

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
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**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

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Ottawa ON K1S 3J4
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November 1, 2010

Ms. Pamela Nisbet
Administrator
Extendicare Medex
1865 Baseline Road
Ottawa ON K2C 3K6

Dear Ms. Nisbet:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 13, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "Carole Baril".

 Carole Baril
LTC Home Inspector – Nursing

A handwritten signature in cursive script, appearing to read "Paula MacDonald".

 Paula MacDonald
LTC Home Inspector – Nutritional

c President, Resident's Council
President, Family Council

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Direction de l'amélioration de la performance et de la conformitéHamilton Service Area Office
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Facsimilie: 905-546-8255Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ième} étage
Hamilton, ON L8P 4Y7Téléphone: 905-546-8294
Télécopieur: 905-546-8255

Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée ☐ Copie du Titulaire ☐ Copie de la Publique	
Date(s) of inspection/Date de l'inspection August 13, 2010		Inspection No/ d'inspection 2010_138_2579_13Aug093312	Type of Inspection/Genre d'inspection Mandatory Report Critical Incident-Log# 000115
Licensee/Titulaire Extendicare Northeastern Ontario Inc, 3000 Steeles Avenue East, Suite 700, Markham, Ontario, L3R 9W2, Fax 905-470-5588			
Long-Term Care Home/Foyer de soins de longue durée Extendicare Medex, 1865 Baseline Rd., Ottawa, ON, K2C 3K6, Fax 613- 225-0960			
Name of Inspector(s)/Nom de l'inspecteur(s) Carole Baril (ID #150) / Paula MacDonald (ID #138)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a critical incident inspection. During the course of the inspection, the inspectors spoke with: The Director of Care, Regional Manager, members of the registered nursing staff, personal support staff and the residents. During the course of the inspection, the inspectors: Reviewed the resident health records, interviewed staff and observed the residents activities. The following Inspection Protocol was used during this investigation: Responsive Behaviours. There are no findings on Non-Compliance as a result of this inspection.			

Signature of Licensee of Designated Representative Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Carole Baril for Paula MacDonald</i> <i>Carole Baril LTC Inspector</i>	
Title:	Date:	Date of Report (if different from date(s) of inspection). <i>October 20, 2010</i>	