



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
September 27-28, 2010	2010_171_2904_27Sep212731	Complaint (L-00873)
Licensee/Titulaire		
Extendicare (Canada) Inc. 3000 Steeles Avenue East, Suite 700, Markham, ON, L3R 9W2		
Long-Term Care Home/Foyer de soins de longue durée		
Extendicare Tecumseh, 2475 St. Alphonse St., Tecumseh, ON, N8N 2X2		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Elisa Wilson (#171)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection regarding staffing issues, resident identification and broken equipment. During the course of the inspection, the inspector spoke with: the acting administrator, director of care, acting assistant director of care, foodservices manager, cook, dietary staff, maintenance manager, nursing staff, maintenance staff, residents, and family members of residents. The inspector observed a breakfast, lunch and dinner service in 3 different Home areas. Resident council minutes, foodservice surveys and foodservice audits were reviewed. Production sheets and recipes were reviewed and the food served to residents for dinner on September 27, 2010 was taste tested. The following Inspection Protocols were used during this inspection: Dining Observation ☒ There are no findings of Non-Compliance as a result of this inspection.		