Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4iém étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
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Ontario

December 22, 2010

Ms. Pamela Nisbet
Administrator
Extendicare Medex
1865 Baseline Road
Ottawa ON K2C 3K6

Dear Ms. Nisbet:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on December 16, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely

Amanda Nixon
LTC Home Inspector – Dietary

c President, Resident's Council
President, Family Council

Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

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☐ **Licensee Copy/Copie du Titulaire** ☒ **Public Copy/Copie Public**

Date(s) of inspection/Date de l'inspection	**Inspection No/ d'inspection**	**Type of Inspection/Genre d'inspection**
December 16, 2010	2010_148_2579_03Dec144501	Critical Incident Log # O-002880

Licensee/Titulaire
Extendicare Northeastern Ontario Inc. [a subsidiary of Extendicare (Canada) Inc.], 3000 Steeles Avenue East, Suite 700 Markham, Ontario L3R 9W2
905-470-5588

Long-Term Care Home/Foyer de soins de longue durée
Extendicare Medex, 1865 Baseline Road Ottawa K2C3K6
613-225-0960

Name of Inspector(s)/Nom de l'inspecteur(s)
Amanda Nixon #148

Inspection Summary/Sommaire d'inspection

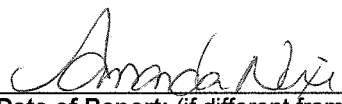
The purpose of this inspection was to conduct a critical incident inspection related to the unexpected death of an identified resident.

During the course of the inspection, the inspector spoke with the Director of Care, Assistant Director of Care, the day Registered Nurse responsible for care December 16, 2010, the Registered Practical Nurse, Personal Support Worker and a Food Service Worker, who were all on duty on the day of the incident.

During the course of the inspection, the inspector reviewed the health care record of the resident, including physician orders, plan of care and care flow sheets. In addition, the work routines of the Registered Practical Nurses were also reviewed.

The following Inspection Protocols were used during this inspection:
Hospitalization and Death

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** 
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). December 22, 2010