Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy	**Rapport d'inspection prevue de le Loi de 2007 les foyers de soins de longue durée** ☐ Copie du Titulaire ☒ Copie de la Publique	
Date(s) of inspection/Date de l'inspection August 4 and 5, 2010	**Inspection No/ d'inspection** 2010_141_8521_04Aug115451	**Type of Inspection/Genre d'insptection** Complaint
Licensee/Titulaire The Elliott		
Long-Term Care Home/Foyer de soins de longue durée The Elliott Community		
Name of Inspector(s)/Nom de l'inspecteur(s) Sharlee McNally, LTC Inspector – Nursing #141		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Complaint inspection received at the Hamilton Service Area office on July 27, 2010 (IL-13792-LO, Log #00158) concerning wound care for a resident of the home.

The inspection was conducted by 1 inspector.

The inspection occurred on August 4 and 5, 2010.

During the course of the inspection, the inspector(s) spoke with:
The home's Administrator, Director of Care, registered nursing staff, PSWs, Wound Care Nurse

The following Inspection Protocols were used during this inspection:
Skin and Wound
Pain

1 Findings of Non-Compliance were found during this inspection. The following action was taken:
1 WN

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'ecrit de l'exigences prevue le paragraph 1 de section 152 de les foyers de soins de longue dureé.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue dureé* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoye
CO – Compliance Order/Ordres de conformité
WAO – Work and Acitvity Order/Ordres: travaux et activitiés

WN#1: **The Licensee has failed to comply with: LTCHA 2007, S.O 2007, c. 8, s.6(7)**
The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan

Findings:

1. An identified resident's plan of care included an order from the physician for a dressing to be applied to a wound three times weekly. The frequency of application was changed on the Treatment Administration Records to twice weekly. There was no documented change in the physician order. The resident missed one treatment prior to the discontinuation of the treatment.

Inspector ID#: 141

Signature of Licensee of Designated Representative **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.**
Title: **Date:**	**Date of Report (if different from date(s) of inspection).** January 7, 2011