



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Sep 13, 2013	2013_179103_0044	O-000728- 13	Complaint

Licensee/Titulaire de permis

**EXTENDICARE CENTRAL ONTARIO INC
82 Park Road North, OSHAWA, ON, L1J-4L1**

Long-Term Care Home/Foyer de soins de longue durée

**EXTENDICARE KINGSTON
309 QUEEN MARY ROAD, KINGSTON, ON, K7M-6P4**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DARLENE MURPHY (103)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): Setember 12, 2013

**During the course of the inspection, the inspector(s) spoke with the Assistant
Director of Care.**

**During the course of the inspection, the inspector(s) reviewed the staffing
schedules for Registered Nurses and Registered Practical Nurses for the
months of July 2013, August 2013 and to date of inspection.**

**The following Inspection Protocols were used during this inspection:
Sufficient Staffing**



Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 8. Nursing and personal support services

Specifically failed to comply with the following:

s. 8. (3) Every licensee of a long-term care home shall ensure that at least one registered nurse who is both an employee of the licensee and a member of the regular nursing staff of the home is on duty and present in the home at all times, except as provided for in the regulations. 2007, c. 8, s. 8 (3).

Findings/Faits saillants :



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1. The licensee has failed to comply with LTCHA, 2007 s. 8 (3) whereby a registered nurse was not on duty and present in the home at all times.

Extendicare Kingston is a 150 bed long term care home. During a complaint inspection, the home's registered staff schedule was reviewed with the Assistant Director of Care from July 1, 2013 to date of inspection.

The home did not have Registered Nurse (RN) coverage for the following dates/shifts:

July 1, 2, 6, 24 August 14, 26, 27 (partial evening shift coverage),

July 14, 17, 22, 23, August 3, 6, 7, 11, 13 (full night shift coverage).

The shifts were a result of an inability to cover RN vacation time, the termination of an RN and the unexpected illness of another RN. The home has since hired three RN's and have been compliant with the requirements since August 28, 2013. [s. 8. (3)]

Issued on this 13th day of September, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in cursive script, appearing to read "Darlene Murphy", written in black ink on a white background.