Title:	Date:	Date of Report: (if different from date(s) of inspection). <i>September 30, 2010</i>