

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
Télécopieur: 613-569-9670



November 22, 2010

Ms. Kris Murray
Administrator
Extendicare Laurier Manor
1715 Montreal Road
Gloucester ON K1J 6N4

Dear Ms. Murray:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on September 10, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in black ink, appearing to read "Carole Baril".

Carole Baril
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévues le Loi de 2007
les foyers de soins de
longue durée**

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection

September 10, 2010

Inspection No/ d'inspection

Type of Inspection/Genre d'inspection

Mandatory Report
Critical Incident – Log# 0-001144

Licensee/Titulaire

New Orchard Lodge Limited [a subsidiary of Extendicare (Canada) Inc.]
3000 Steeles Avenue East, Suite 700, Markham Ontario, L3R 9W2, Fax 905-470-5588

Long-Term Care Home/Foyer de soins de longue durée

Extendicare Laurier Manor, 1715 Montreal Road, Gloucester, K1J 6N4, Fax 613-741-8432

Name of Inspector(s)/Nom de l'inspecteur(s)

Carole Baril (ID# 150)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector spoke with the Director of Care, registered practical nurse, and registered nurse.

During the course of the inspection, the inspector interviewed staff listed above, reviewed the narcotics policies, procedures and education training program.

The following Inspection Protocol was used during this inspection:
Medication Inspection Protocol.

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

**Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.**

Carole Baril LTC Inspector

Title:

Date:

Date of Report: (if different from date(s) of inspection).

October 21, 2010