Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'Inspection
October 21, 2010	2010-190-2842-21Oct113935	Complaint L-00947

Licensee/Titulaire

Extendicare (Canada) Inc. 300 Steeles Avenue East, Suite 700, Markham, ON L3R 9W2

Long-Term Care Home/Foyer de soins de longue durée

Extendicare Southwood Lakes, 1255 North Talbot Road, Windsor, ON N9G 3A4

Name of Inspector(s)/Nom de l'inspecteur(s)
Sandra Fysh #190

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to resident care and services.

During the course of the inspection, the inspector spoke with the Administrator, RAI Coordinator, Registered Practical Nurses and Resident

During the course of the inspection, the inspector: reviewed clinical records of one resident.

The following Inspection Protocols were used in part or in whole during this inspection:

- Responsive Behaviours

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA,2007,S.O.2007,c.8,s.6(7) The Licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

Findings:

- The plan of care for one resident indicates that an additional tracking sheet is implemented to track the amount of medication ingested. The tracking sheet was not available.

Inspector ID #:	190

WN #2: The Licensee has failed to comply with O.Reg.79/10,s.231(a) Every licensee of a long-term care home shall ensure that, (a) a written record is created and maintained for each resident of the home.

Findings:

- The clinical record for the resident being reviewed had many loose pages that were not attached. Copies of laboratory results were not attached and were mixed in with physician consultations.
- A copy of an x-ray was not filed in the correct section and was not attached in the chart.

Inspector ID #:	190

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Nov 26/10
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection).