Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
January 17, 2011	2011_115_2842_17Jan110943	Complaint L-01792 & L-00024

Licensee/Titulaire
Extendicare Canada Inc., 3000 Steeles Ave. East, Suite 700, Markham, ON., L3R 9W2

Long-Term Care Home/Foyer de soins de longue durée
Extendicare Southwood Lakes, 1255 North Talbot Road, Windsor, ON., N9G 3A4

Name of Inspector(s)/Nom de l'inspecteur(s)
Terri Daly #115

Inspection Summary/Sommaire d'inspection

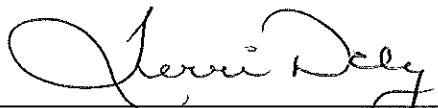
The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: the Administrator, 1 RN, 2 RPN's, 2 PSW's, 1 resident and 1 family member.

During the course of the inspection, the inspector: reviewed resident's clinical records including RAI-MDS records, reviewed call bell activity reports, observed staff interaction with residents and staff's response to call bells.

The following Inspection Protocols were used in part or in whole during this inspection:
Continence Care and Bowel Management
Personal Support Services and Safe and Secure Home

☒ There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). February 3, 2011