

**Ministry of Health and Long-Term Care**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**Ministère de la Santé et des Soins de longue durée**Division de la responsabilisation et de la performance du système de santé
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Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée ☐ Copie du Titulaire ☐ Copie de la Publique	
Date(s) of Inspection/Date de l'inspection August 4, 2010		Inspection No/ d'inspection 2010-115-2904- 04Aug105707	Type of Inspection/Genre d'inspection Complaint L-00194
Licensee/Titulaire Extendicare (Canada) Inc. 3000 Steeles Ave. Suite 700 Markham, ON L3R 9W2			
Long-Term Care Home/Foyer de soins de longue durée Extendicare Tecumseh 2475 St. Alphonse Street Tecumseh, ON N8N 2X2			
Name of Inspector(s)/Nom de l'inspecteur(s) Terri Daly (#115) Sharon Perry (#155)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a complaint inspection The inspection was conducted by 2 inspector(s) identified above. The inspection occurred on August 4, 2010 with 2 inspectors being present. During the course of the inspection, the inspector(s) spoke with: Celina Usoletti, Director of Care; Christe Delloso, Acting Assistant Director of Care; Nicola RPN; Darlene PSW. The following Inspection Protocols were used in part or in whole during this inspection: Snack Observation Dignity, Choice and Privacy 3 Findings of Non-Compliance were found during this inspection. The following action was taken: 3 WN 1 VPC 0 CO			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

WN#1: The Licensee has failed to comply with: O. Reg. 79/10, s.41

Every licensee of a long-term care home shall ensure that each resident of the home has his or her desired bedtime and rest routines supported and individualized to promote comfort, rest and sleep.

Findings:

1. Individual desired bedtime and rest routine not identified on the plan of care. Resident is at risk for skin breakdown, however rest periods not identified.

Further Inspector Actions:

VPC- pursuant LTCHA, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to be implemented voluntarily.

Inspector ID#: 115 & 155

Required Compliance Date for WN: Immediate

Required Compliance Date for VPC: August 27, 2010

WN#2: The Licensee has failed to comply with: O. Reg. 79/10, s.73 (1)9.

Every licensee of a long-term care home shall ensure that the home has a dining and snack service that includes, at a minimum, the following elements: Providing residents with any eating aids, assistive devices, personal assistance and encouragement required to safely eat and drink as comfortably and independently as possible.

Findings:

1. For one resident, juice was found to have been left the bedside. The juice was not the appropriate thickness as per resident's diet order.

Inspector ID#: 115 & 155

Required Compliance Date: Immediate

WN#3: The Licensee has failed to comply with: LTCH 2007 s.3.(1)4.

Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted: Every resident has the right to be properly sheltered, fed, clothed, groomed and cared for in a manner consistent with his or her needs.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Findings:

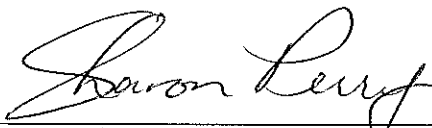
1. Recommendations from a Speech Language pathologist are not identified on the plan of care in a manner consistent with the residents needs.

Inspector ID#: 115 & 155

Required Compliance Date: Immediate

Signature of Licensee or Designated Representative
Signature du Titulaire du représentant désigné

**Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.**



Title:

Date:

Date of Report (if different from date(s) of inspection).
August 9, 2010