



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
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Date(s) of Inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
December 10, 2010	2010_144_2576_10Dec122421	Complaint L-01825 IL-15668-LO

Licensee/Titulaire

Grosvenor Health Care Partnership, 150 Water Street South, Cambridge, ON., N1R 3E2

Long-Term Care Home/Foyer de soins de longue durée

Country Village Health Care, 440 County Road 8, R. R. #2, Woodslee, ON., N0R 1V0

Name of Inspector(s)/Nom de l'inspecteur(s)

Carolee Milliner (#144)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to alleged resident abuse & dietary services.

During the course of the inspection, the inspector spoke with the Administrator, Food Service Supervisor, one cook, one dietary aide, one RPN, one PSW, 3 family members and 5 residents.

During the course of the inspection, the inspector reviewed the home Non-Abuse and Menu Planning Policies, Mandatory In Service records for 2010, food menu's from November 1/10 to December 9/10, completed a tour of the kitchen and observed the lunch meal in one dining room

The following Inspection Protocols were used in part or in whole during this inspection:
Dining Observation.



There are no findings of Non-Compliance as a result of this inspection.

NON- COMPLIANCE / (Non-respectés)
Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

**Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.**

Title:

Date:

Date of Report: (if different from date(s) of inspection).

January 4, 2011