



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévus le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division**

**Performance Improvement and Compliance Branch**

**Division de la responsabilisation et de la**

**performance du système de santé**

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| Date(s) of inspection/Date(s) de l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre d'inspection |
|-----------------------------------------------|-----------------------------------|---------------------------------------|
| Mar 12, 16, 19, 20, 2012                      | 2012_046166_0007                  | Critical Incident                     |

**Licensee/Titulaire de permis**

COMMUNITY LIFECARE INC

1955 Valley Farm Road, 3rd Floor, PICKERING, ON, L1V-1X6

**Long-Term Care Home/Foyer de soins de longue durée**

COMMUNITY NURSING HOME (PICKERING)

1955 VALLEY FARM ROAD, PICKERING, ON, L1V-3R6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CAROLINE TOMPKINS (166)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Resident, the Administrator and two members of the Registered Staff.

During the course of the inspection, the inspector(s) reviewed the resident's clinical records and the licensee's policies related to medication administration and responsive behaviours.

The following Inspection Protocols were used during this inspection:

Medication

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

| Legend                             | Legendé                               |
|------------------------------------|---------------------------------------|
| WN – Written Notification          | WN – Avis écrit                       |
| VPC – Voluntary Plan of Correction | VPC – Plan de redressement volontaire |
| DR – Director Referral             | DR – Aiguillage au directeur          |
| CO – Compliance Order              | CO – Ordre de conformité              |
| WAO – Work and Activity Order      | WAO – Ordres : travaux et activités   |

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 114. Medication management system**  
**Specifically failed to comply with the following subsections:**

**s. 114. (2) The licensee shall ensure that written policies and protocols are developed for the medication management system to ensure the accurate acquisition, dispensing, receipt, storage, administration, and destruction and disposal of all drugs used in the home. O. Reg. 79/10, s. 114 (2).**

**Findings/Faits saillants :**

1. Prior to this inspection there was no policy that gave direction to the nursing staff related to leaving medications at the residents' bedside. Medication Administration Policy RSL-MED-005 has been amended under section 4.5 and now reads .Ensure that oral medications are swallowed.Do not not leave medications at the residents' bedside.

**WN #2: The Licensee has failed to comply with O.Reg 79/10, s. 131. Administration of drugs**  
**Specifically failed to comply with the following subsections:**

**s. 131. (5) The licensee shall ensure that no resident administers a drug to himself or herself unless the administration has been approved by the prescriber in consultation with the resident. O. Reg. 79/10, s. 131 (5).**

**Findings/Faits saillants :**

An identified resident self administered medications without the approval of the prescriber in consultation with the resident.

**Additional Required Actions:**

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that no resident administers a drug to himself or herself unless the administration has been approved by the prescriber in consultation with the resident., to be implemented voluntarily.***

Issued on this 20th day of March, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

