

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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October 27, 2010

Mrs. Doris McDougall
Administrator
Craiglee Nursing Home
102 Craiglee Drive
Scarborough ON M1N 2M7

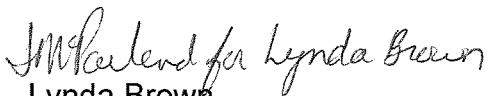
Dear Mrs. McDougall:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 10 - 13, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,


Lynda Brown
LTC Home Inspector – Nursing

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection August 10, 11, 12, 13, 2010	Inspection No/ d'inspection 2010_111_2503_11Aug115005	Type of Inspection/Genre d'inspection Critical Incident (log # 0-000893)
Licensee/Titulaire Craiglee Nursing Home Limited c/o Deloitte & Touche Inc. 181 Bay Street Brookfield Place, Suite 1400 Toronto, ON M5J 2V1		
Long-Term Care Home/Foyer de soins de longue durée Craiglee Nursing Home, 102 Craiglee Drive Scarborough, ON M1N 2M7		
Name of Inspector(s)/Nom de l'inspecteur(s) Lynda Brown (ID # 111)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a critical incident inspection related to unexpected death of a resident.		
During the course of the inspection, the inspector spoke with the Director of Care.		
During the course of the inspection, the inspector reviewed the deceased resident's health record.		
The following Inspection Protocols were used in part or in whole during this inspection: Hospitalization and Death Continence Care and Bowel Management		
☒ There are no findings of Non-Compliance as a result of this inspection.		
☐ Findings of Non-Compliance were found during this inspection.		



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Act, 2007*

Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée*

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		Date of Report: (if different from date(s) of inspection). <i>Sept. 30/10</i>	