

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
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November 1, 2010

Ms. Pamela Nisbet
Administrator
Extendicare Medex
1865 Baseline Road
Ottawa ON K2C 3K6

Dear Ms. Nisbet:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 13, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

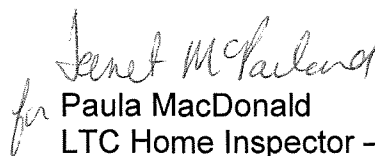
This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kathleen Snid".

 Carole Baril
LTC Home Inspector – Nursing

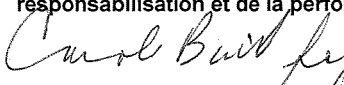
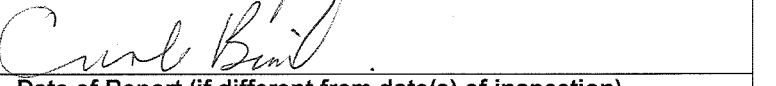
A handwritten signature in cursive script, appearing to read "Paula MacDonald".

for Paula MacDonald
LTC Home Inspector – Nutritional

c President, Resident's Council
President, Family Council

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Direction de l'amélioration de la performance et de la conformitéHamilton Service Area Office
119 King Street West, 11th Floor
Hamilton, ON L8P 4Y7Telephone: 905-546-8294
Facsimile: 905-546-8255Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ème} étage
Hamilton, ON L8P 4Y7Téléphone: 905-546-8294
Télécopieur: 905-546-8255

Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée ☐ Copie du Titulaire ☐ Copie de la Publique
Date(s) of inspection/Date de l'inspection August 13, 2010	Inspection No/ d'inspection 2010_138_2579_13Aug094030	Type of Inspection/Genre d'inspection Mandatory Report Critical Incident-Log# 0-000887
Licensee/Titulaire Extendicare Northeastern Ontario Inc, 3000 Steeles Avenue East, Suite 700, Markham, Ontario, L3R 9W2, Fax 905-470-5588		
Long-Term Care Home/Foyer de soins de longue durée Extendicare Medex, 1865 Baseline Rd., Ottawa, ON, K2C 3K6, Fax 613- 225-0960		
Name of Inspector(s)/Nom de l'inspecteur(s) Carole Baril (ID #150) / Paula MacDonald (ID #138)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a critical incident inspection. During the course of the inspection, the inspectors spoke with: The Director of Care, Regional Manager, members of the registered nursing staff, personal support staff and the resident. During the course of the inspection, the inspectors: Reviewed the resident health records, interviewed staff and observed the resident. No inspection protocol used during this inspection, adhoc notes were done. There are no findings on Non-Compliance as a result of this inspection.		

Signature of Licensee of Designated Representative Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.  
Title:	Date:
	Date of Report (if different from date(s) of inspection). October 20, 2010