



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prevue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé

Direction de l'amélioration de la performance et de la
conformité

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Public Copy/Copie Public		
Date(s) of inspection/Date de l'inspection November 15 – 17, 2010	Inspection No/ d'inspection 2010_106_9513_15Nov160949	Type of Inspection/Genre d'inspection Complaint Inspection
Licensee/Titulaire The Corporation of the City of Thunder Bay, c/o Dawson Court, 523 Algoma Street North, Thunder Bay, ON, P7A 5C2 Fax: 807-345-8854		
Long-Term Care Home/Foyer de soins de longue durée Dawson Court, 523 North Algoma Street, Thunder Bay , ON , P7A 5C2 Fax : 807-345-8854		
Name of Inspector(s)/Nom de l'inspecteur(s) Margot Burns-Prouty #106		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct three inspections concurrently, a complaint inspection and 2 critical incident report inspections.

During the course of the inspection, the inspector spoke with:

- the Administrator,
- the Director of Care (DOC),
- Environmental Services Manager
- Registered Nurses
- Registered Practical Nurses,
- Health Care Aids (HCA),
- Resident
- Substitute Decision Makers (SDM).

During the course of the inspection, the inspector(s):

- Conducted a walk-through of all resident home areas and various common areas,
- observed care provided to residents in the facility,
- Interviewed staff members
- Interviewed resident/SDM
- audited electronic and written plans of care,
- reviewed the following:
 - Falls Prevention policies
 - Responsive Behaviour policies

The following Inspection Protocols were used in part or in whole during this inspection:

- Personal Support Services
- Falls Prevention
- Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

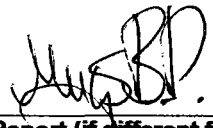
Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.



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Term Care Homes
Act, 2007***

**Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée***

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report (if different from date(s) of inspection). January 28, 2010