

Ministry of Health
and Long-Term Care

Ministère de la Santé
et des Soins de longue durée



Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Toronto Service Area Office

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Toronto

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DEC 06 2010

Ms. Linda Calabrese
Administrator
Cedarvale Terrace
429 Walmer Road
Toronto, ON M5P 2X9

Dear Ms. Calabrese:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted **October 26, 27, 2010** under the **Long-Term Care Homes Act, 2007** (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the Toronto Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "A. Morillo".

for Susan Lui
LTC Homes Inspector

of ensuring compliance with



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection October 26, 27, 2010	Inspection No/ d'inspection 2010_178_2591_26Oct125617	Type of Inspection/Genre d'inspection Complaint T-1187
Licensee/Titulaire 601091 Ontario Limited, 429 Walmer Road, Toronto ON M5P 2X9		
Long-Term Care Home/Foyer de soins de longue durée Cedarvale Terrace, 429 Walmer Road, Toronto ON M5P 2X9		
Name of Inspector(s)/Nom de l'inspecteur(s) Susan Lui (199)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection. During the course of the inspection, the inspector spoke with: Administrator, Director of Care, Registered staff, Registered Dietitian, Social Support Worker. During the course of the inspection, the inspector: reviewed resident files, Home Policies and Physician Contracts, and interviewed staff. The following Inspection Protocols were used in part or in whole during this inspection: Medication, Dignity, Choice and Privacy. ☒ Findings of Non-Compliance were found during this inspection. The following action was taken: 1 WN		



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s3(1)11.ii

Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted: Every resident has the right to, give or refuse consent to any treatment, care or services for which his or her consent is required by law and to be informed of the consequences of giving or refusing consent

Findings:

The verbal instructions from an identified family member regarding stopping three particular drugs were not followed consistently.

- On a specified date a family member requested that nurses stop administering three particular drugs to a resident.
- The three drugs were administered at least once following request by the family member.

Inspector ID #: 199

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).

Nov. 16, 2010