



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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Hamilton, ON L8P 4Y7

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119, rue King Ouest, 11^{ème} étage
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**Ministère de la Santé et des Soins de
longue durée**

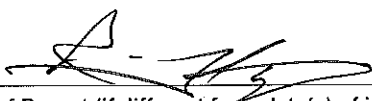
Division de la responsabilisation et de la performance du
système de santé
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Date of inspection/Date de l'inspection 13 January 2011	Inspection No/ d'inspection 2011_127_2739_13Jan104331	Type of Inspection/Genre d'inspection Complaint # H-02981
Licensee/Titulaire Rykka Care Centres LP, 50 Sanmore Road, Suite 205, Toronto ON M6A 1J6		
Long-Term Care Home/Foyer de soins de longue durée Dundurn Place Care Centre, 39 Mary Street, Hamilton ON L8R 3L8		
Name of Inspector(s)/Nom de l'inspecteur(s) Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
Inspection Summary / Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection. During the course of the inspection, the inspector spoke with the administrator, nursing staff, housekeeping staff and residents. During the course of the inspection, the inspector inspected cleanliness of resident rooms, condition of linens and tested response time to call bells. The following Inspection Protocols were used during this inspection: • Accommodation Services – Housekeeping • Accommodation Services – Laundry • Safe and Secure Home No findings of non-compliance were found during this inspection.		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: Date:	Date of Report (if different from date(s) of inspection). 01 March 2011