Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4iém étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
Télécopieur: 613-569-9670

October 27, 2010

Mrs. Doris McDougall
Administrator
Craiglee Nursing Home
102 Craiglee Drive
Scarborough ON M1N 2M7

Dear Mrs. McDougall:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on august 10 - 13, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

Lynda Brown
LTC Home Inspector – Nursing

c President, Resident's Council
President, Family Council

Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 10, 11, 12, 13, 2010	2010_111_2503_11Aug115005	Critical Incident (log # 0-000893)

Licensee/Titulaire
Craiglee Nursing Home Limited
c/0 Deloitte & Touche Inc.
181 Bay Street
Brookfield Place, Suite 1400
Toronto, ON M5J 2V1

Long-Term Care Home/Foyer de soins de longue durée
Craiglee Nursing Home,
102 Craiglee Drive
Scarborough, ON M1N 2M7

Name of Inspector(s)/Nom de l'inspecteur(s)
Lynda Brown (ID # 111)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection related to unexpected death of a resident.

During the course of the inspection, the inspector spoke with the Director of Care.

During the course of the inspection, the inspector reviewed the deceased resident's health record.

The following Inspection Protocols were used in part or in whole during this inspection:
Hospitalization and Death
Continence Care and Bowel Management

☒ There are no findings of Non-Compliance as a result of this inspection.

☐ Findings of Non-Compliance were found during this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. L Brown
Title: Date:	**Date of Report:** (if different from date(s) of inspection). Sept. 30/10