Ontario

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministére de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Public Copy/Copie du public

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Nov 15, 2011; Jan 25, 26, 27, 2012	2011_056158_0021	Critical Incident

Licensee/Titulaire de permis

EXTENDICARE NORTHEASTERN ONTARIO INC
3000 STEELES AVENUE EAST, SUITE 700, MARKHAM, ON, L3R-9W2

Long-Term Care Home/Foyer de soins de longue durée

EXTENDICARE KAPUSKASING
45 ONTARIO STREET, P.O. BOX 460, KAPUSKASING, ON, P5N-2Y5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

KELLY-JEAN SCHIENBEIN (158)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator/Director of Care, the administrative/scheduling clerk, the Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW), residents and families.

During the course of the inspection, the inspector(s) reviewed resident's health care records, reviewed the home's Responsive Behaviours policy # 09-05-01, reviewed the staffing schedule and observed staff providing care to residents.

The following Inspection Protocols were used during this inspection:

Responsive Behaviours

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 8. Nursing and personal support services

Specifically failed to comply with the following subsections:

s. 8. (3) Every licensee of a long-term care home shall ensure that at least one registered nurse who is both an employee of the licensee and a member of the regular nursing staff of the home is on duty and present in the home at all times, except as provided for in the regulations. 2007, c. 8, s. 8 (3).

Findings/Faits saillants :

1. A registered nurse who is an employee of the licensee and a member of the regular nursing staff was not on duty or present at all times.
A RN informed the inspector on November 15/11 that a RPN is scheduled to fill a RN shift when a RN is unavailable.
The scheduling clerk confirmed on November 15/11 that a RPN is used to replace the RN shift when there is no RN available.
The RN staffing schedule from September 23/11 to November 3/11 was reviewed on November 15/11.
A RN was not on duty or present at all times from 1900h to 0700h on September 23, October 1/11 and October 4/11.
A RN was not on duty or present at all times from October 7/11 at 1500h until October 8/11 at 1900h.
A RN was not on duty or present at all times from 0700h to 1900h on October 8 and 9/11.
A RN was not on duty or present at all times from 0700h to 1500h on October 11/11.
A RN was not on duty or present at all times from 1900h to 0700h on October 15, 18 and 19/11.
A RN was not on duty or present at all times from 1900h to 0700h on October 21, 27, 31, and November 1/11.
A RN was not on duty or present at all times from 0700h to 1900h on October 28, November 2 and November 3/11.

Issued on this 27th day of January, 2012

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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs