Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
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Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4iém étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
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Ontario

January 12, 2011

Mr. Andre Barros
Administrator
Extendicare Guildwood
60 Guildwood Parkway
Scarborough ON M1E 1N9

Dear Mr. Barros:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on November 26, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely

L Hawkins for.

Judy Macaulay
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council

Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prevue le *Loi de 2007 les foyers de soins de longue durée*

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☐ **Licensee Copy/Copie du Titulaire** ☒ **Public Copy/Copie Public**

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'insptection
November 26, 2010	2010_104_2164_26Nov101745	Complaint: O-001894

Licensee/Titulaire
Extendicare Toronto Inc. [a subsidiary of Extendicare (Canada) Inc]
3000 Steeles Avenue East, Suite 700, Markham, ON, L3R 9W2
Fax: 905-470-5588

Long-Term Care Home/Foyer de soins de longue durée
Extendicare Guildwood
60 Guildwood Parkway, Scarborough, ON, M1E 1N9
Fax: 416-269-5123

Name of Inspector(s)/Nom de l'inspecteur(s)
Judy Macaulay, Inspector ID #104

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to analgesic administration, mobility, physiotherapy treatment, and staff interactions with regard to identified residents.

During the course of the inspection, the inspector spoke with the Administrator, the Director of Care and Assistant Director of Care, the Food Service Supervisor, the physiotherapist and assistant, several registered nursing staff and PSW staff, the RAI coordinator and one of the identified residents.

During the course of the inspection, the inspector reviewed these residents' records including the Medication Administration Records and the physiotherapy records, and observed interactions between staff and residents.

The following Inspection Protocol was used during this inspection:
Dignity, Choice and Privacy

☒ There are no findings of Non-Compliance as a result of this inspection.

☐ A finding of Non-Compliance was found during this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Macaulay, LTCH inspector - nursing
Title: Date:	Date of Report : Dec. 23, 2010