Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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	Licensee Copy/Copie du Titulaire	X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection September 17 and 21, 2010	**Inspection No/ d'inspection** 2010_102_2639_17Sep102950	**Type of Inspection/Genre d'inspection** Complaint-Log # O-001183

Licensee/Titulaire
Community Lifecare Inc.
1955 Valley Farm Road, 3rd Floor
Pickering, Ontario L1V 1X6 Fax # 905 831 1802

Long-Term Care Home/Foyer de soins de longue durée
Community Nursing Home (Port Hope)
20 Hope Street South
Port Hope, Ontario L1A 2M8 Fax # 905 885 6368

Name of Inspector(s)/Nom de l'inspecteur(s)
Wendy Berry (102)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to housekeeping; availability of common room space; equipment storage in corridors; and resident bedroom furnishings.

During the course of the inspection, the inspector spoke with the Administrator; the Director of care; several registered and non registered nursing staff; 2 housekeepers; approximately 10 residents; and several visitors.

During the course of the inspection, the inspector toured residents' bedroom and common areas on all floors of the home; reviewed and observed daily housekeeping procedures.

The following Inspection Protocol was used during this inspection: Accommodation Services- housekeeping.

1 Finding of Non-Compliance was found during this inspection. The following action was taken:

1 WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s. 12(2) The licensee shall ensure that,
(e) a comfortable easy chair is provided for every resident in the resident's bedroom, or that a resident who wishes to provide their own comfortable easy chair is accommodated in doing so

Findings:
1. A comfortable easy chair was not provided in bedroom # 326 for a resident.

Inspector ID #:	102

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Wendy Berry
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). November 23, 2010