Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 8, 2010	2010-190-1115-08Oct093720	Complaint L-00825

Licensee/Titulaire

Copper Terrace Ltd. 284 Central Avenue, London, ON N6B 2C8

Long-Term Care Home/Foyer de soins de longue durée
Copper Terrace 91 Tecumseh Road, Chatham, ON N7M 1B3

Name of Inspector(s)/Nom de l'inspecteur(s)
Sandra Fysh #190

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to medication.

During the course of the inspection, the inspector spoke with the Administrator, Director of Care, Resident, Registered Nursing staff and front line staff.

During the course of the inspection, the inspector reviewed the clinical record of one resident and reviewed policies related to medications administration.

The following Inspection Protocols were used in part or in whole during this inspection.

- Medication Inspection Protocol

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg.79/10,s.114(3)(a) The written policies and protocols must be, developed, implemented, evaluated and updated in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices.

Findings:
The licensee has prepared a draft policy, but this policy has not been implemented yet. This policy will direct the staff when residents or family members request medications to be administered that have not been supplied by the home's pharmacy.

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WN #2: The Licensee has failed to comply with O.Reg.79/10,s.122(1)(a) and (b) Every licensee of a long-term care home shall ensure that no drug is acquired, received or stored by or in the home or kept by a resident under subsection 131 (7) unless the drug,
(a) has been prescribed for a resident or obtained for the purposes of the emergency drug supply referred to in section 123; and
(b) has been provided by, or through an arrangement made by, the pharmacy service provider or the Government of Ontario.

Findings:
The Registered Nursing staff of this home are administering medication that has not been provided by the pharmacy service provider.

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Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Nov 24/10
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection).